

Mental Health Assistance and Community Resources Referral Manual



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**** The listings in this community referral resource manual are for reference only, and are not intended to be an endorsement, nor offer or replace medical advice.**

Access to Services

Here are some frequently asked questions in regards to access to AMHD's services:

I (or someone I know) is experiencing a mental health crisis. Who can I call?

The AMHD Crisis Line of Hawaii provides a team of trained and experienced professionals to help individuals in times of a mental health crisis. The Crisis Line of Hawaii is there to help you 24 HOURS a day, 7 days a week.

On Oahu, call us at 832-3100. On the neighbor islands, call us toll-free at 1-800-753-6879.

How can I get services through the AMHD program?

For questions about eligibility for AMHD services, please contact Utilization Management Assessments for assistance. Calls are answered Monday through Friday at **643-AMHD (2643)**. There is no need to dial 808 before dialing the number. Calls are usually screened then routed to an Assessment Specialist who will speak to you and/or your authorized representative, Monday through Friday. If you call and your call is not answered, please leave a message with your name and telephone number. You will receive a call back within one to two business days.

You may call the 24-hour Crisis Line of Hawaii at 832-3100 on Oahu or toll free at 1-(808)753-6879 and talk to a live local representative if you are experiencing a crisis. The Crisis Line of Hawaii is open 24 HOURS a day, seven days a week;

You can also go to the nearest Community Mental Health Center or satellite clinic during clinic HOURS.

If you are experiencing an emergency or believe you are a danger to yourself and/or others, please call 911 or go to the nearest emergency room for immediate assistance.

In general, who does the AMHD serve?

- Adult individuals who live in the State of Hawaii.
- Individuals who are at least 18 years old, if not, you may be referred to the Child and Adolescent Mental Health Division (CAMHD) (<http://health.hawaii.gov/camhd>).
- Adults who have been diagnosed with serious mental illness.
- Adults who are court ordered to treatment under Conditional Release, Release on Conditions, Mental Health Court, or Jail Diversion.
- Adults who are uninsured or underinsured.
- Adults who are victims of natural disasters and terrorism.
- Adults who are in a state of crisis and need help for a short time.

Food

ABUNDANT LIFE UNITED PENTACOSTAL

- **ADDRESS:** 650 Kilani Avenue, Wahiawa, HI 96786
- **PHONE #:** (808) 621-5433
- **E-MAIL:** alife@hawaii.rr.com
- **WEBSITE:** www.abundantlifehawaii.com
- **HOURS:** First and third Saturday of each month: 9:00 a.m.-11:00 a.m.
- **SERVICE DESCRIPTION:** Operates a food pantry distribution
- **SERVICE AREA:** Wahiawa and all of Oahu
- **INTAKE PROCEDURE:** Registration required. Must include name, address, and number of people in family.
- **ELIGIBILITY:** Anyone in need
- **TARGET:** Poor and needy
- **FEES:** Free
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by agency
- **INSURANCE:** N/A
- **LANGUAGES:** English, Ilocano
- **SERVICES:** Food, Food Pantry

BRETHREN OF CHRIST INTERNATIONAL

- **ADDRESS:** 94-133 Pahu Street, Waipahu, HI 96797
- **PHONE #:** (808) 676-4673 (When you call, let them know it is about making an appointment for Brethren of Christ International's food pantry)
- **E-MAIL:** VLAlmosara@aol.com
- **WEBSITE:** www.brethrenofchristinternational.org
- **HOURS:** Third Sunday of each month: 1:00 p.m.-2:00 p.m.
- **SERVICE DESCRIPTION:** Provides food for those in need
- **SERVICE AREA:** Priority area is Leeward residents on Oahu
- **INTAKE PROCEDURE:** Must call the Saturday before to make an appointment for the food pantry. Brief screening over the phone. Can call to request emergency food.
- **ELIGIBILITY:** Brief screening over the phone
- **TARGET:** Homeless, elderly, unemployed
- **FEES:** Free
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by agency
- **INSURANCE:** N/A.
- **LANGUAGES:** English, Tagalog
- **SERVICES:** Computer Literacy, Emergency Food, English as a Second Language, Food, Food Pantry

C4-CHRIST CENTERED COMMUNITY CHURCH

- **ADDRESS:** Kahala Mall, 4211 Waialae Avenue Suite 1030, Honolulu, HI 96816
(Located above California Pizza Kitchen)
- **PHONE #:** (808) 735-4370
- **E-MAIL:** cupboard@christcentered.tv
- **WEBSITE:** www.christcentered.tv
- **HOURS:** First Friday of each month: 8:30 a.m.-11:00 a.m.
- **SERVICE DESCRIPTION:** Provides a food pantry for those in need
- **SERVICE AREA:** Only for those who live in the area with the zip code 96816 on Oahu
- **INTAKE PROCEDURE:** Walk-in during service HOURS. Photo ID required showing an address with the zip code 96816.
- **ELIGIBILITY:** Must have a photo ID showing an address with the zip code 96816
- **TARGET:** Anyone in need of food
- **FEES:** Free
- **ACCESSIBILITY:** Elevator accessible
- **TRANSPORTATION:** Special request only. Must call first.
- **INSURANCE:** N/A
- **LANGUAGES:** English, Japanese
- **SERVICES:** Food, Food Pantry

CALVARY CHAPEL PEARL HARBOR - KOKUA MINISTRY

- **ADDRESS:** 94-1044 Waipio Uka Street, Waipahu, HI 96797
- **PHONE #:** (808) 678-3994
- **E-MAIL:** calvarych002@hawaii.rr.com
- **WEBSITE:** www.calvarychapelpearlharbor.com
- **HOURS:** First Saturday of each month: 9:00 a.m.-10:30 a.m.
- **SERVICE DESCRIPTION:** A "food pantry" that distributes non-perishable groceries to families who are financially unable to purchase adequate food due to loss of job/layoffs or recent hardships. Food is purchased through the Hawaii Food Bank with donations received from individuals or church support.
- **SERVICE AREA:** All of Oahu
- **INTAKE PROCEDURE:** Show photo ID. Must register and include address, phone number, number of people in the family, and if you are part of the TANF (Temporary Assistance for Needy Families) program.
- **ELIGIBILITY:** Must have photo ID
- **TARGET:** Anyone in need
- **FEES:** Free
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **INSURANCE:** N/A
- **LANGUAGES:** English, Filipino, Korean, Japanese
- **SERVICES:** Food, Food Pantry

CHURCH OF CHRIST AT PEARL HARBOR

- **ADDRESS:** 515 Main Street, Honolulu, HI 96818
- **PHONE #:** (808) 422-7033
- **E-MAIL:** cocatph@gmail.com
- **WEBSITE:** www.cocph.org
- **HOURS:** Every second and fourth Saturday: 9:30 a.m.-11:00 a.m.
- **SERVICE DESCRIPTION:** Provides food to needy families. Food given varies based on availability and family size. Food usually includes a sack of non-perishable items, dairy products, frozen meat, eggs, and fruit.
- **SERVICE AREA:** All of Oahu
- **INTAKE PROCEDURE:** Walk-in during service HOURS. Must bring a picture ID.
- **ELIGIBILITY:** Must have a photo ID.
- **TARGET:** Anyone in need
- **FEES:** Free
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides are not provided by organization
- **INSURANCE:** N/A
- **LANGUAGES:** English, Spanish, Tagalog
- **SERVICES:** Food, Food Pantry

EWA BEACH BAPTIST CHURCH

Feed 5,000 Food Distribution Ministry

- **ADDRESS:** 91-743 Pohakupuna Road, Ewa Beach, HI 96706
- **PHONE #:** (808) 689-8888
- **E-MAIL:** ewabeachbaptist@hotmail.com
- **WEBSITE:** ewabeachbaptist.org
- **HOURS:** Last Saturday of each month: 10:00 a.m.-11:00 a.m.
- **SERVICE DESCRIPTION:** Provides food for emergency purposes, such as in the case of fire, disaster, loss of job, etc.
- **SERVICE AREA:** Ewa Beach and surrounding beaches on Oahu
- **INTAKE PROCEDURE:** Need to bring driver's license or Hawaii State ID card
- **ELIGIBILITY:** Must have a driver's license or Hawaii State ID card
- **TARGET:** Homeless, elderly, those who have a need based on an emergency situation (e.g., fire, disaster, loss of job, etc.)
- **FEES:** Free
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **INSURANCE:** N/A.
- **LANGUAGES:** English, Spanish, Tagalog
- **SERVICES:** Emergency Food Pantry, Food

FEEDING HAWAII TOGETHER .ORG

- **ADDRESS:** 615 Keawe Street, Honolulu, HI 96813
- **PHONE #:** (808) 781-2018 or (808) 780-2759
- **E-MAIL:** feedinghawaii@live.com
- **WEBSITE:** www.feedinghawaiiitogether.org
- **HOURS:** Operational HOURS to receive food, clothing, household items, and furniture: Tuesday and Thursday: 10:00 a.m.-1:30 p.m.; Wednesday: 9:00 a.m.-11:30 a.m. Closed on Thanksgiving, Christmas Eve and Day, and New Year's Eve and Day.
- **SERVICE DESCRIPTION:** Employs a “grocery-store style” setup that enables qualifying individuals to “shop” from a wide assortment of perishable and non-perishable foods directly from refrigerators and shelves. Provides food assistance, clothing, some toiletries and furniture when available. There are limits per family size and the client may come once a week. We follow the USDA guidelines of low-income qualifications (see WEBSITE for details). We ask for all clients to bring their own bags or boxes to carry out their food. All free to those who are on a low or fixed income and who are unemployed or underemployed.
- **SERVICE AREA:** All of Oahu
- **INTAKE PROCEDURE:** First-time clients will need to fill out a start-up form. If wanting to shop for more than three people in your family, on your next visit, you are to bring in your rental agreement for observation. If unable to, you will be allowed to shop for three people when you visit. You must receive a ticket to shop. For those clients that arrive after opening hours, tickets will be distributed at the mauka (mountain) side of our loading docks. No tickets will be passed out half an hour before closing, which is 1:30 p.m. on Tuesday and Thursday and 11:30 a.m. on Wednesday.
- **ELIGIBILITY:** We follow the USDA low-income qualifications (see WEBSITE for details). Photo ID is not required but will be asked for. If you have more than three members in your family, please bring in a rental agreement to show the number of people living at the residence. If you cannot provide a rental agreement, then you will be allowed to pick up food for a family of three. Clients may come once a week.
- **TARGET:** Anyone in need, particularly individuals and families who are on a fixed or low income and who are unemployed or underemployed.
- **FEES:** Free
- **ACCESSIBILITY:** Limited access for disabled. There are five steps to climb at the entry. Clients can express their walking difficulty to a volunteer and give a list of food items so that the volunteer may be able to pick out and bring the food to you.
- **TRANSPORTATION:** Rides not provided by organization
- **INSURANCE:** N/A.
- **LANGUAGES:** English
- **SERVICES:** Clothing, Food, Food Pantry, Furniture, Household Goods

FIRST UNITED METHODIST CHURCH

- **ADDRESS:** 1020 South Beretania Street, Honolulu, HI 96814
- **PHONE #:** (808) 522-9555
- **E-MAIL:** office@firstumchonolulu.org
- **WEBSITE:** www.firstumchonolulu.org
- **HOURS:** Monday, Wednesday, and Thursday: 2:00 p.m.-4:00 p.m.; Tuesday and Friday: 9:30 a.m.-11:30 a.m.
- **SERVICE DESCRIPTION:** Provides prepacked, large grocery bags with assorted canned and packaged food which is distributed to people in need. Also provides a computer lab. Clothing available at times.
- **SERVICE AREA:** All of Oahu
- **INTAKE PROCEDURE:** Walk-in. Face-to-face screening interview. Referrals accepted but not required. Must bring photo ID. If there are children, we must see them and bring proof of "ownership" (ID, birth certificate, etc.).
- **ELIGIBILITY:** Must be in need of food and have a photo ID. Limited to one request every three months.
- **TARGET:** Anyone who is in need of food
- **FEES:** Free
- **ACCESSIBILITY:** There is a ramp and elevator for the disabled.
- **TRANSPORTATION:** Rides not provided by organization
- **INSURANCE:** N/A.
- **LANGUAGES:** English
- **SERVICES:** Clothing, Computers, Food, Food Pantry



THE GIVING TREE FOOD PANTRY

- **ADDRESS:** 615 Keawe Street, Honolulu, HI 96813
- **PHONE:** 808-524-9397 (Main)
- **SERVICE DESCRIPTION:** Provides food assistance, clothing, some toiletries and furniture when available. Job Referral and Resume Service
- **SERVICE AREA:** Oahu.
- **SERVICES:**
 - Clothing
 - Food Pantries
 - Financial Assistance (state ID's and birth certificates) call 447---5361
 - appointments/information Job Referral & Resume Service (job referrals, resume writing, job skill classes; 586---8714
- **ELIGIBILITY:** You must receive a ticket to shop. Shoppers arriving at least 1/2 hour prior to opening hours will need to wait at Mother Waldron's Park, located on the corner of Halekauwila and Cooke Street, for a ticket. Tickets will be distributed 15---30 minutes before opening hours to those at Waldron Park. For those shoppers that arrive after opening hour, tickets will be distributed at the mauka (mountain) side of our loading docks. No tickets will be passed out 15 minutes before closing; which is 1:45p.m. on Tuesdays and Thursdays, and 11:45 a.m. on Wednesdays. Those with a disability will be asked to bring in an updated ID or letter of disability status. It is recommended to bring your own bags. First time shoppers will need to fill out a startup form. ID is not required but will be asked for. If wanting to shop for more than 3 in your family, on your next visit we ask you to bring in your rental agreement for observation.
- **TARGET:** Not limited.
- **FEES:** Free. **INSURANCE:** N/A.
- **ACCESSIBILITY:** limited access for disabled. 5 steps to climb at entry --- may come & express walking difficulty to ticket giver; if able a list of food items can be given to one of our volunteers to pick out for that person --- discuss with Duane Makalena, manager --- 447---5362
- **TRANSPORTATION:** Rides not provided by agency



GREGORY HOUSE PROGRAMS

Save The Foodbasket Program

- **ADDRESS:** 200 North Vineyard Boulevard Suite A310, Honolulu, HI 96817 (Gregory House Programs office address)
- **PHONE #:** (808) 592-9022
- **E-MAIL:** info@gregoryhouse.org
- **WEBSITE:** www.gregoryhouse.org
- **HOURS:** Tuesday and Thursday: 10:00 a.m.-1:00 p.m. Food distribution is at 1313 Pensacola Street, Honolulu, HI 96814.
- **SERVICE DESCRIPTION:** Provides housing, case management, and nutrition services to Hawaii residents who have HIV/AIDS and very low income. Save the FoodBasket program delivers food to those who are housebound or in rural areas and distributes groceries at a rented space in a centrally located church. All recipients get an equal amount of frozen meats, produce, dairy, and non-perishable goods. Clients can also get a hot lunch twice a week. Other services include limited toiletries and cleaning supplies, nutrition classes, nutrition counseling, and other skills classes.
- **SERVICE AREA:** All of Oahu
- **INTAKE PROCEDURE:** Written application. Referral from another agency.
- **ELIGIBILITY:** Must meet the following requirements:
 - HIV positive as verified by a Hawaii-licensed physician
 - Hawaii state residency
 - Homeless or at risk of becoming homeless
 - Very low income as determined by Housing and Urban Development (HUD)
 - Case Management representation
 - Able and willing to follow housing rules and guidelines as stated in the rental agreement
- **TARGET:** Services are earmarked for persons with HIV-infection and AIDS only.
- **FEES:** Free
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **INSURANCE:** N/A.
- **LANGUAGES:** English
- **SERVICES:** Case/Care Management, Electric Service Payment Assistance, Food, Food Pantry, Grocery Delivery, Home-Delivered Meals, Homeless Shelter, Low Income/Subsidized Rental Housing, Meals, Mortgage Payment Assistance, Nutrition Education, Rent Payment/Deposit Assistance, Transitional Housing/Shelter, Utility/Water Service Payment Assistance



HAWAII MEALS ON WHEELS, INC.

- **ADDRESS:** 2728 Huapala Street Room 209, Honolulu, HI 96822
- **PHONE #:** (808) 9886747
- **E-MAIL:** hmow@hmow.org
- **WEBSITE:** www.hmow.org
- **HOURS:**
 - Intake: Monday-Friday: 1:00 p.m.-4:00 p.m.
 - Lunch: Monday-Friday: 10:30 a.m.-2:00 p.m. (all service areas)
 - Dinner: Monday-Friday: 4:30 p.m.-6:00 p.m. (Waikiki and Kaimuki service areas only)
- **SERVICE DESCRIPTION:** Seeks to help frail elderly and disabled individuals preserve their independence at home by providing hot, nutritious meals and regular personal contact.
- **SERVICE AREA:** Hawaii Kai to Kalihi, Pearl City to Aiea, Ewa, Mililani, Kaneohe, Kailua, and Waimanalo (See WEBSITE for entire list of cities)
- **INTAKE PROCEDURE:**
 - Clients over age 60: Call the senior help line of the Elderly Affairs Division of the City and County of Honolulu at (808) 768-7700.
 - Clients with Medicaid: Contact a Medicaid caseworker who will send a referral to Hawaii Meals on Wheels.
 - Clients with no Medicaid and not over age 60: Call the Hawaii Meals on Wheels office.
- **ELIGIBILITY:** Must be housebound and unable to cook or shop for yourself. Need a local address in order to make a delivery. In addition, you must meet one or more of the following criteria:
 - Unable to prepare meals due to physical or mental disability and have no assistance with meal preparation
 - Lack the physical mobility necessary to shop for food, prepare adequate meals, and have no assistance with meal preparation
 - Are convalescing following hospital discharge and require meal service temporarily
 - Lack adequate cooking facilities and are unable to acquire them
 - Lack proper nutritional support due to caregiver stress
- **TARGET:** Frail elderly and/or individuals with disabilities who are housebound
- **FEES:** Suggested voluntary contribution: \$5 per meal. Will provide meals regardless of ability to pay.
- **ACCESSIBILITY:** N/A - All businesses handled via the phone. Not set up for walk-in intake. Meals delivered to clients.
- **TRANSPORTATION:** N/A - Meals delivered to clients.
- **INSURANCE:** If clients have Medicaid, it may support the cost of the meal. Will provide meals regardless of ability to pay.
- **LANGUAGES:** English
- **SERVICES:** Food, Friendly Visiting, Home-Delivered Meals

HELPING HANDS HAWAII – COMMUNITY CLEARINGHOUSE

- **ADDRESS:** 2100 North Nimitz Highway, Honolulu, HI 96819
- **PHONE #:** (808) 440-3800
- **E-MAIL:** cch@helpinghandshawaii.org
- **WEBSITE:** www.helpinghandshawaii.org
- **HOURS:** Monday-Friday: 9:00 a.m.-12:00 p.m. and 1:00 p.m.-4:30 p.m.
- **SERVICE DESCRIPTION:** Provides non-perishable food items to low-income and homeless individuals and families. The Community Clearinghouse receives donations of furniture, household items, clothing, and canned/dry goods from the public and distributes these items to low-income and homeless individuals for free. To receive assistance, an individual or family must be referred directly to the Community Clearinghouse by a social worker or case manager from an eligible community partner agency/entity. A one-time, emergency walk-in service is available, and CCH staff will work to link consumers with a partner agency for continued assistance/access.
- **SERVICE AREA:** All of Oahu
- **INTAKE PROCEDURE:** Referral required by a social service worker (caseworker, minister, doctor, etc.). Agencies must be registered with Helping Hands Hawaii.
- **ELIGIBILITY:** Must be referred by a social service worker from an agency that is registered with Helping Hands Hawaii. Must meet income eligibility guidelines. Services are targeted for low-income or homeless individuals and families.
- **TARGET:** Low-income, needy families, non-profit agencies
- **FEES:** Free
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **INSURANCE:** N/A.
- **LANGUAGES:** English. Interpreters available upon request.
- **SERVICES:** Clothing, Food, Food Pantry, Furniture, Household Goods



HONOLULU CENTRAL SEVENTH-DAY ADVENTIST CHURCH

- **ADDRESS:** 2313 Nuuanu Avenue, Honolulu, HI 96817
- **PHONE #:** (808) 524-1352
- **E-MAIL:** centralsdachurch7@gmail.com
- **WEBSITE:** www.honcentralsda.org
- **HOURS:** Every fourth Wednesday of the month: 1:00 p.m.-3:00 p.m. Always call first in the morning to check availability before going in.
- **SERVICE DESCRIPTION:** Provides non-perishable food, clothing, shoes, and kitchen goods to needy people. Please call first for availability.
- **SERVICE AREA:** All of Oahu
- **INTAKE PROCEDURE:** Walk-in during food pantry HOURS and bring a photo ID.
- **ELIGIBILITY:** Only for needy people. Must have a photo ID.
- **TARGET:** Anyone in need
- **FEES:** Free
- **ACCESSIBILITY:** Elevator-accessible for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **INSURANCE:** N/A
- **LANGUAGES:** English
- **SERVICES:** Clothing, Food, Food Pantry, Household Goods, Shoes

HONOLULU COMMUNITY ACTION PROGRAM (HCAP) CENTRAL DISTRICT SERVICE – OHANA PRODUCE

ADDRESS: 99-102 Kalaloa Street, Aiea, HI 96701

- **PHONE #:** (808) 488-6834
- **E-MAIL:** hcap@hcapweb.org
- **WEBSITE:** www.hcapweb.org/central-district-service-center
- **HOURS:** Once a month on Fridays, except in June. Call for dates. Check-in time: 10:30 a.m. Food distribution: Begins around 12:30 p.m.
- **SERVICE DESCRIPTION:** Distributes fresh produce and non-perishable food to individuals and families in need.
- **SERVICE AREA:** All of Oahu
- **INTAKE PROCEDURE:** Must register (one time only) at the HCAP Central District Service Center prior to distribution day, Monday-Friday: 2:00 p.m.-3:30 p.m. Please bring photo ID. Pull a number when you arrive at check-in at 10:30 a.m. Get called according to number to get food.
- **ELIGIBILITY:** Must have a photo ID
- **TARGET:** Anyone in need
- **FEES:** Free
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by agency
- **INSURANCE:** N/A
- **LANGUAGES:** English, Samoan
- **SERVICES:** Food, Food Pantry

HONOLULU COMMUNITY ACTION PROGRAM KALIHI-PALAMA DISTRICT SERVICE CENTER – OHANA PRODUCE

- **ADDRESS:** 1555 Haka Drive Unit 2408, Honolulu, HI 96817
(HCAP Kalihi-Palama District Service Center address)
- **PHONE #:** (808) 847-0804 **E-MAIL:** hcap@hcapweb.org
- **WEBSITE:** www.hcapweb.org/kalihi-palama-district-service-center
- **HOURS:** Ohana Produce food distribution is on Fridays, once a month at the Kam IV Housing Parking Lot of Kalihi-Valley Homes at 2250 Kalena Drive, Honolulu, HI 96819. Call or check WEBSITE for dates. Check-in time: 10:00 a.m.-12 p.m. Food distribution around 1 p.m. Emergency food pantry: Tuesday-Thursday: 10 a.m.-3 p.m.
- **SERVICE DESCRIPTION:** Distributes fresh produce and non-perishable food to individuals and families in need. Offers emergency food pantry services – one complete meal per family once a quarter.
- **SERVICE AREA:** Kalihi and Palama areas
- **INTAKE PROCEDURE:** Must register (one time only) at the HCAP Kalihi-Palama District Service Center prior to distribution day. Bring photo ID.
- **ELIGIBILITY:** Must have a photo ID. Ohana Produce is available to Kalihi and Palama residents who are unemployed or low-income. Emergency food pantry is available to families of Kamehameha, Kaahumanu, Mayor Wright, Kalihi Valley, and Kuhio Park Terrace homes and the surrounding community. Emergency food pantry services limited to one complete meal per family once a quarter.
- **TARGET:** Kalihi and Palama residents who are unemployed or low-income
- **ACCESSIBILITY:** Barrier-free for disabled **LANGUAGES:** English
- **TRANSPORTATION:** Rides not provided by organization
- **INSURANCE:** N/A.
- **SERVICES:** Emergency Food Pantry, Food, Food Pantry **FEES:** Free

HONOLULU COMMUNITY ACTION PROGRAM LEEWARD DISTRICT SERVICE CENTER – OHANA PRODUCE

- **ADDRESS:** 85-555 Farrington Highway, Waianae, HI 96792
- **PHONE #:** (808) 696-4261 **E-MAIL:** hcap@hcapweb.org
- **WEBSITE:** www.hcapweb.org/leeward-district-service-center
- **HOURS:** Regular 4-week months: last two Tuesdays of the month. 5-week months: last three Tuesdays of the month. Check-in time: 10:00 a.m.-1:30 p.m. Food distribution: Begins around 2:00 p.m.
- **SERVICE DESCRIPTION:** Distributes fresh produce and non-perishable food to individuals and families in need.
- **SERVICE AREA:** Leeward residents – Makakilo to Makaha
- **INTAKE PROCEDURE:** Must register (one time only) at the HCAP Leeward District Service Center prior to distribution day. Bring photo ID.
- **ELIGIBILITY:** Must have a photo ID and be a Leeward resident living in the areas from Makakilo to Makaha
- **TARGET:** Leeward residents – Makakilo to Makaha **FEES:** Free
- **ACCESSIBILITY:** Barrier-free for disabled; Rides not provided by agency
- **LANGUAGES:** English **SERVICES:** Food, Food Pantry

HONOLULU COMMUNITY ACTION PROGRAM WINDWARD DISTRICT SERVICE CENTER – OHANA PRODUCE

- **ADDRESS:** 47-232 Waihee Road, Kaneohe, HI 96744 (Windward District Service Center address)
- **PHONE #:** (808) 239-5754 **E-MAIL:** hcp@hcpweb.org
- **WEBSITE:** www.hcapweb.org/windward-district-service-center
- **HOURS:** Third Monday of each month. Food distribution is at Key Project, 47-200 Waihee Road, Kaneohe, HI 96744. Check-in time: 2:00 p.m. Food distribution: Begins around 2:00 p.m.
- **SERVICE DESCRIPTION:** Distributes fresh produce and non-perishable food to individuals and families in need.
- **SERVICE AREA:** Windward residents – Waimanalo to Kahuku
- **INTAKE PROCEDURE:** Must register (one time only) at the HCAP Windward District Service Center prior to distribution day. Bring photo ID. Registered clients go first and unregistered clients go last during food distribution.
- **ELIGIBILITY:** Must have a photo ID and be a Windward resident living in the areas from Waimanalo to Kahuku
- **TARGET:** Windward residents – Waimanalo to Kahuku
- **FEES:** Free **INSURANCE:** N/A
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **LANGUAGES:** English
- **SERVICES:** Food, Food Pantry

HONOLULU FIL-AM SEVENTH-DAY ADVENTIST CHURCH

- **ADDRESS:** 2322 Kanealii Avenue, Honolulu, HI 96819
- **PHONE #:** (808) 843-1817 **E-MAIL:** davidmadrid379@yahoo.com
- **WEBSITE:** www.honolulufileam22.adventistchurchconnect.org
- **HOURS:** Call first for availability. Monday, Wednesday, and Friday: 2:00 p.m.-4:00 p.m. Third Sunday of each month: 12:30 p.m.-3:00 p.m.
- **SERVICE DESCRIPTION:** Those who are low-income or have no income at all may receive food during our office HOURS. Pre-boxed food includes perishable and non-perishable items.
- **SERVICE AREA:** All of Oahu
- **INTAKE PROCEDURE:** Call first for availability. Bring photo ID and proof of income.
- **ELIGIBILITY:** Must have a photo ID and proof of having low or no income
- **TARGET:** Anyone in need
- **FEES:** Free **INSURANCE:** N/A
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **LANGUAGES:** English, Ilocano, Tagalog
- **SERVICES:** Food, Food Pantry

**IHS, THE INSTITUTE FOR HUMAN SERVICES, INC.
KAAAHU WOMEN AND FAMILIES' SHELTER**

- **ADDRESS:** 546 Kaaahi Street, Honolulu, HI 96817
- **PHONE #:** (808) 447-2800
- **E-MAIL:** info@IHS-hawaii.org
- **WEBSITE:** www.ihshawaii.org
- **HOURS:** Hot meals served three times a day, seven days a week.
 - Breakfast: 7:00 a.m.-7:30 a.m.
 - Lunch: 12:00 p.m.-12:30 p.m.
 - Dinner: 5:15 p.m.-6:00 p.m.
 - Food drop and distribution: Open to the public on the last Thursday of each month: 1:30 p.m-3:00 p.m. at Sumner Men's Shelter (350 Sumner Street, Honolulu, HI 96817)
- **SERVICE DESCRIPTION:** Provides meals to sheltered and unsheltered homeless, three times a day, seven days a week. In collaboration with the Hawaii Foodbank on the last Thursday of each month, IHS also hosts a food drop and distribution, allowing individuals living in the community to restock their pantries with produce and canned goods. Also provides hot showers, clothing, separate shelters for men and women and families with children, social services, and health services to the homeless.
- **SERVICE AREA:** All of Oahu
- **INTAKE PROCEDURE:**
 - Hot meals (breakfast, lunch, and dinner): Requires face-to-face screening interview.
 - Food drop and distribution: Requires face-to-face screening interview and photo ID.
- **ELIGIBILITY:** Must have photo ID for food drop and distribution
- **TARGET:** Homeless
- **FEES:** Monthly fee due at intake. FEES may be waived as needed.
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **INSURANCE:** N/A
- **LANGUAGES:** English
- **SERVICES:** Clothing, Food, Food Pantry, Health Services, Homeless Shelter, Household Goods, Shower Facilities, Social Services



IHS, THE INSTITUTE FOR HUMAN SERVICES, INC.
SUMNER MEN'S SHELTER

- **ADDRESS:** 350 Sumner Street, Honolulu, HI 96817
- **PHONE #:** (808) 447-2900
- **E-MAIL:** info@IHS-hawaii.org
- **WEBSITE:** www.ihshawaii.org
- **HOURS:** Hot meals served three times a day, seven days a week.
 - Breakfast: 7:00 a.m.-7:45 a.m.
 - Lunch: 12:00 p.m.-12:45 p.m.
 - Dinner: 6:00 p.m.-6:45 p.m.
 - Food drop and distribution: Open to the public on the last Thursday of each month: 1:30 p.m.-3:00 p.m.
- **SERVICE DESCRIPTION:** Provides meals to sheltered and unsheltered homeless, three times a day, seven days a week. In collaboration with the Hawaii Foodbank on the last Thursday of each month, IHS also hosts a food drop and distribution, allowing individuals living in the community to restock their pantries with produce and canned goods. Also provides hot showers, clothing, separate shelters for men and women and families with children, social services, and health services to the homeless.
- **SERVICE AREA:** All of Oahu
- **INTAKE PROCEDURE:**
 - Hot meals (breakfast, lunch, and dinner): Requires face-to-face screening interview
 - Food drop and distribution: Requires face-to-face screening interview and photo ID
- **ELIGIBILITY:** Must have photo ID for food drop and distribution
- **TARGET:** Homeless
- **FEES:** Monthly fee due at intake. FEES may be waived as needed.
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by organization
- **INSURANCE:** N/A
- **LANGUAGES:** English
- **SERVICES:** Clothing, Food, Food Pantry, Health Services, Homeless Shelter, Household Goods, Shower Facilities, Social Services



LANAKILA PACIFIC – LANAKILA MEALS ON WHEELS

- **ADDRESS:** 1809 Bachelot Street, Honolulu, HI 96817
- **PHONE #:** (808) 356-8519
- **E-MAIL:** cr@lanakilapacific.org
- **WEBSITE:** www.lanakilapacific.org
- **HOURS:** Monday-Friday: 9 a.m.-2 p.m. Exact days and times may vary. For some cases, Saturday deliveries may be an option.
- **SERVICE DESCRIPTION:** Lanakila Meals on Wheels' Home Delivery Service provides hot and frozen meals and support to Oahu's housebound individuals age 60 or older who are unable to prepare their own meals due to cognitive or physical challenges. Priority is given to seniors living in rural or isolated areas, low-income households, and/or with more severe health conditions and disabilities.
- **SERVICE AREA:** All of Oahu
- **INTAKE PROCEDURE:** Call our office at (808) 531-0555 to set up a referral (seniors, family members and neighbors are all welcome to call). An outreach worker will call you to schedule a home visit to help assess your needs and get you started. Assessments will be sent to the state office to determine eligibility. If you qualify, we will contact you to let you know what type of delivery service you will receive and your start date.
- **ELIGIBILITY:** Need a local address in order to make a delivery.
 - Individuals must meet one or more of the following criteria:
 - 60 years of age or older
 - Primarily housebound
 - Lack the ability/mobility to shop for food
 - Unable to easily prepare nutritious meals
 - Lack consistent assistance from another person
 - Able to accept meals during the delivery time frame
 - Other eligible individuals: Spouses of the housebound elderly, regardless of age, who are the primary caregivers and are in need of respite; non-elderly individuals with disabilities who live in the same household of a senior participating in the program; and non-elderly individuals who provide volunteer services during the meal HOURS for the home delivery program
- **TARGET:** Housebound individuals age 60 or older who are unable to prepare their own meals due to cognitive or physical challenges.
- **FEES:** Suggested voluntary contribution: \$4 per meal. Will provide meals regardless of ability to pay.
- **ACCESSIBILITY:** N/A - All businesses handled via the phone or at clients' residence. Not set up for walk-in intake. Meals delivered to clients.
- **TRANSPORTATION:** N/A - Meals delivered to clients.
- **INSURANCE:** N/A
- **LANGUAGES:** English. Can hire interpreters if necessary.
- **SERVICES:** Food, Friendly Visiting, Home-Delivered Meals

LIGHTHOUSE OUTREACH CENTER

- **ADDRESS:** 94-230 Leokane Street, Waipahu, HI 96797
- **PHONE #:** (808) 680-0823
- **E-MAIL:** joehunkin@wearelighthouse.org
- **WEBSITE:** www.wearelighthouse.org
- **HOURS:** Food Pantry: Every Tuesday: 9:00 a.m.-2:00 p.m. Monday, Wednesday, Thursday, and Friday: Call first for availability. Mana Thrift Store: Tuesday-Friday, 9:00 a.m.-2:00 p.m.
- **SERVICE DESCRIPTION:** Provides fresh produce and non-perishable food items for those in need. Also offers a thrift store and 24-hour emergency shelter.
- **SERVICE AREA:** Waipahu residents. Also services Central and West Oahu residents.
- **INTAKE PROCEDURE:** By phone. Must sign in (first come, first served basis) and bring photo ID.
- **ELIGIBILITY:** Waipahu and Central and West Oahu residents who are unemployed or low-income. Must have photo ID.
- **TARGET:** Waipahu residents who are unemployed or low-income
- **FEES:** Free
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **INSURANCE:** N/A.
- **LANGUAGES:** English. Have Samoan and Filipino interpreters.
- **SERVICES:** 24-hour Emergency Shelter, Food, Food Pantry, Thrift Store

NEW LIFE BODY OF CHRIST

- **ADDRESS:** 74 South Kamehameha Highway, Wahiawa, HI 96786
- **PHONE #:** (808) 622-6650
- **E-MAIL:** nlbcadmin1@hotmail.com
- **WEBSITE:** www.newlifebodyofchrist.org
- **HOURS:** Tuesday and Thursday: 9:00 a.m-12:00 p.m.
- **SERVICE DESCRIPTION:** Offers food for low-income families and homeless people. Clothing and household goods also available at times.
- **SERVICE AREA:** All of Oahu
- **INTAKE PROCEDURE:** Walk-in. Clients will be required to register during their first visit. Must bring photo ID and income statement.
- **ELIGIBILITY:** Low-income families and homeless. Must have photo ID.
- **TARGET:** Low-income families and homeless
- **FEES:** Free
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **INSURANCE:** N/A
- **LANGUAGES:** English, Chuukese
- **SERVICES:** Clothing, Food, Food Pantry, Household Goods

NORTH SHORE CHRISTIAN FELLOWSHIP

FRESH PRODUCE DISTRIBUTION

- **ADDRESS:** 66-434 Kamehameha Highway, Waiialua Community Association Gym, Haleiwa, HI 96712
- **PHONE #:** (808) 638-8354
- **E-MAIL:** bobatnscf@gmail.com
- **WEBSITE:** www.calvarychapelnsf.com
- **HOURS:** Usually fourth Friday of the month with the exceptions of November and December, which will be on 11/18/16 and 12/16/16. Sign in from 11:00 a.m. Food distribution begins at 1:00 p.m.
- **SERVICE DESCRIPTION:** Provides fresh produce, meat, milk, juice, bread, and other food items for those in need.
- **SERVICE AREA:** All of Oahu
- **INTAKE PROCEDURE:** Walk-in (first come, first served). Must sign in and bring photo ID.
- **ELIGIBILITY:** Must have photo ID
- **TARGET:** Anyone in need, particularly those who are homeless and with a limited income
- **FEES:** Free
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **INSURANCE:** N/A
- **LANGUAGES:** English, Tagalog, Ilocano
- **SERVICES:** Food, Food Pantry

OHANA, FAMILY OF THE LIVING GOD

- **ADDRESS:** P.O. Box 270, Hauula, HI 9671
- **PHONE #:** (808) 232-2244
- **E-MAIL:** sage@ohanafamily.org
- **WEBSITE:** www.ohanafamily.org
- **HOURS:** Call to set up an appointment
- **SERVICE DESCRIPTION:** Provides emergency food, island-wide. Amount of food is determined by size of family.
- **SERVICE AREA:** All of Oahu
- **INTAKE PROCEDURE:** Appointment required. Call to set up an appointment. Must fill out application form.
- **ELIGIBILITY:** People in a crisis or who are needy and hungry
- **TARGET:** Anyone in need
- **FEES:** Free
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **INSURANCE:** N/A
- **LANGUAGES:** English, Laotian, various Micronesian languages
- **SERVICES:** Emergency Food Pantry, Food

OLIVET BAPTIST CHURCH – FOOD PANTRY

- **ADDRESS:** 1775 South Beretania Street, Honolulu, HI 96826
- **PHONE #:** (808) 946-6505
- **E-MAIL:** office@olivetbaptist.org
- **WEBSITE:** www.olivetbaptist.org
- **HOURS:** Last Saturday of each month: 9:00 a.m.-11:00 a.m.
- **SERVICE DESCRIPTION:** Provides approximately a week's worth of food items for an individual or family. Photo ID required for all family members (except minors) for food pantry services.
- **SERVICE AREA:** All of Oahu
- **INTAKE PROCEDURE:** Walk-in. Photo ID required for all family members (except minors) for food pantry services.
- **ELIGIBILITY:** Photo ID required for all family members (except minors) for food pantry services
- **TARGET:** Anyone in need
- **FEES:** Free
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **INSURANCE:** N/A.
- **LANGUAGES:** English
- **SERVICES:** Food, Food Pantry

OUR LADY OF GOOD COUNSEL CHURCH OUTREACH MINISTRIES

- **ADDRESS:** 1525 Waimano Home Road, Pearl City, HI 96782
- **PHONE #:** (808) 455-3012
- **E-MAIL:** olgc@hawaii.rr.com
- **WEBSITE:** www.olgcchurch.org
- **HOURS:** Wednesday: 8:30 a.m.-11:15 a.m. Call first to ensure availability. Closed on state, federal, and religious holidays.
- **SERVICE DESCRIPTION:** Operates a food pantry that provides non-perishable food items
- **SERVICE AREA:** Pearl City area only on Oahu
- **INTAKE PROCEDURE:** Phone first. Must have photo ID with current address. Client will be required to fill out an application form during their first visit. Additional documents will be required after an interview by an Outreach volunteer.
- **ELIGIBILITY:** Must reside in Pearl City and have photo ID with current address
- **TARGET:** Homeless and low-income
- **FEES:** Free
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **INSURANCE:** N/A
- **LANGUAGES:** English
- **SERVICES:** Food, Food Pantry

OUR LADY OF MOUNT CARMEL CHURCH

- **ADDRESS:** 48-422 Kamehameha Highway, Kaneohe, HI 96744
- **PHONE #:** (808) 239-9269
- **E-MAIL:** olmc001@hawaii.rr.com
- **WEBSITE:** www.mtcarmelhawaii.com
- **HOURS:** Second and fourth Tuesday of the month: 12:00 p.m.-1:00 p.m.
- **SERVICE DESCRIPTION:** Provides a food pantry for those in need. Offers fresh and non-perishable food items.
- **SERVICE AREA:** Heeia to Kahana Bay on Oahu
- **INTAKE PROCEDURE:** Clients must register with photo ID and show verification of household (e.g., copy of last tax statement, list of dependents, etc.).
- **ELIGIBILITY:** Must meet federal guideline policies of low-income and/or a need for food, have photo ID and show verification of household (e.g., copy of last tax statement, list of dependents, etc.)
- **TARGET:** Anyone in need
- **FEES:** Free
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **INSURANCE:** N/A
- **LANGUAGES:** English
- **SERVICES:** Food, Food Pantry

OUR LADY OF THE MOUNT – KOKUA MINISTRY

- **ADDRESS:** 1614 Monte Street, Honolulu, HI 96819
- **PHONE #:** (808) 845-0828
- **E-MAIL:** olm@rcchawaii.com
- **WEBSITE:** www.catholichawaii.org/parish-listing/our-lady-of-the-mount-church.aspx
- **HOURS:** Call first for food pantry availability – may need to leave a message. First and third Sunday of each month: 8:30 a.m.-11:00 a.m.
- **SERVICE DESCRIPTION:** Provides non-perishable food items and clothes to those in need.
- **SERVICE AREA:** Kalihi area on Oahu
- **INTAKE PROCEDURE:** Walk-in. Fill out written application.
- **ELIGIBILITY:** Call for information
- **TARGET:** Residents living in Kalihi Valley
- **FEES:** Free
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **INSURANCE:** N/A
- **LANGUAGES:** English
- **SERVICES:** Clothing, Food, Food Pantry

PALAMA SETTLEMENT

- **ADDRESS:** 810 North Vineyard Boulevard, Honolulu, HI 96817
- **PHONE #:** (808) 848-2528
- **E-MAIL:** pauni@palamasettlement.org
- **WEBSITE:** www.palamasettlement.org
- **HOURS:** Monday and Wednesday: 9:00 a.m.-11:00 a.m. Call first to make an appointment for food pantry. Bring own bag for food.
- **SERVICE DESCRIPTION:** Palama Settlement is a private, non-profit, community-based social service agency serving the Kalihi-Palama-Liliha neighborhoods and offers a wide range of educational, recreational, athletic, cultural, social, health, and community building programs and services for children, youth, adults, and senior citizens including food, clothing, household supplies and goods. Food pantry provides non-perishable food for those in need. Call to make an appointment.
- **SERVICE AREA:** Oahu, particularly Kalihi, Liliha, and Palama neighborhoods
- **INTAKE PROCEDURE:** Call to make an appointment. Must have a valid Hawaii State ID and bring proof of any source of income (e.g., income statement, food stamps, welfare documents, etc.). Bring own bags.
- **ELIGIBILITY:** Must be 18 years or older, have a valid Hawaii State ID, and proof of any source of income (e.g., income statement, food stamps, welfare documents, etc.)
- **TARGET:** Oahu, particularly Kalihi, Liliha, and Palama
- **ACCESSIBILITY:** Barrier-free for disabled neighborhoods
- **FEES:** Free
-
- **TRANSPORTATION:** Rides not provided by agency. Located on public bus line.
- **INSURANCE:** N/A.
- **LANGUAGES:** English, Samoan
- **SERVICES:** Clothing, Community Programs, Cultural Programs, Food, Food Pantry, Health Programs, Household Goods, **Social Programs**



PARISH OF SAINT CLEMENT

- **ADDRESS:** 1515 Wilder Avenue, Honolulu, HI 96822
- **PHONE #:** (808) 955-7745
- **E-MAIL:** info@stclem.org
- **WEBSITE:** www.stclem.org
- **HOURS:** Intake: Monday-Friday: 8:30 a.m.-4:00 p.m. Food distribution and hot meal: Third Saturday of each month: 11:30 a.m.-12:30 p.m.
- **SERVICE DESCRIPTION:** Provides non-perishable groceries in a recyclable bag per family and a hot meal.
- **SERVICE AREA:** All of Oahu
- **INTAKE PROCEDURE:** Walk-in. Need to bring photo ID for adults and birth certificate for children.
- **ELIGIBILITY:** Must have photo ID for adults and birth certificate for children
- **TARGET:** Residents living in the zip code 96822 on Oahu
- **FEES:** Free **INSURANCE:** N/A
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **LANGUAGES:** English
- **SERVICES:** Food, Food Pantry, Meals
-

PROJECT D.A.T.E.

- **ADDRESS:** 983 Dillingham Boulevard, Honolulu, HI 96819
- **PHONE #:** (808) 834-2823
- **E-MAIL:** projectdate@lthawaii.org
- **WEBSITE:** www.projectdate.org
- **HOURS:** Food pantry: Wednesday: 2:00 p.m.-4:00 p.m.
 - Lunch: Tuesday, Wednesday, and Friday: 11:00 a.m.-12:00 p.m.
 - Dinner: Tuesday and Wednesday: 4:00 p.m.-5:00 p.m.
- **SERVICE DESCRIPTION:** Project D.A.T.E. is a non-profit organization geared towards meeting the needs of homeless individuals and families in transitional living situations. The food pantry provides non-perishable food items. Free meals, clothing, grooming items, baby items, and mailbox assistance are also provided.
- **SERVICE AREA:** Kalihi area on Oahu
- **INTAKE PROCEDURE:** Walk-in. Screening interview required. Must bring photo ID, paycheck stub, and proof of address.
- **ELIGIBILITY:** Must have photo ID, paycheck stub, and proof of address
- **TARGET:** Chronic homeless
- **FEES:** Free **INSURANCE:** N/A
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **LANGUAGES:** English, Spanish, Tagalog
- **SERVICES:** Baby Items, Clothing, Food Pantry, Meals, Grooming Supplies, Temporary Mailing Address

RIVER OF LIFE MISSION

- **ADDRESS:** 101 North Pauahi Street, Honolulu, HI 96817
- **PHONE:** (808) 524-7656
- **E-MAIL:** info@RiverOfLifeMission.org
- **WEBSITE:** www.riveroflifemission.com
- **HOURS:** Breakfast, lunch, and dinner are served in the dining room.
 - Breakfast (continental): Monday-Friday: 9:00 a.m.-11:00 a.m.
 - Lunch (hot meal): Monday, Tuesday, Thursday, and Friday: 1:00 p.m.-2:30 p.m.
 - Dinner (hot meal): Monday-Friday: 7:00 p.m.-8:00 p.m.
 - Food Box (food distribution): Pick up on last Friday of each month: 1:00 p.m.-3:00 p.m. for low-income families with children under age 18 and for the elderly over age 60
- **SERVICE DESCRIPTION:** Provides hot meals (served in dining room), food distribution (Food Box), shower and shave facilities, clothing, social services, work program, job training, emotional and spiritual counseling, and both men and women's residential programs. Provides volunteer training and volunteer opportunities. Volunteer tasks include cooking, cleaning, sorting, packing food, maintenance, repair and office work.
- **SERVICE AREA:** All of Oahu
- **INTAKE PROCEDURE:** Dining room (breakfast, lunch, and dinner): Walk-in. Food Box: For qualified households only, application required. Must call for restrictions and food distribution.
- **ELIGIBILITY:** Dining room: Clients must wear footwear and a shirt and be fairly clean before entering. Food Box: Low-income families with children under age 18 and elderly over age 60.
- **TARGET:** Homeless
- **FEES:** Free
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **INSURANCE:** N/A
- **LANGUAGES:** English
- **SERVICES:** Bathing Facilities, Case/Care Management, Certificates/Forms Assistance, Clothing, Counseling Services, Food, Food Pantry, Household Goods, Meals, On-the-Job Training, Pastoral Counseling, Personal/Grooming Supplies, Social Services



SAINT ANN CHURCH AND MODEL SCHOOLS – PROJECT SHARE

- **ADDRESS:** 46-129 Haiku Road, Kaneohe, HI 96744
- **PHONE #:** (808) 247-3092 **E-MAIL:** info@saintannahawaii.org
- **WEBSITE:** www.saintannahawaii.org
- **HOURS:** Call ahead for food distribution during the following HOURS: Monday-Friday: 9:30 a.m.-12:00 p.m. and 1:00 p.m. - 2:30 p.m. If you call after 12:00 p.m., the basket will be ready for pick up the next working day. Food distribution: Monday-Thursday at 1:00 p.m.; Friday at 11:00 a.m.
- **SERVICE DESCRIPTION:** Provides emergency food (non-perishable and some frozen food) to families living in the Kaneohe area. Some emergency shelter financial assistance (rent, electric, gas, and water) available for church members and the Kaneohe community. Also provides budget and food counseling.
- **SERVICE AREA:** Kaneohe area of Oahu
- **INTAKE PROCEDURE:** By appointment, written application, or phone
- **ELIGIBILITY:** Anyone in need of food assistance
- **TARGET:** Anyone in need of food assistance
- **FEES:** Free **INSURANCE:** N/A
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **LANGUAGES:** English
- **SERVICES:** Emergency Food, Food Pantry, Personal Financial Counseling, Temporary Financial Assistance

SAINT ANTHONY OF PADUA – OUTREACH SERVICES

- **ADDRESS:** 114 Makawao Street, Kailua, HI 96734
- **PHONE #:** (808) 266-2227 **E-MAIL:** adminasst@stanthonyskailua.org
- **WEBSITE:** www.stanthonyskailua.org
- **HOURS:** Food pantry: Monday, Tuesday, Thursday, and Friday: 9:00 a.m.-11:00 a.m. Thrift shop: Monday, Tuesday, Thursday, and Friday: 8:30 a.m.-2:30 p.m.
- **SERVICE DESCRIPTION:** Operates an emergency food pantry that has non-perishable food items and a thrift shop that has clothing, household items, and toys.
- **SERVICE AREA:** Kailua area on Oahu
- **INTAKE PROCEDURE:** Walk-in. Face-to-face screening interview. Need to bring driver's license or Hawaii State ID card, Social Security card, and a document with proof of address. Those with children need to bring child's birth certificate.
- **ELIGIBILITY:** Must reside in Kailua and be unable to purchase own food. Must have a driver's license or Hawaii State ID card, Social Security card, and a document with proof of address.
- **TARGET:** Anyone in need
- **FEES:** Free **INSURANCE:** N/A
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **LANGUAGES:** English
- **SERVICES:** Clothes, Emergency Food & Pantry, Household Goods, Thrift Shop

SAINT GEORGE CATHOLIC CHURCH FOOD PANTRY OUTREACH

- **ADDRESS:** 41-1323 Kalanianaʻole Highway, Waimanalo, HI 96795
- **PHONE #:** (808) 259-7188
- **E-MAIL:** stgeorge96795@aol.com
- **WEBSITE:** www.stgeorge96795.com
- **HOURS:** Tuesday and Thursday: 9:00 a.m.-12:00 p.m. Closed on holidays.
- **SERVICE DESCRIPTION:** Packages of non-perishable food items are given to needy families. Provides an emergency food pantry – please call to request food and arrangements can be made. Clothing and lunches provided according to availability – call for time and dates.
- **SERVICE AREA:** Waimanalo area on Oahu
- **INTAKE PROCEDURE:** Walk-in during service hours. Need photo ID for 1st time..
- **ELIGIBILITY:** Must reside in Waimanalo. Must have photo ID for first time visit. Limit one package per family per week for two years. After two-year period can come once every other week.
- **TARGET:** Anyone in need
- **FEES:** Free **INSURANCE:** N/A **LANGUAGES:** English
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **SERVICES:** Clothing, Emergency Food Pantry, Food, Food Pantry

SAINT JOSEPH CHURCH OF WAIPAHO

- **ADDRESS:** 94-675 Farrington Highway, Waipahu, HI 96797
- **PHONE #:** (808) 677-4276
- **E-MAIL:** mcachuela@rechawaii.org
- **WEBSITE:** www.stjosephchurchwaipahu.org
- **HOURS:** Food pantry: First Tuesday of each month. Call for times.
- **SERVICE DESCRIPTION:** Operates an emergency food pantry that provides only canned goods. Must provide proof of Waipahu address. Assistance limited to once every three months. Will be given a slip as to when you may return. Bring your own bag for food.
- **SERVICE AREA:** Waipahu town on Oahu
- **INTAKE PROCEDURE:** Walk-in during service time. Photo ID needed to show proof of Waipahu address. Assistance limited to once every three months. Will be given a slip as to when you may return.
- **ELIGIBILITY:** Resident of Waipahu area. Photo ID needed to show proof of Waipahu address. Assistance limited to once every three months. Will be given a slip as to when you may return.
- **TARGET:** Anyone in need of food
- **FEES:** Free **INSURANCE:** N/A
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **LANGUAGES:** English **SERVICES:** Emergency Food Pantry, Food

SAINT PIUS X PARISH – FOOD PANTRY

- **ADDRESS:** 2821 Lowrey Avenue, Honolulu, HI 96822
- **PHONE #:** (808) 988-3308 **E-MAIL:** general@mp-cc.net
- **WEBSITE:** www.mp-cc.net
- **HOURS:** Tuesday, Wednesday, and Friday: 10:00 a.m.-11:30 a.m. Closed on all state and federal holidays.
- **SERVICE DESCRIPTION:** Distributes canned and packaged food as available. Used clothing, household items, grooming supplies, laundry detergent also provided if available. Limited to one food bag assistance per month.
- **SERVICE AREA:** All of Oahu
- **INTAKE PROCEDURE:** Walk-in during food pantry HOURS. Registration required. Photo ID required for each adult. Need to show some form of identification for children under the age of 18.
- **ELIGIBILITY:** Must have photo ID for adults and some form of identification for children under the age of 18. Limited to one food bag assistance per month.
- **TARGET:** Anyone in need
- **FEES:** Free **INSURANCE:** N/A
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **LANGUAGES:** English
- **SERVICES:** Clothing, Food, Food Pantry, Grooming Supplies, Household Goods, Laundry Supplies

SAINT RITA CATHOLIC CHURCH

- **ADDRESS:** 89-318 Farrington Highway, Waianae, HI 96792
- **PHONE #:** (808) 668-7833 **E-MAIL:** strita_nanakuli@rcchawaii.or
- **WEBSITE:** www.stritananakuli.org
- **HOURS:** Monday, Wednesday, and Friday: 9:00 a.m.-11:00 a.m. Hot dinner provided last Thursday of each month: 5:30 p.m.-7:15 p.m. Closed on all holidays.
- **SERVICE DESCRIPTION:** Provides emergency food to those in need. Food usually consists of rice, canned meat, vegetables, and fruit. May come once a month (30-day period). Also provides a hot dinner on last Thursday of each month.
- **SERVICE AREA:** Must live in the Waianae Coast area (Honokai Hale to Makua) on Oahu
- **INTAKE PROCEDURE:** Walk-in, written application. Must present photo ID. May come once a month (30-day period).
- **ELIGIBILITY:** Must live in the Waianae Coast area (Honokai Hale to Makua) on Oahu and have photo ID
- **TARGET:** Anyone in need
- **FEES:** Free **INSURANCE:** N/A **LANGUAGES:** English, Filipino
- **ACCESSIBILITY:** Not barrier-free for disabled. Four steps up to the stairway. Volunteers can assist clients.
- **TRANSPORTATION:** Rides not provided by organization
- **SERVICES:** Emergency Food Pantry, Food, Meals

SAINTS PETER AND PAUL CATHOLIC CHURCH

- **ADDRESS:** 800 Kaheka Street, Honolulu, HI 96814
- **PHONE #:** (808) 941-0675
- **E-MAIL:** sspeterpaul@hawaii.rr.com
- **WEBSITE:** www.sspeterpaulhawaii.org
- **HOURS:** Tuesdays Thursday, and Friday: 8:00 a.m.-10:00 a.m. We ask that you arrive by 9:45 a.m. to receive food. Closed during holidays and church-sponsored events (i.e., funerals, weddings, etc.).
- **SERVICE DESCRIPTION:** Operates an emergency food pantry. Provide perishable and non-perishable food, toiletries, and clothing once a month for those who qualify. Gives out a snack pack three times a week.
- **SERVICE AREA:** Must live in the areas with the zip codes 96814, 96815, 96822, and 96826.
- **INTAKE PROCEDURE:** Face-to-face interview. Hawaii State photo ID and proof of current residence required. Those registering as "houseless" or "homeless" are requested to register with the Waikiki Health Center/Care-A-Van and bring back the letter from them designating them as "houseless" or "homeless." Those registering as disabled must provide proof of disability every six months.
- **ELIGIBILITY:** Recipient must live within the service areas and have an annual income of \$2,600 or less. Must have Hawaii State photo ID and proof of current residence required. Need verification of being "houseless" or "homeless."
- **TARGET:** Homeless, low-income senior citizens, disabled
- **FEES:** Free
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **INSURANCE:** N/A
- **LANGUAGES:** English, Cantonese, Ilocano
- **SERVICES:** Clothing, Emergency Food Pantry, Food, Grooming Supplies



SALVATION ARMY -- FAMILY SERVICES OFFICE

- **ADDRESS:** 296 North Vineyard Boulevard, Honolulu, HI 96817
- **PHONE #:** (808) 841-5565 **E-MAIL:** aloha.hawaii.@usw.salvationarmy.org
- **WEBSITE:** www.hawaii.salvationarmy.org/hawaii/fso
- **HOURS:** Wednesday and Friday: 1:30 p.m.-3:30 p.m.
- **SERVICE DESCRIPTION:** Provides emergency food bags to families and individuals who live in Honolulu and surrounding communities. Food bags last approximately three days and consist of non-perishable food items. Assists people with financial needs including rental assistance and food. Provides first month rent for homeless only. If Salvation Army cannot help, will refer client to an appropriate agency. Offers "Hana Pono," a program with classes on money management and nutrition. Also provides clothing vouchers and holiday assistance.
- **SERVICE AREA:** Honolulu and surrounding communities on Oahu
- **INTAKE PROCEDURE:** Registration required for first-time clients. Must bring a photo ID.
- **ELIGIBILITY:** Genuine financial need. Must have photo ID.
- **TARGET:** Anyone in need
- **FEES:** Free **INSURANCE:** N/A
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by agency nor will deliver food
- **LANGUAGES:** English, Spanish, Samoan
- **SERVICES:** Clothing, Emergency Food Pantry, Food, Holiday Programs (Angel Tree), Money Management, Nutrition Education, Rental Payment and Deposit Assistance

SURFING THE NATIONS: *FEEDING THE HUNGRY* *KALIHI DISTRIBUTION SITE*

- **ADDRESS:** 1420 Palama Street, Kalihi, Honolulu, HI 96817
- **PHONE #:** (808) 622-6234 **E-MAIL:** info@surfingthenations.com
- **WEBSITE:** www.surfingthenations.com
- **HOURS:** Distribution is in the church parking lot by Hawaii First Samoan Assembly of God at 1420 Palama Street, Kalihi, Honolulu, HI 96817. Registration: Every Thursday: 11 a.m.- 2:45 p.m. Distribution: Starts as soon as all food trucks have arrived, around 1 p.m.-3:30 p.m.
- **SERVICE DESCRIPTION:** Provides food distribution to the community and a safe hangout for local kids. Food consists of perishable and non-perishable items.
- **SERVICE AREA:** Kalihi Valley area on the island of Oahu
- **INTAKE PROCEDURE:** On-site registration begins at 11:00 a.m. Must bring a Hawaii State ID.
- **ELIGIBILITY:** Must be a Kalihi Valley resident, unemployed or low-income, and have a Hawaii State ID.
- **TARGET:** Kalihi Valley residents and anyone in need
- **FEES:** Free **INSURANCE:** N/A
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **LANGUAGES:** English **SERVICES:** Food, Food Pantry

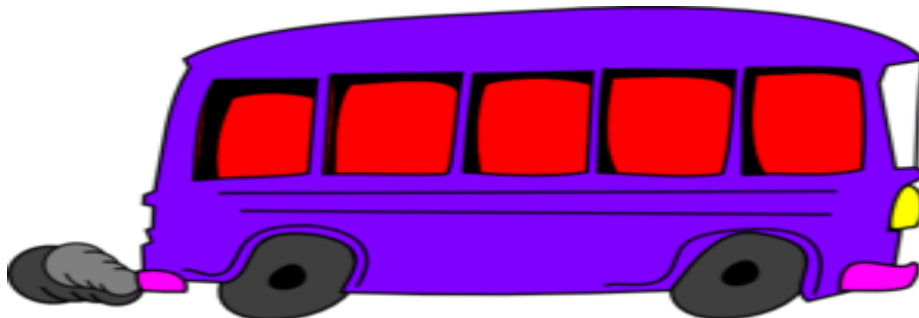
**SURFING THE NATIONS:
FEEDING THE HUNGRY WAHIAWA DISTRIBUTION SITE**

- **ADDRESS:** 64 Ohai Street, Wahiawa, HI 96786
- **PHONE #:** (808) 622-6234
- **E-MAIL:** info@surfingthenations.com
- **WEBSITE:** www.surfingthenations.com
- **HOURS:** Registration: Every first and third Wednesday: 1:00 p.m.-2:30 p.m.
Distribution: Starts as soon as all food trucks have arrived, usually around 1:00 p.m.-4:00 p.m.
- **SERVICE DESCRIPTION:** Provides food distribution to the community and a safe hangout for local kids. Food consists of perishable and non-perishable items.
- **SERVICE AREA:** Wahiawa area on the island of Oahu
- **INTAKE PROCEDURE:** On-site registration begins at 1:00 pm. Must bring a Hawaii State ID.
- **ELIGIBILITY:** Must be a Wahiawa resident, unemployed or low-income and have a Hawaii State ID.
- **TARGET:** Wahiawa residents and anyone in need
- **FEES:** Free
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **INSURANCE:** N/A
- **LANGUAGES:** English
- **SERVICES:** Food, Food Pantry



THE PURPLE VAN FOOD DISTRIBUTION PROGRAM

- **ADDRESS:** Haleiwa, HI 96712
- **PHONE #:** (808) 638-9627
- **E-MAIL:** privatesectorhawaii@live.com
- **WEBSITE:** www.theprivatesectorhawaii.org
- **HOURS:** Intake: 24 HOURS, 7 days a week during normal business HOURS. Upon receiving a call, delivery is done as soon as possible weekly. Each regular recipient can expect to receive one box about once a month. No on-site distribution.
- **SERVICE DESCRIPTION:** The Purple Van Food Distribution Program run by the Private Sector Hawaii is the only “by request” food program on the North Shore of Oahu serving Mokuleia, Waialua, Haleiwa, Sunset Beach, and Kahuku. The program provides food boxes to those who are housebound or do not have adequate TRANSPORTATION to reach other food pantries. Food boxes contain perishable and non-perishable food items and are delivered after an individual calls and requests a box. A recipient must call every time they need a food box. Our goal is to deliver the box within a week of a call, though we have been behind due to increased requests. Recipients can expect to receive one food box a month. This is an all-volunteer charity and we deliver food boxes as volunteers are available. If someone has an emergency need for food, we will get a box to them immediately.
- **SERVICE AREA:** North Shore of Oahu. Delivery area is from Mokuleia, Waialua, Haleiwa, Sunset Beach and some locations in Kahuku.
- **INTAKE PROCEDURE:** By phone. The telephone is manned to receive food box requests during regular business HOURS seven days a week. Recipients should identify themselves as wanting a food box and be prepared to give location information (address) and a phone number. Clients must sign their name and write their address upon receiving food boxes. A recipient must call every time they need a food box.
- **ELIGIBILITY:** Residents of the North Shore of Oahu living in Mokuleia, Waialua, Haleiwa, Sunset Beach, and Kahuku who are housebound or do not have adequate TRANSPORTATION to reach other food pantries. Recipients can expect to receive one food box a month.
- **TARGET:** Senior citizens and families
- **FEES:** Free
- **ACCESSIBILITY:** N/A - Items delivered to recipients
- **TRANSPORTATION:** N/A - Items delivered to recipient
- **INSURANCE:** N/A
- **LANGUAGES:** English
- **SERVICES:** Emergency Food, Home-Delivered Food



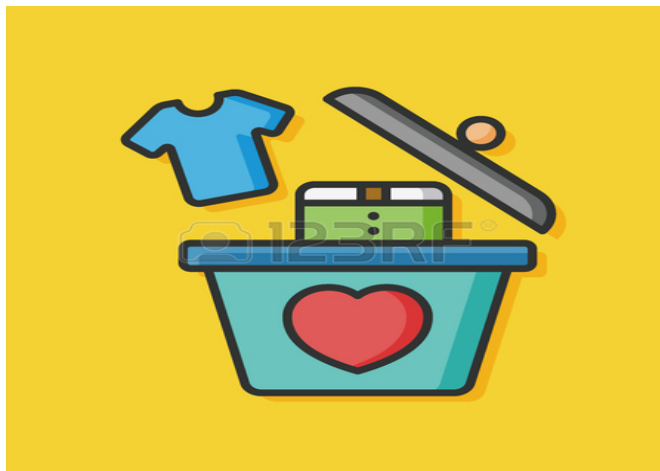
WAIKIKI COMMUNITY CENTER – EMERGENCY FOOD PANTRY

- **ADDRESS:** 310 Paoakalani Avenue, Honolulu, HI 96815
- **PHONE #:** (808) 923-1802
- **E-MAIL:** info@waikikicommunitycenter.org
- **WEBSITE:** www.waikikicommunitycenter.org
- **HOURS:** Emergency Food Pantry: Tuesday: 1:00 p.m.-2:45 p.m. Closed on weekends and major holidays.
- **SERVICE DESCRIPTION:** Waikiki Community Center (WCC) offers a wide range of services and programs for families, children, and senior adults for those who live, work and visit Waikiki. The Emergency Food Pantry provides pre-packed non-perishable canned good food bags to needy families and individuals. Eligibility for our Emergency Food Pantry assistance is determined with a photo ID and proof of need (i.e., EBT or Quest card). The Thrift Shop has a wide selection of gently used clothing, household goods, and jewelry. Also provides an Adult Program, which offers education, social and wellness activities for adults, excursions, referral, information and assistance. Meeting Facilities available for rent to nonprofit groups.
- **SERVICE AREA:** All of Oahu
- **INTAKE PROCEDURE:** Walk-in. Eligibility for our Emergency Food Pantry assistance is determined with a photo ID and proof of need (i.e., EBT or Quest card).
- **ELIGIBILITY:** Must have photo ID and proof of need (i.e., EBT or Quest card)
- **TARGET:** Primarily Waikiki residents and surrounding neighborhoods
- **FEES:** Free
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided by organization
- **INSURANCE:** N/A
- **LANGUAGES:** English
- **SERVICES:** Adult Day Programs, Clothing, Community Facilities/Centers, Exercise Classes/Groups, Family Based Services, Family Support Centers/Outreach, Emergency Food Pantry, Household Goods, Information and Referral, Meeting Space, Outreach Programs, Recreational Activities/Sports, Thrift Shop



WINDWARD UNITED CHURCH OF CHRIST FOOD DISTRIBUTION PROGRAM

- **ADDRESS:** 38 Kaneohe Bay Drive, Kailua, HI 96734
- **PHONE #:** (808) 254-3802
- **E-MAIL:** office@windwarducc.org
- **WEBSITE:** www.windwarducc.org
- **HOURS:** Food Distribution: Wednesday: 10:30 a.m.-12:00 p.m. Thrift Shop: Wednesday: 10:00 a.m.-1:00 p.m.
- **SERVICE DESCRIPTION:** Windward United Church of Christ's Food Distribution Program provides prepackaged bags of food (protein, fruit, starch, vegetables) every Wednesday from 10:30 a.m.-12:00 p.m. at the church's campus. We are a Hawaii Food Bank Agency authorized to receive FDA products and therefore we are required to have our clients sign a form confirming the need and number of individuals in the household. Thrift Shop carries clothing, baby clothing, and various household items depending on what is available.
- **SERVICE AREA:** All of Oahu
- **INTAKE PROCEDURE:** Walk-in. Clients must sign a form confirming the need and number of individuals in the household.
- **ELIGIBILITY:** Must sign a form confirming the need and number of individuals in the household
- **TARGET:** Anyone in need
- **FEES:** Free
- **ACCESSIBILITY:** Not barrier-free for disabled. There is an incline leading up to the church.
- **TRANSPORTATION:** Rides not provided by organization
- **INSURANCE:** N/A
- **LANGUAGES:** English
- **SERVICES:** Baby Clothing, Clothing, Food, Food Pantry, Household Goods, Thrift Shop



Housing

ALTERNATIVE STRUCTURES INTERNATIONAL KAHUMANA COMMUNITY CENTER

- **ADDRESS:** 86-704 Lualualei Homestead Road, Waianae, HI 96792
- **PHONE#:** Ohana Ola O Kahumana: (808) 696-4095
Ulu Ke Kukui: (808) 620-9011
- **WEBSITE:** www.kahumana.org **SERVICE AREA:** West & Central Oahu
- **HOURS:** Mon.-Fri.: 8:00 a.m. - 5:00 p.m. **FEES:** Varies
- **SERVICE DESCRIPTION:** Our two year transitional housing program emphasizes continuing education, job training and job readiness aimed at providing family stability and eventual self-sufficiency. We have two separate community locations.
- **INTAKE PROCEDURE:** Complete an application. Provide a copy of homeless/housing status verification and provide income verification. TB clearance for all members of the family.
- **ELIGIBILITY:** Be a family with at least one dependent child under age of 19 who is at risk or homeless. Proof of homeless housing status is required.
- **ACCESSIBILITY:** ADA accessible but rides not provided

CATHOLIC CHARITIES HAWAII Mary Jane Program/Residential Services

- **ADDRESS:** Confidential Address
- **PHONE#:** (808) 261-9776 or (808) 524-4673 **SERVICE AREA:** Oahu
- **WEBSITE:** www.catholiccharitieshawaii.org
- **HOURS:** Mon-Fri: 8:15 a.m.-4:30 p.m.
- **SERVICE DESCRIPTION:** Catholic Charities Hawaii operates a residential program for adult pregnant women who are without resources, such as a safe, secure place to live, and emotional support from family or others. Mary Jane Program - Residential Services provides residential, educational, counseling, advocacy and other supportive services to pregnant women facing an unplanned, crisis pregnancy. Specifically, the program provides expectant mothers with education on child birth, infant care, and life skills. This program provides women with a healthy and safe place to live while they develop skills needed to increase their level of independence and self-sufficiency. Women may enter the program at any point of their pregnancy and when parenting, may remain in the program up to four months after infant is born; if infant is placed for adoption, the mother may remain for up to six weeks. Follow up services are offered after residents complete the program.
- **INTAKE PROCEDURE:** Application, medical clearance, interview and

- assessment.
- **ELIGIBILITY:** Pregnant women 18 years of age and older, at least one month stable recovery from drugs/alcohol and ability to function in a group setting; home does not accommodate older children of residents.
- **TARGET:** Women who are pregnant and are either homeless or at risk for homelessness.
- **FEES:** Program FEES are 1/3 of income. Qualified program participants will not be turned away due to inability to pay.
- **TRANSPORTATION:** Rides not provided.

CHILD AND FAMILY SERVICES

Domestic Abuse Shelters and Transitional Apartments

- **ADDRESS:** 1130 North Nimitz Highway, Suite C-301 Ewa Beach, HI 96706
- **PHONE#:** (808) 841-0822
- **EMAIL:** cfs@cfs-hawaii.org
- **WEBSITE:** www.childandfamilyservice.org
- **HOURS:** Domestic Violence Hotline: 24 HOURS a day, 7 days a week
- **SERVICE DESCRIPTION:** Domestic Abuse Shelters provide a safe haven for those fleeing domestic violence. Program accepts abused partners and their children. A 24-hour hotline is available for referrals and resource information. The shelters offer: domestic violence crisis hotline, lodging and food, crisis counseling, individual counseling, educational workshops, support groups, information, referral & advocacy, children's program, assistance with obtaining a TRO, housing and financial aid, and volunteer program. The Domestic Abuse Shelters (DAS) provide victims of domestic violence and their families with a safe haven of temporary shelter, provision for basic needs (food, clothing etc.), counseling and services for children. Transitional Apartment Program (TAP) provides housing for victims who need safety and support and are ready to go to school/work. Clients learn dynamics of domestic violence, develop safety plan, improve self-esteem and learn healthy parenting skills. Children develop safety plans and learn they're not responsible for domestic violence.
- **SERVICE AREA:** Oahu
- **INTAKE PROCEDURE:** Call crisis line for initial screening and information. From this, arrangements are made for people to enter the shelter.
- **ELIGIBILITY:** Victims of Domestic Violence and their children.
- **TARGET:** Abused/battered persons and their children.
- **FEES:** \$3 per day per adult, \$5 per day for adult and child, \$7 per day for adult with more than 1 child. No one turned away due to inability to pay.
- **TRANSPORTATION:** Rides to shelter from pick-up point will be arranged by agency.

FAMILY PROMISE OF HAWAII

- **ADDRESS:** 245 N. Kukui Street Suite 101, Honolulu, HI 96817
- **PHONE#:** (808) 548-7478 Main Honolulu Network and Family Center
- **E-MAIL:** volunteer@familypromisehawaii.org
- **WEBSITE:** www.familypromisehawaii.org
- **HOURS:** Administration: M-F: 9 a.m.-5 p.m., Intake: M-F: 9 a.m.-5 p.m., Day Center: Daily 9 a.m.-5 p.m.
- **SERVICE DESCRIPTION:** Family Promise of Hawaii provides housing services and a day center open from 9:00 a.m.-5:00 p.m. for families with children who are experiencing homelessness. The center provides a safe environment and gives them access to showers, laundry, internet and kitchen facilities as well as case management and a mailing address. During the evening from 5:00 p.m.-7:00 a.m., families stay overnight at interfaith congregational sites; rotating each week. Our volunteers at the congregation provide dinner and breakfast for our guests. Families typically secure housing within 3-4 months.
- **SERVICE AREA:** Oahu
- **INTAKE PROCEDURE:** Appointment required, screening interview.
- **FEES:** Free
- **ACCESSIBILITY:** Not barrier-free for disabled.

FAMILY PROMISE OF HAWAII (WINDWARD CENTER)

- **ADDRESS:** 69 North Kainalu Drive, Kailua, HI 96734
- **PHONE#:** (808) 261-7478
- **E-MAIL:** volunteer@familypromisehawaii.org
- **WEBSITE:** www.familypromisehawaii.org
- **HOURS:** Administration: M-F: 9 a.m.-5 p.m., Intake: M-F: 9 a.m.-5 p.m., Day Center: Daily 9 a.m.-5 p.m..
- **SERVICE DESCRIPTION:** Family Promise of Hawaii provides housing services and a day center open from 9:00 a.m.-5:00 p.m. for families with children who are experiencing homelessness. The center provides a safe environment and gives them access to showers, laundry, internet and kitchen facilities as well as case management and a mailing address. During the evening from 5:00 p.m.-7:00 a.m., families stay overnight at interfaith congregational sites; rotating each week. Our volunteers at the congregation provide dinner and breakfast for our guests. Families typically secure housing within 3-4 months.
- **SERVICE AREA:** Oahu
- **INTAKE PROCEDURE:** Appointment required, screening interview.
- **FEES:** Free
- **ACCESSIBILITY:** Not barrier-free for disabled.
- **TRANSPORTATION:** Provides TRANSPORTATION to/from host congregations and assists with other TRANSPORTATION needs on a case-by-case basis.

GREGORY HOUSE PROGRAMS

- **ADDRESS:** 200 N Vineyard Boulevard Suite A310, Honolulu, HI 96817
- **PHONE#:** (808) 592-9022
- **E-MAIL:** info@gregoryhouse.org
- **WEBSITE:** www.gregoryhouse.org
- **HOURS:** M-F: 9 a.m.-5 p.m.
- **SERVICE DESCRIPTION:** Provides housing, case management, and nutrition services to Hawaii residents with HIV/AIDS and have very low income. Housing services include transitional housing, short-term grants assistance for back rent, utility, security deposit or mortgage, and rental subsidy programs. Case management is provided in conjunction with housing assistance. Nutritional services including grocery distribution, home delivery to the house bound, and twice weekly hot prepped meals.
- **SERVICE AREA:** Statewide
- **ELIGIBILITY:**
 - 1) HIV positive as verified by a Hawaii-licensed physician.
 - 2) Hawaii state residency.
 - 3) Homeless or at-risk of becoming homeless
 - 4) Very low-income as determined by Housing & Urban Development (HUD).
 - 5) Case Management representation.
 - 6) Able and willing to follow housing rules and guidelines as stated in the rental agreement.
- **TARGET:** Services are earmarked for persons with HIV-infection and AIDS only.
- **FEES:** None
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided.



HALE KIPA, INC. (EWA OFFICE)

- **ADDRESS:** 91-1259 Renton Road, Ewa Beach, HI 96706
- **PHONE#:** (808) 589-1829 ext. 400 main
- **E-MAIL:** info@halekipa.org
- **WEBSITE:** www.halekipa.org
- **HOURS:** 24 HOURS, 7 days
- **SERVICE DESCRIPTION:** For youth who have run away or experienced a crisis. The program is geared to help youth work out their problems and whenever possible keep the family unit intact. Family counseling is an important part of their stay. Parental consent is necessary unless the youth is referred by Child Protective Services. The Emergency Shelter Services Program is geared to help youth work out their problems while keeping the family unit intact with the help of regular family counseling. The length of stay typically ranges from 1 to 30 days and are offered in two settings, Group Shelters and Kamala Homes.
- **SERVICE AREA:** Oahu
- **Intake Procedure:** Walk-in or by phone. Screening interview.
- **Eligibility:** 12-17 years-old
- **FEES:** Free
- **ACCESSIBILITY:** Intake house not barrier-free for disabled, but accommodations can be made.
- **TRANSPORTATION:** Rides not provided by agency

HALE KIPA, INC. (INDEPENDENT LIVING PROGRAM)

- **ADDRESS:** 94-216 Farrington Highway Unit B3-303, Waipahu, HI 96797
- **PHONE#:** (808) 589-1829 ext. 233
- **E-MAIL:** info@halekipa.org
- **WEBSITE:** www.halekipa.org
- **HOURS:** Mon. - Fri.: 8:00 a.m. - 5:00 p.m.
- **SERVICE DESCRIPTION:** Offers weekly individual or group counseling focused on teaching independent living skills for youth aged 12 to 25. Maintains a training apartments from young men aged 17.5 to 19 who are in transition from foster care, group homes, shelters or institutions and also a home for young women transitioning out of foster care to independent living (training apartment participants are expected to have jobs and pay for rent and food). Also a home for pregnant and parenting teens.
- **SERVICE AREA:** Oahu
- **INTAKE PROCEDURE:** Written application. Appointment required. Face-to-face screening interview.
- **ELIGIBILITY:** Ages: 12-25 years old
- **FEES:** Free
- **TRANSPORTATION:** Rides not provided

HALE KIPA, INC. (YOUTH OUTREACH)

- **ADDRESS:** 415 Keoniana Street, Honolulu, HI 96815
- **PHONE#:** (808) 942-5858
- **WEBSITE** www.halekipa.org
- **HOURS:** Walk-in: Mon, Tues, Thurs, Fri: 3 p.m.-6 p.m.,
Clinic HOURS: Mon, Tues, Fri: 4 p.m.-6 p.m.
- **SERVICE AREA:** Oahu, Drop-in center located in Waikiki. Outreach in other areas on Oahu.
- **Eligibility:** Homeless, runaway, at-risk and street-identified youth up to age 21. Younger youths referred into Hale Kipa shelter program.
- **FEES:** Free
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides provided by agency with appropriate consent.

HEALTHCARE ASSOCIATION OF HAWAII

- **ADDRESS:** 707 Richards St., PH2, Honolulu, HI 96813
- **PHONE#:** (808) 521-8961
- **E-MAIL:** postmaster@hah.org
- **WEBSITE:** www.hah.org
- **HOURS:** Mon. - Fri.: 8:00 a.m.-4:30 p.m.
- **SERVICE DESCRIPTION:** Provides public education and lobbying on issues related to hospitals, long term care facilities (nursing homes), home care providers and hospices. Provides speakers and presentations on request.
- **SERVICE AREA:** Statewide
- **INTAKE PROCEDURE:** Phone
- **Eligibility:** Membership limited to hospitals, long term care facilities (nursing homes), home health providers, hospices, assisted living facilities and ARCHes. Associate and individual membership.
- **TARGET:** Hospitals, long-term care facilities (nursing homes), home health providers, hospices, assisted living facilities and ARCHes.
- **FEES:** Membership dues. Presentations free.
- **ACCESSIBILITY:** Not barrier-free for disabled



HO'OMAU KE OLA

- **ADDRESS:** Confidential Address
- **PHONE#:** Intake: (808) 696-3315
- **E-MAIL:** admin@hoomaukeola.com
- **WEBSITE:** www.hoomaukeola.org
- **HOURS:** Intake: Mon.-Fri.: 8:00 a.m.-4:00 p.m.
Administration: Mon.-Fri.: 8:00 a.m.-5:00 p.m.
- **SERVICE DESCRIPTION:** Ho'omau Ke Ola operates a Hawaiian culture-based substance abuse treatment center providing residential, outpatient, and aftercare levels of care along with transitional housing, case management services, individual and group counseling, family education, and vocational education.
- Using cross-cultural perspectives to the healing of addiction, Ho'omau Ke Ola clients participate in outdoor activities that include restoration of Hawaiian agricultural land, service to the community, hula and canoeing.
- **SERVICE AREA:** Statewide
- **INTAKE PROCEDURE:** Appointment required. Written application. Face-to-face screening interview. Acceptance pending director's review of application and assessment interview. May have waiting list.
- **ELIGIBILITY:** 18 years and older; chemically dependent, homeless. Residential program accepts men and women.
- **ACCESSIBILITY:** Barrier free for disabled
- **TRANSPORTATION:** Rides not provided
- **INSURANCE:** State of Hawaii's MedQuest. Department of Human Services eligible for shelter and food costs. Department of Health pays for residential treatment costs for selected clients.

HOLOMUA NA 'OHANA WEINBERG VILLAGE - *Waiamanalo*

- **ADDRESS:** 41-490 Saddle City Road, Waimanalo, HI 96795
- **PHONE#:** (808)259-6658
- **E-MAIL:** wwwholly@hawaii.rr.com
- **WEBSITE:** <http://holomuaohana.org/>
- **HOURS:** Monday - Saturday: Applications available 9:30 a.m. - 5:00 p.m.
Office HOURS: Monday - Saturday from 9:00 a.m. - 5:30 p.m.
*Call before coming to make sure office is open.
- **SERVICE DESCRIPTION:** Operates a clean and sober, structured, service-enriched transitional housing program for homeless families with minor aged children. Housing includes self-contained studios, 1, 2, and 3 bedroom units with some furniture, appliances and laundry facility. Maximum stay: Up to 24 months on a 3 month renewable program agreement.
- **SERVICE AREA:** Oahu
-

- **INTAKE PROCEDURE:** Appointment required, written application, face-to-face screening interview. Completed application includes written forms, Verification of Homeless Status form signed by referring person or agency, Birth Certificates and Social Security cards for all household members, Photo ID and TB Clearance cards for all adults, Income Verification, Disability or Pregnancy verification from doctor (if applicable) and Verification of CPS involvement and reunification dates if applicable.
- **ELIGIBILITY:** Homeless or at risk families with dependent children under age 18. Pregnant women in their last trimester. Clients must have enough income to cover program FEES and complete the application process. NOT Elder Housing. Seniors may be part of household if Head of Household has primary custody of minor-aged children.
- **TARGET:** Homeless families
- **FEES:** Program FEES vary depending on size of unit from \$350 to \$700. Client pay a Security Deposit equal to the Program Fee charged for their unit size.
- **ACCESSIBILITY:** Barrier-free for disabled (administration office, laundry and 1 one-bedroom unit).
- **TRANSPORTATION:** Rides not provided.

HONOLULU COMMUNITY ACTION PROGRAM, INC. KUMUHONUA TRANSITIONAL LIVING CENTER

- **ADDRESS:** 91-1096 Yorktown St., Building 36, Kapolei, HI 96707
- **PHONE#:** (808) 682-5494
- **E-MAIL:** hcap@hcapweb.org
- **WEBSITE:** www.hcapweb.org/kumuhonua-transitional-living-center/
- **HOURS:** Mon. - Fri.: 8:00 am-4:00 pm
Kumuhonua Transitional Living Center Intake HOURS: 8:00 am-4:00 pm
- **SERVICE DESCRIPTION:** The Kumuhonua Transitional Shelter program offers shelter (private studio units with private bathroom, furnished, mini-fridge with microwave), individualized case management, classes/workshops and referrals services. This is a 2 year program whereby residents develop individual service plans and set goals that will lead to permanent housing solutions.
- **SERVICE AREA:** Oahu
- **INTAKE PROCEDURE:** Written application, screening interview, wait list for ADA units.
- **FEES:** \$400-\$450 per month, plus one-time security deposit of \$150.
- **Accessibility:** Barrier-free for disabled
- **TRANSPORTATION:** Rides provided by organization

HOUSING SOLUTIONS, INC

- **ADDRESS:** PO Box 11360
- **PHONE#:** (808) 973-0500
- **WEBSITE:** info@hsiservices.net
- **WEBSITE:** hsiservices.net
- **HOURS:** Mon-Fri: 8 a.m.-3 p.m.
- **SERVICE DESCRIPTION:** Transitional housing (2 year housing limit) for homeless families and individuals.
- **SERVICE AREA:** Oahu
- **INTAKE PROCEDURE** Call for a screening interview and written application. Transitional housing facilities need proof of homelessness.
- **ELIGIBILITY:** Must have referral from Homeless Outreach provider and 3rd party homelessness verification.
- **FEES:** Monthly program FEES are charged on apartments.
- **Accessibility:** Varies by facility.
- **TRANSPORTATION:** Rides not provided.
- **INSURANCE:** N/A

LIGHTHOUSE OUTREACH CENTER

- **ADDRESS:** 94-230 Leokane Street, Waipahu, HI 96797
- **PHONE#:** (808) 680-0823 Main: (808) 225-1130
Service/Intake: (808) 258-3170
- **E-MAIL:** joehunkin@wearelighthouse.org
- **WEBSITE:** www.wearelighthouse.org
- **SERVICE DESCRIPTION:** Provides overnight shelter, meals, social services and case management to the homeless.
- **SERVICE AREA:** Oahu
- **INTAKE PROCEDURE** Walk-in to sign up
- **ELIGIBILITY:** Not limited **HOURS:** 24 HOURS, 7 days **FEES:** Free
- **TRANSPORTATION:** Rides not provided

MENTAL HEALTH KOKUA (SAFEHAVEN)

- **ADDRESS:** 41 South Beretania Street, Honolulu, HI 96813
- **PHONE#:** (808) 524-7233, (808) 737-2523 (Mental Health Kokua)
- **E-MAIL:** mhk@mhkhawaii.org
- **WEBSITE:** www.mhkhawaii.org
- **HOURS:** 24 HOURS, 7 days a week on-site and on-call
- **SERVICE DESCRIPTION:** Homeless and transitional services for homeless and mentally ill persons. CARF Accredited.
- **SERVICE AREA:** Honolulu on Oahu.
- **ELIGIBILITY:** 18 years+ that are homeless with a serious mental illness
- **TARGET:** Adults 18 years and older with mental illness
- **FEES:** Sliding scale fee based on income.
- **ACCESSIBILITY:** Barrier-free for disabled.

MENTAL HEALTH KOKUA (SIERRA HOUSE)

- **ADDRESS:** 4510 Sierra Drive, Honolulu, HI 96816
- **PHONE#:** (808) 737-6517
- **E-MAIL:** mhk@mhkhawaii.org
- **WEBSITE:** www.mhkhawaii.org
- **HOURS:** 8am-4pm HOURS, 7 days a week, on-site and on-call
- **SERVICE DESCRIPTION:** Supportive group housing on a less intense level, with consumer support available on-site and on-call.
- **SERVICE AREA:** Kaneohe on Oahu
- **ELIGIBILITY:** Adult with serious mental illness that are referred by a mental health professional. Adults 18 years of age and older with mental illness.
- **FEES:** Sliding scale fee based on income; federally subsidized housing.
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides provided by agency as needed.

ONEMALU

- **ADDRESS:** Building #48 Belleau Woods Street, Kapolei, HI 96707
- **PHONE#:** (808) 682-3869
- **WEBSITE:** holomuaohana.org
- **HOURS:** Office HOURS: Mon. - Fri.: 8:00 a.m. - 5:00 p.m.
Closed on all Federal and State Holidays.
- **SERVICE DESCRIPTION:** Offers transitional shelters; Transitional shelter accepts families with minor children, whom are homeless or at risk of being homeless and teaches the skills necessary to become independent, self sufficient, and productive members of society.
- **SERVICE AREA:** Oahu
- **INTAKE PROCEDURE:** Call to request application, application can be faxed. Please do not mail or e-mail.
- **ELIGIBILITY:** Transitional Shelter: Families with minor children. Must have income for program FEES.
- **FEES:** Transitional Shelter: Small Studio: \$375/month. Large Studio: \$425/month. Two Bedroom units: \$575. However, there is a security deposit equal to the studio or unit fee.
- **TRANSPORTATION:** Rides not provided



PROJECT D.A.T.E.

- **ADDRESS:** 2678 Kilihau Street, Honolulu, HI 96819
- **PHONE#:** (808) 629-7933, (808) 834-0158 (after HOURS line)
- **E-MAIL:** projectdate@lthawaii.org
- **WEBSITE HOURS:** Food Pantry HOURS: Wednesdays ONLY: 2:00 pm-4:00 pm
Serves Lunch: Tues., Wed., and Fri.: 11:00 a.m.-12:00 p.m.
Serves Dinner: Tues. & Wed: 4:00 p.m.-5:00 p.m.
Administration HOURS: Tues.-Fri.: 9:00 a.m.-5:00 p.m.
Program HOURS: Tues., Wed., Fri.: 9:00 a.m.-5:00 p.m. only
- **SERVICE DESCRIPTION:** Free food, clothing, personal hygiene items and baby items to meet basic necessities of living.
- Assists individuals and families that are homeless and in transitional living situations.
Mailbox assistance provided.
D - Discerning to understand the need.
A - Assisting to meet the need.
T - Training to permanently fulfill the need.
E - Empowering to meet the needs of others.
- **SERVICE AREA:** Oahua
- **INTAKE PROCEDURE:** Walk-in and screening interview
- **ELIGIBILITY:** Must have photo I.D., pay check stub, proof of address all required, but limited and taken on a case-by-case basis.
- **FEES:** Free
- **TRANSPORTATION:** Rides not provided

SALVATION ARMY-FAMILY TREATMENT SERVICES

- **ADDRESS:** 845 22nd Avenue, Honolulu, HI 96816
- **PHONE#:** (808) 739-4952
- **WEBSITE:** www.hawaii.salvationarmy.org
- **HOURS:** Program and Intake: Mon-Fri: Appointment only
- **SERVICE DESCRIPTION:** Transitional housing program (up to 2 years residency) for homeless women (in stable recovery from drug and/or alcohol addiction) and their children.
- Individual families live in a peaceful, clean and sober, supportive environment in a large, furnished bedroom with a full size bed, bunk bed, dresser, desk and closet. **SERVICE AREA:**
- **INTAKE PROCEDURE:** Appointment with written application
- **ELIGIBILITY:** Homeless women (in stable recovery) and their children. Residents must work or be involved in school or training (including volunteer work), set up a regular savings plan, follow house rules, and manage their schedules and children well.
- **TARGET:** Homeless women in stable recovery with children.
- **FEES:** Call for information.

SALVATION ARMY-HARRY AND JEANETTE WEINBERG SILVERCREST SENIOR HOUSING

- **ADDRESS:** 520 Pine Street, Wahiawa, HI 96786
- **PHONE#:** (808) 622-2785
- **WEBSITE:** www.hawaii.salvationarmy.org
- **SERVICE DESCRIPTION:** An affordable senior housing program for seniors 62 or older. The housing facility is located in Central Oahu and provides a supportive living environment that is sensitive to the needs of individual residents.
- **ELIGIBILITY:** 62 or older. Call for other eligibility requirements and application.

STEADFAST HOUSING DEVELOPMENT CORP (HONOLULU)

- **ADDRESS:** 888 Iwilei Road, #250 Honolulu, HI 96817
- **PHONE#:** (808) 599-6230
- **E-MAIL:** SupportedHousing@steadfast-hawaii.org
- **WEBSITE:** www.steadfast-hawaii.org
- **HOURS:** Mon-Fri: 8am-5pm
- **SERVICE DESCRIPTION:** Acquires, develops, owns and manages housing suitable for occupancy by persons in Hawaii with chronic mental illness, also known as SMI (Seriously Mentally Ill). Operates 29 group homes (including duplex units) and 6 condominium units. All clients are being provided with mental health supportive services at the Community Mental Health Centers.
- **SERVICE AREA:** Statewide
- **INTAKE PROCEDURE:** Referral required by Mental Health Centers, State Hospital. Screening interview by Mental Health Centers, State Hospital. Screening interview - face-to-face. Written application.
- Need to bring doctor's form/letter (Seriously Mentally Ill Certification). Consent to release confidential information, source of income, signed lease agreement, TB clearance.
- **ELIGIBILITY:** Seriously mentally ill (e.g. Schizophrenia)
- **TARGET:** Adults (18+ years) with mental illness
- **FEES:** Clients pay monthly rent for housing
- **TRANSPORTATION:** Rides not provided.

THE INSTITUTE FOR HUMAN SERVICES, INC.

- **ADDRESSES:** 546 Kaaahi Street, Honolulu, HI 96817
350 Sumner Street, Honolulu, HI 96817
- **PHONE#:** (808) 447-2800 (Women & Families Shelter), (808) 447-2900 (Men's Shelter)
- **E-MAIL:** info@IHS-hawaii.org
- **WEBSITE:** www.ihshawaii.org
- **HOURS:** 24 HOURS, 7 days
- **SERVICE DESCRIPTION:** Shelter facilities provide guests with hot showers, daily meals (3 meals a day), storage lockers, mail service, and access to services that include case management, healthcare, employment, and housing assistance.
- **SERVICE AREA:** Oahu
- **Intake Procedure:** Face-to-face screening interview.
- **Eligibility:** Those who are homeless and those at risk for homelessness.
- **FEES:** Shelter FEES: \$100/month - Single Individuals \$130/month - Couples and Families
- **TRANSPORTATION:** Rides not provided.

U.S. DEP'T OF HOUSING AND URBAN DEVELOPMENT *Honolulu Field Office*

- **ADDRESS:** 1132 Bishop Street, #1400 Honolulu HI, 96813
- **PHONE#:** (808) 457-4662
- **E-MAIL:** HI_Webmanager@hud.gov
- **WEBSITE** www.hud.gov
- **HOURS:** Mon-Fri: 8 a.m.-4 p.m.
- **SERVICE AREA:** Hawaii, Guam, American Samoa, and Northern Mariana Islands
- **Eligibility:** Income limits for HUD-assisted rental housing including Public Housing, Housing Choice Voucher program and Multifamily Housing rental program.
- **FEES:** Free
- **Accessibility:** Barrier-free for disabled
- **TRANSPORTATION:** Rides not provided.



U.S. DEPARTMENT OF VETERANS AFFAIRS

VETERANS SERVICE CENTER (27)

- **ADDRESS:** 1 Jarrett White Road E Wing Room 1 – B100 TAMC, HI 96859
- **PHONE#:** (808) 827-1000
- **E-MAIL:** honolulu.query@vba.va.gov
- **WEBSITE:** www.va.gov
- **HOURS:** Mon-Fri: 7:30 a.m.-4:00 p.m. except federal holidays
- **SERVICE DESCRIPTION:** Administers the full range of Veteran's Affairs benefits and services including compensation for service connected disabilities, pension for non-service connected disabilities, home loan guarantees, veterans benefits counseling, vocational rehabilitation and benefit payment resolutions. Medical treatment available for eligible veterans.
- **SERVICE AREA:** Statewide, Guam, American Samoa, Saipan
- **Eligibility:** Veterans with service-connected injuries have priority.
- **Target:** Veterans and dependent beneficiaries.
- **FEES:** Generally no charge. Medical co-pay possible.
- **TRANSPORTATION:** Van transport for sick or disabled veterans.
Contact: Mr.Frank Deam, DAV Hospital Coordinator at 433-2477.

WAIKIKI HEALTH CENTER

Next Step Shelter, An Emergency/Transitional Homeless Shelter

- **ADDRESS:** Pier One Forrest Avenue, in Kaka'ako Honolulu, HI 96813
- **PHONE#:** (808) 585-8800
- (808) 922-4790 (Care-a-van homeless outreach program)
- **E-MAIL:** homelesshelp@waikikihealth.org
- **WEBSITE:** www.waikikihealth.org
- **HOURS:** Mon-Fri: 5:30 p.m.-8:30 a.m., Sat-Sun/certain holidays: 24 hrs.
- **SERVICE DESCRIPTION:** Provides emergency/transitional shelter and support services to couples, individuals and families who are experiencing homelessness. Services include shelters, meals, showers, laundry facilities, case management, job training, substance abuse counseling, mental health counseling, medical check-ups.
- The program helps members transition out of homelessness and regain stability. Residents live in cubicles in a state-owned warehouse retro-fitted into a homeless shelter.
- **SERVICE AREA:** Oahu
- **Eligibility:** Unsheltered or at-risk homeless.
- **Target:** Unsheltered homeless or at-risk homeless, including families, couples or individuals
- **FEES:** \$60/month per household. Program fee includes shelter, food, health and social services.

WOMEN IN NEED

- **ADDRESS:** 98-939 Moanalua Road, Aiea, HI 96701
- **PHONE#:** (808) 486-1996
- **E-MAIL:** erica.winhi@gmail.com
- **WEBSITE:** www.win-hawaii.org
- **HOURS:** Mon-Fri: 8 a.m.-4:30 p.m.
- **SERVICE DESCRIPTION:** Provides a transitional service to individuals that are at risk or in transition. Programs and services include Women in Need, WIN with IOP, Bridge to Success Transitional Living, and Domestic Violence Advocacy Outreach.
- Assists women that are offenders, substance abuse users, homeless and/or victims of domestic violence. Provide outpatient treatment to Adults. Outreach to homeless persons.
- Domestic Violence Advocacy Program and Transitional housing for women and women with children.
- **SERVICE AREA:** Oahu and Kauai
- **INTAKE PROCEDURE:** Phone
- **ELIGIBILITY:** Priority given to the homeless, domestic violence victims, and/or substance abusers.
- **FEES:** Vary
- **TRANSPORTATION:** Limited rides provided by agency.

YMCA of Honolulu - Nuuanu YMCA

- **ADDRESS:** 1441 Pali Highway, Honolulu, HI 96813
- **PHONE#:** (808)536-3556 Fax: (808)521-1181
- **E-MAIL:** nuuanuymca@ymcahonolulu.org
- **WEBSITE:** www.ymcahonolulu.org
- **HOURS:** 24 HOURS, 7 days a week
- **SERVICE DESCRIPTION:** Offers a variety of sports/fitness programs including aerobics, weightlifting, racquetball and swimming. Provides lodging for single men. Sponsors youth programs including holiday fun, hula, ukulele, computers, junior leadership, and sports.
- Provides after school and vacation child care. Also provides a driver's education program.
- Has single room male-only residential facility, call about accommodations, room rates and other information.
- **SERVICE AREA:** Oahu
- **Intake Procedure:** Phone, Online, Walk-in
- **Eligibility:** All ages. Call for accommodations, room rates and other information.
- **FEES:** Varied

YWCA of Oahu – Fernhurst YWCA

- **ADDRESS:** 1566 Wilder Avenue, Honolulu, HI 96822
- **PHONE#:** (808) 941-2231 ext. 100 Service/Intake Fax: (808)945-9478
- **E-MAIL:** fernhurst@ywcaoahu.org
- **WEBSITE:** www.ywcaoahu.org
- **HOURS:** Mon-Fri: 8 a.m.-4 p.m.
- **SERVICE DESCRIPTION:** Fernhurst is a women's residence with a Transitional Housing Program for women. Program entry requires application and interview for eligibility. If accepted, participants must: complete 2 hours of community service per week, check in at least monthly with the program coordinator, and participate in 2 learning circles. The program serves women on parole and economically disadvantaged women; providing information on the subjects of housing, jobs and personal finance, and promoting self-sufficiency.
- **SERVICE AREA:** Oahu
- **INTAKE PROCEDURE:** Complete application and provide required verification. Applicants will be notified within 7-10 business days about eligibility. If eligible, an interview will be scheduled. Applicants will know within 24-HOURS of the interview if they qualify. If the applicant accepts the offer, an orientation and check-in date will be scheduled. Call 941-2231 to request an application by fax or email or come by in person at the YWCA Fernhurst and YWCA Laniakea. Please submit the following:
 - 1) Homebase Application,
 - 2) Employment and Income document,
 - 3) Copy of photo I.D.,
 - 4) 3 Recent Pay stubs,
 - 5) Statements providing proof of additional income such as bank statements, welfare statements, food stamps benefits, etc. You may fax, email, mail or drop-off this information to the YWCA – Fernhurst Residence. Please refer to our contact information on the application.
- **ELIGIBILITY:** Must be 18 years or older, employed and working at least 19 HOURS per week, lack stable housing, able to volunteer 2 HOURS per week in the kitchen or garden, able to live in a community environment
- **TARGET:** Economically disadvantaged women and children seeking permanent housing, career development and financial literacy counseling and referrals. The program may serve women who have experienced domestic violence, incarceration, drug treatment programs or periods of homelessness, but are out of the crises stage and ready to take steps toward permanent housing.
- **FEES:** Eligible program participants will be offered to stay for up to one year at \$15/night with \$50 annual membership and \$60 deposit. First month rent of \$450 (30-night cycle) is required in-full, and additional nights may be paid on a weekly basis. All subsidized rates offered on first-come, first-served basis subject to funding availability.



Clothing

Aiea Seventh-Day Adventist Church

- **ADDRESS:** 99-005 Moanalua Road, Aiea, HI 96701
- **PHONE#:** (808) 488-9855
- **WEBSITE:** aiea22.adventistchurchconnect.org
- **HOURS:** Pantry is by appointment, is offered to Aiea and Halawa area residents and can help other areas of Oahu.
- **SERVICES DESCRIPTION:** Provides food boxes for needed families as well as clean used clothing as needed. Provides grooming supplies.
- **SERVICE AREA:** Offered to Aiea and Halawa and can help other areas of Oahu.
- **INTAKE PROCEDURE:** Phone for appointment. Form will need to be filled out.
- **FEES:** Free **TRANSPORTATION:** Rides provided by agency

Assistance League of Hawaii

- **ADDRESS:** Confidential address
- **PHONE#:** (808) 946-1505 **EMAIL:** althrift281@gmail.com
- **WEBSITE:** hawaii.assistanceleague.org
- **SERVICES DESCRIPTION:** Comfort teddy bears are provided to hospital emergency rooms and fire trucks. Layettes (Baby clothing) are provided for new mothers in need at area hospitals, as indicated by hospital personnel.
- **SERVICE AREA:** Oahu
- **INTAKE PROCEDURE:** Comfort teddy bears and layettes are delivered to various locations.
- **ELEGIBILITY:** Hospital and fire department personnel determine need.

Goodwill Industries of Hawaii (Beretania)

- **ADDRESS:** 1075 South Beretania Street, Honolulu, HI 96814
- **PHONE#:** (808) 521-1798 Administration: (808) 836-0313
- **EMAIL:** infor@higoodwill.org
- **WEBSITE:** www.higoodwill.org
- **HOURS:** Mon. - Fri.: 9:00 a.m. - 7:30 p.m.
Sat.: 9:00 a.m. - 7:00 p.m. Sun. & Holidays: 9:00 a.m. - 5:30 p.m.
- **SERVICES DESCRIPTION:** Operates a thrift store selling low cost clothing, furniture, household goods, toys and more. Proceeds benefit vocational training and job placement programs for people with barriers to employment. Includes drive-thru donation site.
- **SERVICE AREA:** Oahu **INTAKE PROCEDURE:** Walk-in
- **ELIGIBILITY:** Not limited **FEES:** Prices varies for retail store merchandise

Goodwill Industries of Hawaii (Kailua)

- **ADDRESS:** 105 Oneawa Street, Kailua, HI 96734
- **PHONE#:** (808) 263-9312
- **EMAIL:** infor@higoodwill.org
- **WEBSITE:** www.higoodwill.org
- **HOURS:** Mon. - Sat.: 9:00 a.m. - 7:00 p.m.
Sun. & Holidays: 9:00 a.m. - 5:30 p.m.
- **SERVICES DESCRIPTION:** Operates a thrift store selling low cost clothing, furniture, household goods, toys and more. Proceeds benefit vocational training and job placement programs for people with barriers to employment. Accepts volunteers in positions such as Retail Store Support, Personal Shopping Assistant/Store Greeter, Dressing Room Attendant and Vintage Goods Sorter.
- **SERVICE AREA:** Windward area on the Island of Oahu.
- **INTAKE PROCEDURE:** Walk-in
- **ELIGIBILITY:** Not limited **FEES:** Prices vary for retail store merchandise.

Goodwill Industries of Hawaii (Kaimuki)

- **ADDRESS:** 3638 Waiialae Avenue, Honolulu, HI 96816
- **PHONE#:** (808) 737-3284 Main: (808) 836-0313
- **EMAIL:** info@higoodwill.org
- **WEBSITE:** www.higoodwill.org
- **HOURS:** Mon. - Sat.: 9:00 a.m. - 7:0 p.m.
Sun. & Holidays: 9:00 a.m. - 5:30 p.m.
- **SERVICES DESCRIPTION:** Operates a thrift store selling low cost clothing, furniture, household goods, toys and more. Proceeds benefit vocational training and job placement programs for people with barriers to employment.
- **SERVICE AREA:** Oahu
- **INTAKE PROCEDURE:** Walk-in
- **ELIGIBILITY:** Not limited **FEES:** Prices vary for retail store merchandise.

Goodwill Industries of Hawaii (Pearl City)

- **ADDRESS:** 98-019 Kamehameha Highway, Aiea, HI 96701
- **PHONE#:** (808) 488-1230
- **EMAIL:** infor@higoodwill.org
- **WEBSITE:** www.higoodwill.org
- **HOURS:** Mon. - Sat.: 9:00 a.m. - 7:00 p.m.
Sun. & Holidays: 9:00 a.m. - 5:30 p.m.
- **SERVICES DESCRIPTION:** Operates a thrift store selling low cost clothing, furniture, household goods, toys and more. Proceeds benefit vocational training and job placement programs for people with barriers to employment.
- **SERVICE AREA:** Oahu
- **INTAKE PROCEDURE:** Walk-in
- **ELIGIBILITY:** Not limited **FEES:** Prices vary for retail store merchandise.

Goodwill Industries of Hawaii (Surplus Store)

- **ADDRESS:** 1297 Kaumualii Street, Honolulu, HI 96817
- **PHONE#:** (808) 845-7071 Main: (808) 836-0313
- **EMAIL:** info@higoodwill.org
- **WEBSITE:** www.higoodwill.org
- **HOURS:** Mon. - Sat.: 9:00 a.m. - 6:00 p.m.
Holidays & Sun.: 10:00 a.m. - 5:00 p.m.
- **SERVICES DESCRIPTION:** Operates a thrift store selling low cost furniture, household goods, toys and more. Proceeds benefit vocational training programs for disabled.
- **SERVICE AREA:** Oahu
- **INTAKE PROCEDURE:** Walk-in
- **ELIGIBILITY:** Not limited
- **FEES:** Prices vary for retail store merchandise.

Hale Kipa Inc. (Youth Outreach)

- **ADDRESS:** 415 Keoniana Street, Honolulu, HI 96815
- **PHONE#:** (808) 942-5858
- **WEBSITE:** www.halekipa.org
- **HOURS:** Drop in: Mon., Tues., Thurs. Fri.: 3:00 p.m. - 6:00 p.m. (Schedule may be subject to change)
Clinic HOURS: Mon., Tues. Fri.: 4:00 p.m. - 6:00 p.m.
- **SERVICES DESCRIPTION:** Since 1989, Youth Outreach (YO!) has provided medical and social services to homeless youth. Beyond basic services, YO! offers encouragement and the opportunity to create positive change, which most homeless youth don't find anywhere else. Services are provided free of charge. Community support is vital to help sustain the program. GED training available, as well as employment counseling.
Services are provided at the YO! drop-in center and by outreach teams, who travel in Waikiki offering assistance and information to potential YO! clients. YO! is jointly operated by Waikiki Health and Hale Kipa, Inc.
- **SERVICE AREA:** Oahu, drop-in center located in Waikiki. Outreach in other areas on Oahu also.
- **INTAKE PROCEDURE:** Meet counselor on the streets, phone, walk-in.
- **ELIGIBILITY:** Homeless, runaway, at-risk and street-identified youth up to age 21. Younger youths referred into Hale Kipa shelter program.
- **FEES:** Free



Honolulu Central Seventh Day Adventist Church

- **ADDRESS:** 2313 Nuuanu Avenue, Honolulu, HI 96817
- **PHONE#:** (808) 524-1352
- **WEBSITE:** www.honcentralsda.org
- **SERVICES DESCRIPTION:** Provides food, clothing, shoes, and household goods to needy people.
- **SERVICE AREA:** Oahu
- **INTAKE PROCEDURE:** Walk-in during food pantry hours and bring a photo ID for food pantry. Please call regarding clothing, shoes, and household goods first.
- **ELIGIBILITY:** Only for needy people.
- **FEES:** Free

Hope Chapel Kahuku

- **ADDRESS:** 56-565 Kamehameha Highway, Kahuku, HI 96731
- **PHONE#:** (808) 232-2324
- **WEBSITE:** www.hopekahuku.com
- **HOURS:** Usually on the 4th Monday of each month. Times subject to change. Must call ahead for times.
- **SERVICES DESCRIPTION:** Operates a Food Pantry distribution service usually 4th Monday of each month, please call ahead. Also offers distribution of household goods and clothing. Accepts donations of small household items and clothing, please call.
- **SERVICE AREA:** Oahu
- **INTAKE PROCEDURE:** Call ahead first for food pantry times. Sign up with a photo ID. Go to tent and get a ticket number and wait to be called.

Palama Settlement

- **ADDRESS:** 810 N. Vineyard Boulevard, Honolulu, HI 96817
- **PHONE#:** (808) 848-2528 or 848-2529
- **EMAIL:** info@palamasettlement.org
- **WEBSITE:** www.palamasettlement.org
- **HOURS:** Services: Varies.
Administration: Monday - Friday: 8:00 a.m.- 5:00 p.m.
Food Pantry: Mon, Wed: 9:00 a.m.-11:00 a.m.
Call first to make appointment for food pantry.
- **SERVICES DESCRIPTION:** A private, non-profit, community-based social service agency serving the Kalihi-Palama-Liliha neighborhoods for over 100 years (est. 1896). The agency offers a wide range of educational, recreational, athletic, cultural, social, health, and community building programs and services for children, youth, adults, and senior citizens including food, clothing, household supplies and goods. Food pantry also available, call to make an appointment. Call about donating and for donation drop offs.
- **SERVICE AREA:** Kalihi, Liliha, and Palama neighborhoods.
- **INTAKE PROCEDURE:** Walk-in or by appointment
- **ELIGIBILITY:** Youth ages 4 - 17. Adults. Families. Senior citizens.
- **FEES:** Most programs and services are free of charge.

Project D.A.T.E.

- **ADDRESS:** 2678 Kilihau Street, Honolulu, HI 96819
- **PHONE#:** (808) 629-7933 After-Hours: (808) 834-0158
- **EMAIL:** projectdate@ltwhawaii.org
- **WEBSITE:** www.projectdate.org
- **HOURS:** Food Pantry Hours: Wednesdays ONLY: 2:00 p.m.-4:00 p.m .
Serves Lunch: Tues., Wed., and Fri.: 11:00 a.m.-12:00 p.m.
Serves Dinner: Tues. & Wed: 4:00 p.m.-5:00 p.m.
Administration Hours: Tues.-Fri.: 9:00 a.m.-5:00 p.m.
Program Hours: Tues., Wed., Fri.: 9:00 a.m.-5:00 p.m. only
- **SERVICES DESCRIPTION:** Free food, clothing, personal hygiene items and baby items to meet basic necessities of living. Assists individuals and families that are homeless and in transitional living situations. Mailbox assistance provided.
D - Discerning to understand the need.
A - Assisting to meet the need.
T - Training to permanently fulfill the need.
E - Empowering to meet the needs of others.
- **SERVICE AREA:** Oahu
- **INTAKE PROCEDURE:** Walk-in and screening interview.
- **ELIGIBILITY:** Must have photo I.D., pay check stub, proof of address all required, but limited and taken on a case-by-case basis. **FEES:** Free

Salvation Army - Family Thrift Stores (Honolulu)

- **ADDRESS:** 322 Sumner Street, Honolulu, HI 96817
- **PHONE#:** (808) 522-8460 Main: Thrift Store-Honolulu
- **WEBSITE:** www.hawaii.salvationarmy.org
- **HOURS:** Mon. - Sat.: 9:00 a.m. - 8:00 p.m.
- **SERVICES DESCRIPTION:** Operates a thrift shop.
- **SERVICE AREA:** Oahu **INTAKE PROCEDURE:** Walk-in
- **FEES:** Cost of items purchased.

Salvation Army - Family Thrift Stores (Kailua)

- **ADDRESS:** 45-638 Kailua Road, Kailua, HI 96734
- **PHONE#:** (808) 261-1756 **WEBSITE:** www.hawaii.salvationarmy.org
- **HOURS:** Mon. - Sat.: 9:00 a.m. - 6:00 p.m.
- **SERVICES DESCRIPTION:** Operates a thrift shop.
- **SERVICE AREA:** Oahu
- **INTAKE PROCEDURE:** Walk-in **FEES:** Free

Salvation Army - Family Thrift Stores (Wahiawa)

- **ADDRESS:** 435 Kilani Avenue, Wahiawa, HI 96786
- **PHONE#:** (808) 621-7083
- **WEBSITE:** www.hawaii.salvationarmy.org
- **HOURS:** Mon. - Sat.: 9:00 a.m. - 6:00 p.m.
- **SERVICES DESCRIPTION:** Operates a thrift shop.
- **SERVICE AREA:** Oahu
- **INTAKE PROCEDURE:** Walk-in **FEES:** Cost of items purchased

Salvation Army - Family Thrift Stores (Waipahu)

- **ADDRESS:** 94-925 Waipahu Street, Waipahu, HI 96797
- **PHONE#:** (808) 671-0102 **WEBSITE:** www.hawaii.salvationarmy.org
- **HOURS:** Mon. - Sat.: 9:00 a.m. - 6:00 p.m.
- **SERVICES DESCRIPTION:** Operates a thrift shop.
- **SERVICE AREA:** Oahu
- **INTAKE PROCEDURE:** Walk-in **FEES:** Cost of items purchased.

Salvation Army - Kauluwela Mission Corps

- **ADDRESS:** 296 North Vineyard Boulevard, Honolulu, HI 96817
- **PHONE#:** (808) 841-5565 **WEBSITE:** www.hawaii.salvationarmy.org
- **HOURS:** Clothing & Rent Vouchers: Mon. - Fri.: 1:30 p.m. - 3:30 p.m.
- **SERVICES DESCRIPTION:** Assists people with financial needs including rental assistance and food. Provides first month rent for homeless only. If Salvation Army cannot help, will refer client to an appropriate agency. Offers "Hana Pono'i," a program with classes on money management and nutrition. Also provides clothing vouchers and holiday assistance.
- **SERVICE AREA:** Oahu
- **INTAKE PROCEDURE:** Picture ID is required.
Rental assistance: Phone for appointment.
Food: Drop-in Wed. & Fri.: 1:30p.m. - 3:30p.m.
- **ELIGIBILITY:** Genuine financial need. For rental assistance, must have an eviction notice or be homeless. Rental assistance limited to no more than once a year. Must meet any external (State, FEMA) grant requirements. For clothes voucher, need to be referred by doctor or a social worker (not a DHS worker).
- **FEES:** Free



St. George Catholic Church

- **ADDRESS:** 41-1323 Kalaniana'ole Hwy, Waimanalo, HI 96795
- **PHONE#:** (808) 259-7188
- **EMAIL:** info@stgeorgechurchwaimanalo.com
- **WEBSITE:** www.stgeorgechurchwaimanalo.com
- **HOURS:** Food Pantry Outreach: Tues. and Thurs. from 9:00 am-12:00 pm
(Closed on holidays.)
Clothing available once a month on the last Sat. from 11:00am-1:00pm.
Lunch available once a month on the last Sat. from 11:00am-1:00pm
- **SERVICES DESCRIPTION:** Packages of food are given to needy families. Clothing and lunch available once a month. People can walk-in during those times listed above and have lunch or look through and take clothing that is available. Provides an emergency food pantry, please call to request food and arrangements can be made.
- **SERVICE AREA:** Waimanalo area on Oahu.
- **INTAKE PROCEDURE:** Walk-in
- **ELIGIBILITY:** For lunch and clothing: No eligibility requirements, walk-in for lunch or to check and pick up clothing that may be available.
- **FEES:** Free

Waikiki Community Center

- **ADDRESS:** 310 Paoakalani Avenue, Honolulu, HI 96815
- **PHONE#:** (808) 923-1802
- **EMAIL:** info@waikikicommunitycenter.org
- **WEBSITE:** www.waikikicommunitycenter.org
- **HOURS:** Office Hours are Mon.-Fri.: 8:30 a.m.-4:00 p.m.
(Closed on weekends and major holidays.)
Emergency Food Pantry: Tuesdays 1:00 p.m. - 2:45 p.m.
- **SERVICES DESCRIPTION:** Waikiki Community Center (WCC) offers a wide range of services and programs for families, children and senior adults for those who live, work and visit Waikiki. Also an Adult Program, which offers education, social and wellness activities for adults, excursions, referral, information and assistance. The Thrift shop accepts donations (no furniture) and has a wide selection of gently used clothing, household goods and jewelry. The Emergency Food Pantry provides nonperishable food to needy families and individuals. Canned food donations accepted. Eligibility for our Emergency Food Pantry assistance is determined with photo identification and proof of need (i.e. EBT or Quest card). Meeting Facilities available for rent to nonprofit groups.
- **SERVICE AREA:** Oahu
- **INTAKE PROCEDURE:** Walk-in or by appointment
- **ELIGIBILITY:** Not limited
- **TARGET:** Primary Waikiki residents and surrounding neighborhoods.
- **FEES:** Varies depending on services provided. Many seminars/workshops are provided at no charge.

Waikiki Health (Youth Outreach)

- **ADDRESS:** 415 Keoniana Street, Honolulu, HI 96815
- **PHONE#:** Drop-in Center phone number: (808) 942-5858
Clinic and Information phone number: (808) 791-9366
- **EMAIL:** chouser@waikikihealth.org
- **WEBSITE:** www.waikikihealth.org
- **HOURS:** Drop in: Mon., Tues., Thurs., Fri. from 3:00 p.m. - 6:00 p.m. (Schedule may be subject to change)
Teen Medical Clinic Hours: Mon., Tues., Thurs. from 3:00 p.m. - 5:00 p.m.
- **SERVICES DESCRIPTION:** Since 1989, Youth Outreach (YO!) has provided medical and social services to homeless youth. Beyond basic services, YO! offers encouragement and the opportunity to create positive change, which most homeless youth don't find anywhere else. Services are provided free of charge. Community support is vital to help sustain the program.
- GED training available, as well as employment counseling.
Services are provided at the YO! drop-in center and by outreach teams, who travel in Waikiki offering assistance and information to potential YO! clients. YO! is jointly operated by Waikiki Health and Hale Kipa, Inc.
- **SERVICE AREA:** Oahu. Drop-in center located in Waikiki.
- **INTAKE PROCEDURE:** Walk-in or phone. **FEES:** Free
- **ELIGIBILITY:** Homeless, runaway, at-risk and street-identified youth up to age 21.

YWCA of Oahu

- **ADDRESS:** 1040 Richards Street, Honolulu, HI 96813
- **PHONE#:** (808) 695-2603 **EMAIL:** dfsh@ywcaoahu.org
- **WEBSITE:** www.ywcaoahu.org
- **HOURS:** Mon.-Fri.: By appointment only.
- **SERVICES DESCRIPTION:** Dress for Success promotes the economic independence of disadvantaged women by providing professional attire, a network of support and career development tools to help them thrive in work and in life.
Suiting: A personal shopper assists each woman with a complete outfit for her job interview.
- When available, we also provide accessories such as shoes, jewelry, a handbag and makeup. Our goal is for her to leave Dress for Success with a complete outfit that will help her feel confident in her interview and land a job. Once she gets a job, we invite her to return to receive additional apparel to mix and match for up to a week's worth of clothing.
- Going Places Network by Walmart: A 9-week job search support program to help women develop their resume, improve their interview skills, accelerate their job search and much more.
Professional Women's Group: Offers successfully employed women a support system where volunteers and staff empower them to retain their jobs, build their careers and continue to thrive. Topics such as improving communication skills, childcare issues, financial planning, and stress management will be covered at monthly meetings.
Personal Pathways: Series of workshops to provide knowledge and confidence for the aspiring professional woman

- **SERVICE AREA:** Oahu
- **INTAKE PROCEDURE:** By Appointment
- **ELIGIBILITY:** Women must be referred by a partnering agency. Current partners are O'ahu Worklinks, First to Work, HCAP, PACT, Goodwill Industries and more. Additional partners are welcome.
- **TARGET:** Women who are looking for job(s) and are job ready.
- **FEES:** Free

HELPING HANDS HAWAII

- 2100 North Nimitz Highway
Honolulu, HI 96819
- (808) 536---7234 Main
- **SERVICE DESCRIPTION:** The Community Clearinghouse receives donations of furniture, household items, clothing, and canned / dry food goods from the public and distributes these items to low---income individuals. The program can also provide limited emergency financial assistance for bus vouchers, first month's rent, past due rent, and past due utility bills (electric, water, & gas only). To receive assistance, family or individual must be referred directly to the Community Clearinghouse by a social worker or case manager. May not be able to accommodate large or bulky items for donation drop---off and pick---up services.
- **SERVICES:**
 - Administrative Entities
 - Aloha United Way Agenci
 - Household Goods, Clothing
 - Interpretation/Translation
 - Money Management
 - Temporary Financial Assistance
 - Utility Bill Payment Assistance
 - Volunteer Recruitment/Placement
- **SERVICE AREA:** Oahu
- **ELIGIBILITY:** MUST be referred by a social service worker of some kind (caseworker, minister, doctor, etc). Agencies must be registered with Helping Hands Hawaii.
- **TARGET:** Low income, needy families, and non---profit agencies.
- **FEES:** None **INSURANCE:** N/A.
- **INTAKE PROCEDURE:** Referral required by Social worker or case manager.
- **ACCESSIBILITY:** Barrier---free for disabled.
- **TRANSPORTATION:** Rides not provided by agency but will arrange pick---up of large bulky donations.



HOPE CHAPEL KOOLAULOA

- PO Box 482
Kahuku, HI 96731
- (808) 368---8202 Main
- **SERVICE DESCRIPTION:** Operates a Food Pantry distribution service on the 4th Tuesday of each month, please call ahead for times. Also offers distribution of household goods and clothing.
- **SERVICES:**
 - Clothing
 - Food Pantries
 - Household Goods

HOPE INC (IN THE NAME OF CHRIST)

- 51---075 Halai Street
Hau'ula, HI 96717
- (808) 293---9266
- **SERVICE DESCRIPTION:** Provides a Help Line to those in need. Also provides pregnancy test upon request, baby clothing, and baby furniture (when available)
- **SERVICE AREA:** Koolauloa area on the island of Oahu.
- **SERVICES:**
 - Baby Clothing
 - Baby Furniture
 - Clothing
 - Pregnancy Test
- **ELIGIBILITY:** Not limited.
- **TARGET:** Not limited.
- **FEES:** Free.
- **ACCESSIBILITY:** Barrier---free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.
- **INSURANCE:** N/A.



IHS, THE INSTITUTE FOR HUMAN SERVICES, INC.

- 546 Kaaahi Street
Honolulu, HI 96817
- (808) 447---2900 Main --- Men's Shelter
- (808) 447---2800 Main --- Women and Families Shelter
- **SERVICE DESCRIPTION:** Provides meals, hot showers, clothing, separate shelters for men and women and families with children, social services, and health services to the homeless. Makes available additional services of mail and limited storage.
- Offers individualized case management with referrals for literacy, free legal services, and computer skills training. Also offers: in---house volunteer work program with incentives, Alcoholics Anonymous, Veterans Administration Outreach Program, free legal services and Employment Support Program, Hina Mauka Substance Abuse outreach services, on---site health screening and primary care by Kalihi Palama Health Center; housing placement assistance and homeless prevention services;
- Ohana food pantry open to the public on the 4th Thursday of each month at 1:30 p.m. at Sumner; helps clients become self---sufficient or places in more stable housing as resources are available.
- Accepting volunteers (call: 447---2811/2842), donated items, assistants, experienced hair cutters, tutors for school---aged children.
- **SERVICES:**
 - Bathing Facilities
 - Case/Care Management
 - Clothing
 - Congregate Meals/Nutrition Sites
 - Crisis Intervention
 - Drug Abuse Education/Prevention
 - Family Counseling
 - Food Pantries
 - Homeless Shelter
 - Housing/Shelter
 - Individual Counseling
 - Job Search/Placement
 - Job Training
 - Outreach Programs
 - Rent Payment Assistance
- **SERVICE AREA:** Oahu.
- **ELIGIBILITY:** Homeless.
- **TARGET:** Homeless.
- **FEES:** Monthly fee due at intake; Fee may be waived as needed.
- **INTAKE PROCEDURE:** Screening interview --- face---to---face.
- **ACCESSIBILITY:** Barrier---free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.

KAHIKOLU OHANA HALE O WAIANAE

- 85---296 Ala Hema Street
Waianae, HI 96792
- (808) 697---7300 Main
- **SERVICE DESCRIPTION:** Kahikolu is a Transitional Program and low income affordable rental housing that offers support with the goal of positive community acclimation and sustainability.
- **SERVICES:**
 - Case/Care Management
 - Child Care Providers
 - Food Pantries
 - Homeless Shelter
 - Low Income/Subsidized Private Rental Housing
 - Mental Health Care and Counseling
 - Preschools
 - Transitional Housing/Shelter
 - Vocational Education
- **INTAKE PROCEDURE:** Appointment required, screening interview, referral required by current service provider.
- **ELIGIBILITY:** Not limited
- **TARGET:** Homeless and at-risk of homelessness families on the leeward coast of Oahu.
- **FEES:** Vary depending on services provided.
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides provided by organization

KAUMAKAPILI CHURCH

- 766 N King Street
Honolulu, HI 96817
- (808) 845---0908
- **SERVICE DESCRIPTION:** Provides food on an emergency basis to those in need. Has a free store with clothing and household goods (1st come 1st served). Donations accepted, will pick-up bulky items (pick-up between Hawaii Kai and Pearl City). Donated school supplies accepted.
- **SERVICES:**
 - Clothing
 - Donation Drop Off Points
 - Food Pantries
 - Household Goods
- **INTAKE PROCEDURE:** Picture ID is required. Walk---in (specific times only). For "Free Store", please call before and verify days & times.
- **ELIGIBILITY:** May only receive food once a month.
- **TARGET:** Not limited. **FEES:** Free.
- **ACCESSIBILITY:** Barrier---free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.

NEW LIFE BODY OF CHRIST

- 74 South Kamehameha Hwy
Wahiawa, HI 96786
- 808) 622--7112
- **SERVICE DESCRIPTION:** Administrative Offices: 9 a.m. to 2 p.m. - Tues, Thurs and Fri. 9 a.m. to 1 p.m. on Wed. Closed on Mondays.
- **SERVICES:**
 - Clothing
 - Food Pantries
 - Household Goods
- **INTAKE PROCEDURE:** Walk---in. Appointment required.
- **ELIGIBILITY:** Battered and abused women.
- **TARGET:** Battered and abused women.
- **FEES:** Free.
- **ACCESSIBILITY:** Barrier---free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.
- **INSURANCE:** N/A

OUR LADY OF THE MOUNT

- 1614 Monte Street
Honolulu, HI 96819
- (808) 845--0828
- **SERVICE DESCRIPTION:** Provides food, clothes and household goods to those in need.
- **SERVICES:**
 - Clothing
 - Food Pantries
 - Household Goods
- **INTAKE PROCEDURE:** Walk---in and written application
- **ELIGIBILITY:** 1. Fillout registration form
2. Unemployed and welfare clients
- **TARGET:** Kalihi Valley
- **FEES:** Free. **INSURANCE:** N/A
- **ACCESSIBILITY:** Barrier---free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.



PALAMA SETTLEMENT

- 810 N Vineyard Boulevard
Honolulu, HI 96817
- (808) 845---3945 Main
- **SERVICE DESCRIPTION:** A private, non---profit, community---based social service agency serving the Kalihi---Palama---Liliha neighborhoods for over 100 years (est. 1896).

The agency offers a wide range of educational, recreational, athletic, cultural, social, health, and community building programs and services for children, youth, adults, and senior citizens.

- **SERVICES:**
 - Adult/Child Mentoring Programs
 - Aloha United Way Agencies
 - Arts and Culture
 - Basketball
 - Career Exploration
 - Christmas Programs
 - Clothing
 - Donation Pickups
 - Education
 - Food Pantries
 - Football
 - Government Surplus Food Distribution Sites
 - Household Goods
 - Mentoring Programs
 - Mentoring, Athletics/Sports
 - Recreational Activities/SportsSenior Centers
 - Swimming/Swimming Lessons
 - Volunteer Opportunities
 - Youth Developme
- **INTAKE PROCEDURE:** Walk---in or phone.
- **ELIGIBILITY:** Youth ages 4 --- 17. Adults. Families. Senior citizens.
- **TARGET:** Youth ages 4 --- 17. Adults. Families. Senior citizens.
- **FEES:** Vary depending on services provided. Some programs are free of charge.
- **ACCESSIBILITY:** Not barrier---free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.
- **LOCATED:** On public bus line
- **INSURANCE:** N/A.

SALVATION ARMY -- FAMILY SERVICES OFFICE

- 1931 North King Street
Honolulu, HI 96819
- (808) 841---5565 Main
- **SERVICE DESCRIPTION:** Assists people with financial needs including rental assistance and food. Provides first month rent for homeless only. If Salvation Army cannot help, will refer client to an appropriate agency.
- Offers "Hana Pono'i," a program with classes on money management and nutrition. Also provides clothing vouchers and holiday assistance.
- **SERVICES:**
 - Clothing
 - Food Pantries
 - Holiday Programs
 - Money Management
 - Mortgage Payment Assistance
 - Nutrition Education
 - Rent Payment Assistance
 - Rental Deposit Assistance
 -
- **INTAKE PROCEDURE:** Picture ID is required.
Rental assistance: Phone for appointment. Food:
Drop---in Mon. --- Fri.: 1:30 p.m. --- 3:30 p.m.
- **ELIGIBILITY:** Genuine financial need. For rental assistance, must have an eviction notice or be homeless. Rental assistance limited to no more than once a year. Must meet any external (State, FEMA) grant requirements. For clothes voucher, need to be referred by doctor or a social worker (not a DHS worker).
- **TARGET:** All in need.
- **FEES:** Free. **INSURANCE:** N/A.
- **ACCESSIBILITY:** Barrier---free for disabled.
- **TRANSPORTATION:** Rides not provided by agency, nor will deliver food.



WAIANAË COMMUNITY OUTREACH

- 87---132 Farrington Hwy Bldg 50 Belleau Woods
Waianae, HI 96792
- (808) 696---5667 Main
- **SERVICE DESCRIPTION:** Provides food, clothing, housing placement, emergency/transitional shelter, life---skills and cogitative classes
- **SERVICES**
 - Clothing
 - Emergency Shelter
 - Homeless Drop In Centers
 - Housing Search Assistance
 - Information and Referral
 - Legal Services
 - Money Management
 - Outreach Programs
 - Personal Finances/Budget Counseling
 - Rent Payment Assistance
 - Transitional Housing/Shelter
- **INTAKE PROCEDURE:** Walk in, appointment required, screening interview.
- **TARGET:** Unsheltered and Sheltered houseless on the Waianae / Leeward Coast.
- **FEES:** Free based on need. Village buck system used for redemption for services
- **ACCESSIBILITY:** Barrier---free for the disabled.
- **TRANSPORTATION:** Rides not provided by agency.
- **INSURANCE:** N/A.



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Education/Job/ Legal

ADVACOCY PROJECT

- **ADDRESS:** 3360 Kamaaina Place, Honolulu, HI 96817
- **PHONE:** 888-679-9990 (Main)
- **E-MAIL:** intake@hawaiisped.com
- **WEBSITE:** www.SpedLawCenter.com
- **HOURS:** M-F: 8:00 a.m.-4:30 p.m. (Evening and weekend hours by appointment)
- **SERVICE DESCRIPTION:** Provides free consultation and sliding scale legal representation to parents and guardians of special needs children.
- **SERVICE AREA:** Statewide.
- **INTAKE PROCEDURE:** Phone or walk-in.
- **ELIGIBILITY:** Parent of guardian of child with special needs or 504 disability.
- **TARGET:** Children with special needs and their families.
- **FEES:** At no charge to parents.
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided.
- **LANGUAGES:** English. Can arrange for interpreter if needed.
- **SERVICES:** Legal Counseling for Children and Youth With Disabilities, Legal Counseling for Parents of People With Disabilities, Legal Representation for Children and Youth With Disabilities, Legal Representation for Parents of People With Disabilities, Legal Services for Children and Youth With Disabilities, Legal Services for Parents of People With Disabilities, Special Education Advocacy



ALU LIKE, INC. – OAHU

- **ADDRESS:** 2969 Mapunapuna Place Suite 200, Honolulu, HI 96819
- **PHONE:** 808-535-6700 (Main)
- **E-MAIL:** info@alulike.org
- **WEBSITE:** <http://www.alulike.org>
- **HOURS:** 8:00 a.m. – 4:30 p.m.
- **SERVICE DESCRIPTION:** Provides prenatal and infant/toddler home visiting service. For 2-5 year olds, there's a parent/child playgroup. Assists mothers who go through our program to apply for WIC program.
- **SERVICE AREA:** Statewide.
- **INTAKE PROCEDURE:** Call first, birth certificate must list Hawaiian. For prenatal mothers, they may sign up for program. For infants 18 months and older, they may sign up for the parent/child playgroups.
- **ELIGIBILITY:** Families with children of Hawaiian ancestry. For home visiting services for 2 years and under children but may do home visits up to 3 years of age.
- **FEES:** Free but there will be field trip costs.
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.
- **LANGUAGES:** English, Hawaiian.
- **SERVICES:** Early Childhood Education for Hawaiian Community, Family Based Services for Hawaiian Community, Family Support Centers/Outreach for Hawaiian Community, Home Based Parenting Education for Hawaiian Community, Mother and Infant Care for Hawaiian Community, Parent Counseling for Hawaiian Community, Parent/Child Activity Groups for Hawaiian Community, Parenting Education for Hawaiian Community, Parenting Skills Classes for Hawaiian Community, WIC for Hawaiian Community, WIC Applications/Certification for Hawaiian Community.



ARMED SERVICES YMCA – PEARL HARBOR

- **ADDRESS:** 1260 Pierce Street, Suite 145,
Joint Base Pearl Harbor Hickam, HI 96860-5005
- **PHONE:** 808-473-3398 (Main)
- **E-MAIL:** pearlharbor@asymcahi.org
- **WEBSITE:** <http://www.asymcahi.org/honolulu-hi>
- **HOURS:** Program hours varies depending on the phase. (See “Service Description” for phases)
- **SERVICE DESCRIPTION:** Parent Participation Preschool is a three-phased program for parents to assist in their child's transition from home to school. Each phase requires a different amount of participation. The children progress through the program based on their development and mastered skills not age.
 - Pueo (Phase 1): Children begin a foundational program where they are introduced to a more structured learning environment. The programs main focuses are colors, shapes, letter recognition, and more. The class meets twice a week for 2 hours. This class requires 100% parents participation.
 - Honu (Phase 2): Children entering Honu possess some basic, fundamental preschool abilities and are inspired to work independently, explore academics, use their creativity, and learn the importance of a daily routine. Honu focuses on phonic, basic math skills and writing. The class meets twice a week for 3 hours. This class requires parents to remain on site on his/her child's line leader day.
 - Nai'a (Phase 3): Children develop the skills needed in language arts, mathematics, science, and problem solving that will be the basis for their future success. Nai'a focuses on math, site words, blended sounds, and journaling. The class meets twice a week for 3 hours. This class requires parents to remain on site on his/her child's line leader day.
- **SERVICE AREA:** Oahu
- **INTAKE PROCEDURE:** Call for information.
- **ELIGIBILITY:** All military members and their families. Children ages 3-5 years old.
- **FEES:** Fees varies depending on each phase because it requires a different amount of participation. -Pueo (Phase 1): \$100 per month. -Honu (Phase 2): \$150 per month. -Nai'a (Phase 3): \$150 per month.
- **SERVICES:** Early Childhood Education for Active Military, Early Childhood Education for Families of Military Personnel/Veterans, Preschools for Active Military, Preschools for Active Military, Preschools for Families of Military Personnel/Veterans

CHILD AND FAMILY SERVICES

- **ADDRESS:** 91-1841 Fort Weaver Road, Ewa Beach, HI 96706
- **PHONE:** 808-681-3500 (Main)
- **E-MAIL:** cfs@cfs-hawaii.org
- **WEBSITE:** <http://www.childandfamilyservice.org>
- **HOURS:** M-Th: 7:30 a.m.-4:30 p.m., F: 7:30 a.m.-2:30 p.m.
- **SERVICE DESCRIPTION:** Provides alternative secondary school for high risk or alienated youths, grades 7th to 12th, who have difficulty adjusting in a traditional school. Academic and clinical counseling are integrated. Goal is to return students to regular school.
- **SERVICE AREA:** Primarily Leeward Oahu
- **INTAKE PROCEDURE:** Appointment required, screening interview. Referral required by Department of Education/Leeward District Office or Family Court.
- **ELIGIBILITY:** Grades 7th through 12th, referred by the Department of Education/Leeward District Office or Family Court. Students referred to Hale O Ulu by their school administrators or probation officer.
- **TARGET:** (see eligibility)
- **FEES:** Free
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides provided by agency to student activities only.
- **LANGUAGES:** English.
- **SERVICES:** Alternative Education for At Risk Youth, Dropout Prevention, Education for At Risk Youth.



EASTER SEALS HAWAII

- **ADDRESS:** 92-461 Makakilo Drive, Kapolei, HI 96707
- **PHONE:** 808-529-1766
- **E-MAIL:** info@eastersealshawaii.org
- **WEBSITE:** <http://www.eastersealshawaii.org>
- **HOURS:** M-F: 8:30 a.m.-4:30 p.m.
- **SERVICE DESCRIPTION:** ESH recognizes the value employment has in achieving acceptance and living independent and fulfilling lives. ESH Employment Services provides exceptional, individualized services that support community integration through competitive employment. In collaborating with the Job Seeker, ESH develops an Individual Plan that will identify employment goals, activities and objectives.
- To implement best practices and person -centered planning, ESH uses a "Discovery Process" and "Customized Employment" model. Discovery Process and Customized Employment are recognized by the US Department of Labor as best practices.
- **SERVICE AREA:** Statewide.
- **INTAKE PROCEDURE:** Department of Health Division of Vocational Rehabilitation referral process, Department of Health Developmental Disabilities case manager referral
- **ELIGIBILITY:** Department of Health Developmental Disabilities Waiver Services, Division of Vocational Rehabilitation referral.
- **ACCESSIBILITY:** Program locations are accessible.
- **TRANSPORTATION:** Rides not provided by agency.
- **LANGUAGES:** English
- **SERVICES:** Disability Related Center Based Employment, Employment for Disabilities and Health Conditions, Employment Preparation for Disabilities and Health Conditions, Job Search and/or Placement for Disabilities and Health Conditions, On the Job Training for Disabilities and Health Conditions, Vocational Rehabilitation.



DEPARTMENT OF EDUCATION -- ADULT EDUCATION
FARRINGTON COMMUNITY SCHOOL FOR ADULTS

- **ADDRESS:**1101 Kalihi St, Kalihi, HI 96819
- **PHONE:** (808) 832---3595 Main
- **E-MAIL:** ken_furukawa@hawaiidoe.org
- **WEBSITE:** mcsahawaii.org
- **SERVICE DESCRIPTION:** Provides adult education opportunities for people working towards high school diplomas (GED). Offers classes in citizenship, languages, and special interests such as arts, crafts, mechanics, sewing, computers, business classes and cooking.
- **SERVICES:**
 - Adult Education
 - Arts and Crafts Instruction
 - Citizenship Education
 - Cooking Classes
 - English as a Second Language
 - GED Instruction
 - Literacy Program
- **INTAKE PROCEDURE:** Phone. Written application. Tuberculosis test negative results required.
- **SERVICE AREA:** Oahu.
- **ELIGIBILITY:** Not limited.
- **TARGET:** Adults, senior citizens, and immigrants.
- **FEES:** Vary depending on services provided.
- **ACCESSIBILITY:** Barrier---free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.
- **INSURANCE:** N/A.
HPRP assistance from another agency. Eligibility may depend on income. Case management may be required by the agency providing financial as
- **SERVICES:**
 - Certificates/Forms Assistance
 - Credit Counseling
- **INTAKE PROCEDURE:** Walk---in, Phone, Screening interview
- **ELIGIBILITY:** The consumer must be able to be self---sufficient after financial assistance is received. Funding is not for transitional shelters. Funding is for permanent housing only. Eligibility may depend on income. Mortgage assistance is not allowed.
- **TARGET:** Not limited
- **FEES:** Free
- **ACCESSIBILITY:** Barrier---free
- **TRANSPORTATION:** Rides provided by organization
- **INSURANCE:** HMSA, Medicaid, Medicare, Quest, Other

**DEPARTMENT OF EDUCATION -- ADULT EDUCATION
MCKINLEY COMMUNITY SCHOOL FOR ADULTS**

- **ADDRESS:** 634 Pensacola St, Rm 216 Honolulu, HI 96814
- **PHONE:** 808-594-0540 (Main)
- **WEBSITE:** mcsahawaii.org
- **SERVICE DESCRIPTION:** Provides adult education opportunities for people working towards high school diplomas (GED). Offers classes in citizenship, languages, and special interests such as arts, crafts, sports and cooking.
- **SERVICES:**
 - Adult Education
 - Arts and Crafts Instruction
 - Citizenship Education
 - Cooking Classes
 - English as a Second Language
 - GED Instruction
 - Literacy Program
- **SERVICE AREA:** Oahu.
- **ELIGIBILITY:** Adults 18 and older.
- **TARGET:** Adults.
- **FEES:** Vary depending on services provided.
- **ACCESSIBILITY:** Barrier---free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.

**EDUCATION, DEPT OF -- ADULT EDUCATION
EDUCATION, DEPT OF -- ADULT EDUCATION WAHIAWA COMMUNITY SCHOOL**

- **ADDRESS:** 1515 California Avenue, Wahiawa, HI 96786
- **PHONE:** 808-305-3200
- **HOURS:** M-F: 7:45am-4:00pm
- **WEBSITE:** wcsahawaii.org
- **SERVICE DESCRIPTION:** Provides adult education opportunities for
 - people working towards high school diplomas (GED & CB). Offers classes in citizenship, languages, and special interests such as arts, crafts, sports, cooking, computer and academic classes including business and mathematic classes.
- **SERVICES:** Adult Education, Citizenship Education, English as a Second Language, GED Instruction, Literacy Program
- **INTAKE PROCEDURE:** Written application.
- **SERVICE AREA:** Oahu.
- **ELIGIBILITY:** Not limited.
- **TARGET:** Adults, senior citizens, and immigrants.
- **FEES:** Vary depending on services provided.

DEPARTMENT OF EDUCATION -- ADULT EDUCATION WAIPAHU COMMUNITY SCHOOL FOR ADULTS

- **ADDRESS:** 94---1211 Farrington Hwy, Waipahu, HI 96797
- **PHONE:** 808-528-9577 (Main)
- **E-MAIL:** john_vannetta@hawaiiidoe.org
- **WEBSITE:** wcsahawaii.org
- **SERVICE DESCRIPTION:** Provides adult education opportunities for people working towards high school diplomas (GED). Offers classes in citizenship, languages, and special interests such as arts, crafts, sports and cooking, and computers.
- **SERVICES:**
 - Adult Education
 - Arts and Crafts Instruction
 - Citizenship Education
 - Computer Bulletin Board Systems
 - Cooking Classes
 - English as a Second Language
 - GED Instruction
 - Literacy Programs
- **INTAKE PROCEDURE:** Written application.
- **SERVICE AREA:** Oahu, specifically Leeward School District.
- **ELIGIBILITY:** Not limited.
- **TARGET:** Adults, senior citizens, and immigrants.
- **FEES:** Vary depending on services provided.

FIRST UNITED METHODIST CHURCH

- **ADDRESS:** 1020 S Beretania Street, Honolulu, HI 96814
- **PHONE:** 808-522-9555 (Main)
- **E-MAIL:** office@firstumchonolulu.org
- **WEBSITE:** firstumchonolulu.org
- **SERVICE DESCRIPTION:** Provides prepacked, large grocery bags with assorted canned and packaged food which is distributed to people in need. Also provides a computer lab.
- **SERVICES:**
 - Computers
 - Food Pantries
- **INTAKE PROCEDURE:** Walk---in. Screening interview --- face---to---face. Referrals accepted but not required. Must bring I. D. (photo) if there are children, we must see them and bring proof of "ownership" (I. D., birth certificate etc.).
- **ELIGIBILITY:** Must be in need of food. Limited to one request every three months.
- **TARGET:** Those in need of food.
- **FEES:** Free.
- **ACCESSIBILITY:** Barrier-free for disabled.

GALLAUDET UNIVERSITY REGIONAL CENTER
C/O Kapiolani Community College

- **ADDRESS:** 4303 Diamond Head Rd, Honolulu, HI 96816
- **PHONE:** 808 734-9210 (Main)
- **E-MAIL:** mfung@hawaii.edu
- **WEBSITE:** kdc.kapiolani.hawaii.edu
- **SERVICE DESCRIPTION:** Offers continuing education for deaf and hard-of-hearing people. Provides workshops, and seminars for consumers, families, agencies and organizations. Provides in-service training on assistive devices for deaf and hard of hearing. Maintains library of videotapes, assistive listening and alerting technology (equipment), and print materials for loan to public.
- **SERVICES:**
 - Adult Education
 - Special Education
- **INTAKE PROCEDURE:** Phone or walk-in.
- **SERVICE AREA:** Statewide.
- **ELIGIBILITY:** Not limited.
- **TARGET:** Deaf and hard-of-hearing individuals, educators, professionals, and families.
- **FEES:** Vary depending on services provided.
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency
- **INSURANCE:** N/A



GATEWAY EDUCATIONAL SERVICES (GES)

- **ADDRESS:** 1803 N King Street Honolulu, HI 96819
- **PHONE:** 808-842-5777 (Main)
- **E-MAIL:** gateway@hawaii.rr.com
- **WEBSITE:** gatewayeducational.org
- **HOURS:** M-F: 8:30 a.m.-5:00 p.m.
- **SERVICE DESCRIPTION:** GES provides comprehensive confidential addictions, budgeting, credit, consolidation, debt, financial planning, housing, stewardship, repayment, education counseling and money management tools for financial freedom.
- **SERVICES:**
 - Alcohol Abuse Education/Prevention
 - Consumer Education
 - Credit Counseling
 - Drug Abuse Education/Prevention
 - Family Counseling
 - Information and Referral
 - Marriage Counseling
 - Personal Finances/Budget Counseling
 - School Based Teen Parent/Pregnant Teen Programs
- **INTAKE PROCEDURE:** Phone. Screening interview - face-to-face. Complete application
- **ELIGIBILITY:** Not limited. **FEES:** No fees for counseling
- **TARGET:** Not limited.
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.

HAWAII HOMEOWNERSHIP CENTER

- **ADDRESS:** 1259 Aala Street, #201, Honolulu, HI 96817
- **PHONE:** 808-523-9500 (Main)
- **WEBSITE:** hihomeownership.org
- **SERVICE DESCRIPTION:** Provides education, information and support to create successful first-time homeowners in Hawaii.
- **SERVICES:**
 - Credit Counseling
 - Homebuyer/Home Purchase Counseling
 - Mortgage Delinquency and Default Resolution Counseling
 - Mortgage Payment Assistance
 - Subsidized Home Purchase
- **INTAKE PROCEDURE:** Phone
- **ELIGIBILITY:** Not limited
- **TARGET:** First time home buyers.
- **FEES:** Vary depending on services provided
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency

HONOLULU COMMUNITY ACTION PROGRAM, INC.
Central District Office

- **ADDRESS:** 99-102 Kalaloe Street Aiea, HI 96701
- **PHONE:** 808-488-6834 (Main)
- **E-MAIL:** hcap@hcapweb.org
- **WEBSITE:** hcapweb.org
- **HOURS:** M-F: 7:45 a.m.-4:30 p.m.
- **SERVICE DESCRIPTION:** Does community planning and group development. Distributes federal surplus food. Provides information and referral, personal development aid, emergency and general assistance. Operates special programs including agriculture education and training, employment services, family development and case management, Head Start, and senior community services employment.
- **SERVICES:**
 - Agricultural Loans/Grants
 - Case/Care Management
 - Community Gardening
 - Federal Income Tax Information
 - Information and Referral
 - Prejob Guidance
 - Utility Bill Payment Assistance
- **INTAKE PROCEDURE:** Phone.
- **ELIGIBILITY:** Low income. **TARGET:** Low income.
- **ACCESSIBILITY:** Barrier-free for disabled. **FEES:** Free.

HONOLULU COMMUNITY ACTION PROGRAM, INC.
Family Literacy Program – Leeward

- **ADDRESS:** Makaha Elementary School 84-200 Ala Na'auao Pl
 Waianae, HI 96792
- **PHONE:** 808-695-9134 (Main)
- **SERVICE DESCRIPTION:** Provides adult and early childhood education within a family literacy program. Assists adults in obtaining a high school diploma. Offers career counseling and parenting education.
- **SERVICES:**
 - Adult Education
 - Career Development
 - Early Childhood Education
 - Literacy Programs
- **INTAKE PROCEDURE:** Phone. Written application.
- **ELIGIBILITY:** Parents with children aged 3 to 5.
- **TARGET:** Adults without H.S. diplomas who have preschool children.
- **FEES:** Free. **INSURANCE:** N/A.
- **ACCESSIBILITY:** Not barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.

HAWAII MULTICULTURAL LEARNING CENTER

- **ADDRESS:** 1311 Kapiolani Blvd., Suite 203 & 207 Honolulu, HI 96814
- **PHONE:** 808-597-1341
- **E-MAIL:** (available on website) **WEBSITE:** aadcch.org
- **SERVICE DESCRIPTION:** The Literacy Education Program includes reading instruction using phonics to sound out words, to improve spelling, writing, and reading understanding. Basic math classes are also taught. See above items for more details.
- **SERVICES:**
 - Adult Education
 - Alternative Education and Special Education
 - Early Childhood Education
 - Educational Testing
 - English as a Second Language
 - Literacy Programs
 - Private Schools
 - Remedial Mathematics
- **INTAKE PROCEDURE:** Appointment required, screening interview includes pre-test.
- **SERVICE AREA:** Oahu. **TARGET:** Not limited.
- **ELIGIBILITY:** Not Limited. **INSURANCE:** N/A.
- **ACCESSIBILITY:** Barrier---free for disabled.
- **TRANSPORTATION:** Rides not provided by agency. However, The Bus is very convenient. All buses on Oahu stop at Ala Moana Center Kona Street side maikai. Hawaiian Life Building is on Kona Street, mauka side.
- **FEES:** \$200/month. --- Will accept third party fees.

DEPARTMENT OF SOCIAL SERVICES – *Child Welfare Services Section, Adult Protective Services – Oahu*

- **ADDRESS:** 420 Waiakamilo Rd Suite 300A Honolulu, HI 96817
- **PHONE:** 808-832-5115 (Main)
- **E-MAIL:** (Available at website) **WEBSITE:** humanservices.hawaii.gov
- **SERVICE DESCRIPTION:** Provides protective services to abused, neglected, or financially exploited dependent adults, 18 years and older. Takes action, with client consent, to prevent further abuse from occurring. Action taken may involve placement into adult day care centers, residential care homes, chore services, and/or counseling and other supportive services to adults.
- **INTAKE PROCEDURE:** Phone or write. **FEES:** Free
- **ELIGIBILITY:** Abused, neglected or exploited dependent adult 18+ without regard to income. Other adult services are based on income.
- **TARGET:** Dependent adults aged 18 and older.
- **ACCESSIBILITY:** Not barrier-free for disabled; rides not provided.

HAWAII STATE DEPARTMENT OF EDUCATION

Special Education - SERVICE AREA: Statewide

- **ADDRESS:** 3440 Leahi Avenue Honolulu, Hi 96815
- **PHONE:** 808-733-4999 (Main) **WEBSITE:** <http://www.hsdb.k12.hi.us/>
- **HOURS:** M-F: 7:30 a.m. – 4:00 p.m.
- **SERVICE DESCRIPTION:** Assesses and prescribes educational services for children with hearing and visual impairments, i.e., audio, speech, language. Provides educational and medical screening and consultation. Offers form facilities for qualified neighbor-island students. Transition services are provided to students as they prepare for post-secondary education and/or employment.
- **INTAKE PROCEDURE:** Referral by counselor.
- **ELIGIBILITY:** Impaired students, 3–20 years old.
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides provided by agency.
- **FEES:** Free. **INSURANCE:** N/A
- **LANGUAGES:** American Sign Language.
- **SERVICES:** American Sign Language Instruction, Early Childhood Education for Blindness, for Children and Youth with Disabilities, for Deafness, Public Schools, School to Adult Life Transition Services for Blindness, for Children and Youth With Disabilities, for Deafness, Special Education, Special Education for Blindness, and for Deafness

KAHIKOLU OHANA HALE O WAIANAE

- **ADDRESS:** 85-296 Ala Hema Street Waianae, HI 96792
- **PHONE:** 808-697-7300 (Main)
- **SERVICE DESCRIPTION:** Kahikolu is a Transitional Program and low income affordable rental housing that offers support with the goal of positive community acclimation and sustainability.
- **SERVICES:**
 - Case/Care Management
 - Child Care Providers; Preschools
 - Food Pantries; Homeless Shelter
 - Low Income/Subsidized Private Rental Housing
 - Mental Health Care and Counseling
 - Transitional Housing/Shelter
 - Vocational Education
- **INTAKE PROCEDURE:** Appointment required, screening interview, referral required by current service provider.
- **ELIGIBILITY:** Not limited
- **TARGET:** Homeless and at-risk-of-homelessness families on the leeward coast of Oahu.
- **FEES:** Vary depending on services provided. **INSURANCE:** N/A
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides provided by organization

**DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS --
OAHU: *WORKFORCE DEVELOPMENT DIVISION***

- **ADDRESS:** 830 Punchbowl St Room 112 Honolulu, HI 96813
- **PHONE:** 808-586-8700 (Main)
- **WEBSITE:** labor.hawaii.gov/wdd

○ **SERVICE DESCRIPTION:** Provides job search and placement services including assessment counseling, and referrals. Provides labor and market information. Cooperates with agencies involved with federal and state job training programs. Refers clients to job training programs. Provides resume and job search preparation workshops.

SERVICES: Career Development and Job Search/Placement

- **INTAKE PROCEDURE:** Walk---in, phone or write.
- **ELIGIBILITY:** Persons who are legally permitted to work in the United States.
- **TARGET:** Not limited.
- **FEES:** Free.
- **ACCESSIBILITY:** Barrier---free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.
- **INSURANCE:** N/A.



LANAKILA PACIFIC

- **ADDRESS:** 1809 Bachelot Street Honolulu, HI 96817
- **PHONE:** 808-531-0555 (Main)
- **E-MAIL:** cr@lanakilapacific.org
- **WEBSITE:** <http://www.lanakilapacific.org>
- **HOURS:** Intake: M-F: 7:30 a.m.-4:00 p.m.
Program: M-F: 8:00 a.m.-3:00 p.m.

- **SERVICE DESCRIPTION:** Determines the extent of an individual's disability relevant to gainful employment and formulates an individualized training and advancement plan. Includes personal/social adjustment of an individual's disability, assets and liabilities regarding employment, development of occupational skills in work areas, job placement and follow-up in the community.
- **SERVICE AREA:** Oahu and Kauai
- **INTAKE PROCEDURE:** Appointment required. Referral from Vocational Rehabilitation Division or other agency.
- **ELIGIBILITY:** 18 years of age or older with a diagnosed physical, mental, or emotional disability that could prevent gainful employment.
- **FEES:** Varies depending on services provided.
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.
- **INSURANCE:** Worker's Compensation.
- **LANGUAGES:** English, Ilocano, Japanese, Korean, Sign Language, Spanish, Tagalog, Visayan.
- **SERVICES:** Career Counseling for Disabilities and Health Conditions, Career Counseling for Mental Health Issues, Career Counseling for Mental Illness/Emotional Disabilities, Career Development for Disabilities and Health Conditions, Career Development for Mental Health Issues, Career Development for Mental Illness/Emotional Disabilities, Disability Related Center Based Employment, Employment for Disabilities and Health Conditions, Employment for Mental Health Issues, Employment for Mental Illness/Emotional Disabilities, Employment Preparation for Disabilities and Health Conditions, Employment Preparation for Mental Health Issues, Employment Preparation for Mental Illness/Emotional Disabilities, Job Search/Placement for Disabilities and Health Conditions, Job Search/Placement for Mental Health Issues, Job Search/Placement for Mental Illness/Emotional Disabilities, On the Job Training for Disabilities and Health Conditions, On the Job Training for Disabilities and Health Conditions, On the Job Training for Mental Health Issues, On the Job Training for Mental Illness/Emotional Disabilities, Vocational Assessment for Disabilities and Health Conditions, Vocational Assessment for Mental Illness/Emotional Disabilities, Vocational Rehabilitation

LAWYERS FOR EQUAL JUSTICE *(a non-profit organization)*

- **ADDRESS:** 119 Merchant Street, 6th Floor Honolulu, HI 96813
- **PHONE:** 808-587-7605 (Main)
- **SERVICE DESCRIPTION:** LEJ can assist claimants in filling out their initial application for SSDI or SSI benefits, navigating the reconsideration and hearing stages of an appeal and gathering crucial medical evidence.
- **SERVICES:**
 - Benefits Assistance
 - Legal Representation for Benefits Recipients
 - Legal Representation for Social Security Recipients
 - Legal Services for Benefits Recipients
 - Legal Services for Social Security Recipients
 - Social Security Disability Appeals/Complaints
 - Social Security Disability Applications



LEGAL AID SOCIETY OF HAWAII – HONOLULU

- **ADDRESS:** 924 Bethel Street Honolulu, HI 96813
- **PHONE:** 808-536-4302 (Main)
- **E-MAIL:** sergio.alcubilla@legalaidhawaii.org
- **WEBSITE:** legalaidhawaii.org
- **HOURS:** M-F: 8:00 a.m.-4:30 p.m.
- **SERVICE DESCRIPTION:** Provides legal services
- **SERVICES:**
 - Adoption Legal Services
 - Aloha United Way Agencies
 - Bankruptcy Assistance
 - Child Custody/Visitation Assistance
 - Consumer Complaints
 - Credit Counseling
 - Disability Rights Groups
 - Discrimination Assistance
 - Family Law
 - Federal Income Tax Information
 - Landlord/Tenant Assistance
 - Legal Education/Information
 - Legal Services Living Wills
 - Missing Persons Location Assistance
 - Parental Visitation Monitoring
 - Parenting Helplines
 - Public Defender
 - Public Guardianship/Conservatorship Programs
 - Real Estate Law
 - Senior Advocacy Groups
 - Special Education Advocacy
 - Volunteer Recruitment/Placement
- **INTAKE PROCEDURE:** Phone, walk-in, or may also apply through the website.
- **ELIGIBILITY:** Must meet income eligibility requirements. Must be 60+ for Senior Hotline.
- **TARGET:** Low income individuals with civil legal problems.
- **FEES:** Free for those who qualify depending on service provided. Sliding scale based on income.
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.
- **INSURANCE:** N/A.

PARENTS AND CHILDREN TOGETHER (PACT)

Economic Development Center

- **ADDRESS:** 1485 Linapuni Street Suite 109, Honolulu, HI 96819
- **PHONE:** 808-842-7093 (Main)
- **HOURS:** M-F: 8 a.m.-4:30 p.m.
- **SERVICE DESCRIPTION:** Provides entrepreneurial training, micro loans and technical assistance for business start-ups. Provides economic development and micro-enterprise training to low and moderate income families. Provides IDA (Individual Development Accounts) and Economic Employment Development.
- **SERVICES:**
 - Aloha United Way Agencies
 - Career Development
 - Employment Preparation
 - Job Search Resource Centers
 - Job Search/Placement
 - Job Training
 - On the Job Training
 - Small Business Development
- **INTAKE PROCEDURE:** Registration form.
- **ELIGIBILITY:** Low-moderate income individuals or families
- **TARGET:** Low-moderate income individuals and families
- **FEES:** Free.
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.
- **INSURANCE:** N/A

PARTNERS IN DEVELOPMENT FOUNDATION

- **ADDRESS:** 41-133 Huli Street, Waimanalo, HI 96795
- **PHONE:** 808-259-0243 (Main)
- **E-MAIL:** pid@pidfoundation.org
- **WEBSITE:** <http://www.pidf.org>
- **SERVICE DESCRIPTION:** Na Pono No Na 'Ohana provides a comprehensive family education program at Blanche Pope Elementary School including Early Childhood Education, Parent Education, Parent and Children Together Time (PACT), and Adult Education. The program also provides mobile outreach to the homeless communities in Waimanalo.
- **SERVICE AREA:** Oahu
- **INTAKE PROCEDURE:** Call for details.
- **FEES:** Free
- **LANGUAGES:** English
- **SERVICES:** Early Childhood Education, Outreach Programs for Homeless People, Parenting Education

PALAMA SETTLEMENT

- **ADDRESS:** 810 N Vineyard Boulevard Honolulu, HI 96817
- **PHONE:** 808-845-3945 (Main)
- **E-MAIL:** info@palamasettlement.org
- **WEBSITE:** palamasettlement.org
- **HOURS:** M-F: 8:00 a.m.-5:00 p.m.
- **SERVICE DESCRIPTION:** A private, non---profit, community---based
 - social service agency serving the Kalihi---Palama---Liliha neighborhoods for over 100 years (est. 1896). The agency offers a wide range of educational, recreational, athletic, cultural, social, health, and community building programs and services for children, youth, adults, and senior citizens.
- **SERVICES:**
 - Adult/Child Mentoring Programs
 - Aloha United Way Agencies
 - Arts and Culture
 - Basketball
 - Career Exploration
 - Christmas Programs
 - Clothing
 - Donation Pickups
 - Education
 - Food Pantries
 - Football
 - Government Surplus Food Distribution Sites
 - Household Goods
 - Mentoring Programs
 - Mentoring, Athletics/Sports
 - Recreational Activities/SportsSenior Centers
 - Swimming/Swimming Lessons
 - Volunteer Opportunities
 - Youth Developme
- **INTAKE PROCEDURE:** Walk-in or phone.
- **ELIGIBILITY:** Youth ages 4 -17. Adults. Families. Senior citizens.
- **TARGET:** Youth ages 4 -17. Adults. Families. Senior citizens.
- **FEES:** Vary depending on services provided. Some programs are free of charge.
- **ACCESSIBILITY:** Not barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency. Located on public bus line
- **INSURANCE:** N/A

READ TO ME INTERNATIONAL

- **ADDRESS:** 126 Queen Street Honolulu, HI 96813
- **PHONE:** 808-955-7600 (Main)
- **E-MAIL:** read@readtomeintl.org
- **WEBSITE:** <http://www.readtomeintl.org>
- **HOURS:** Daily 8:00 a.m.-4:30 p.m. (except State holidays)
- **SERVICE DESCRIPTION:** Read To Me International promotes reading aloud as a means to raising children who love and value reading. It bases its mission, "To share the love and joy of reading aloud," on research and best practices through the following activities: presentations and workshops to parents, educators, and caregivers; book fairs; biennial read-aloud conferences featuring authors and illustrators; prison literacy; programs for mothers, including one for those living in transitional housing; and special events, including reading to children in schools, preschools, and service organizations.

Read To Me International Foundation is devoted to improving children's literacy. Its mission is to promote the love and joy of reading aloud to children. Read To Me educates the public about the importance of reading aloud to children through multi-media, ads, newsletters, website, presentations for parents at schools and preschools, social media and public service announcements.

- **SERVICE AREA:** Active on the islands of Oahu, Hawaii, Molokai, and Kauai.
- **INTAKE PROCEDURE:** Call 955-7600 to secure dates for presentations, read-alouds, or RTM activities, or e-mail us at read@readtomeintl.org.
- **ELIGIBILITY:** Services provided on availability of scheduling time wherever possible.
- **TARGET:** The greater community with emphasis on early childhood, lower elementary grades; inmates; parents of young children; schools not meeting Annual Yearly Progress (AYP).
- **FEES:** Most services are free, although in some instances a fee is charged for service, e.g., biennial RTMI conferences--full day(s).
- **TRANSPORTATION:** Rides not provided by agency.
- **LANGUAGES:** English only.
- **SERVICES:** Early Childhood Education, Family Literacy Programs, Media Presentations for Book Readings, Newsletters for Book Readings, Outreach Programs for Book Readings, Public Awareness/Education for Book Readings, Public Speaking for Book Readings, Youth Literacy Programs

RIVER OF LIFE MISSION

- **ADDRESS:** 101 N Pauahi Street Honolulu, HI 96817
- **PHONE:** 808-524-7656 (Main)
- **E-MAIL:** (Available at website)
- **WEBSITE:** riveroflifemission.com
- **HOURS:** M-F: 9:00 a.m.-8:00 p.m.
- **SERVICE DESCRIPTION:** Provides hot meals, food distribution, shower and shave facilities, clothing, social services, work program, job training, emotional and spiritual counseling, Bible studies, and a women's residential program. Provides volunteer training and volunteer opportunities. Volunteer tasks include cooking, cleaning, sorting, packing food, maintenance, repair and office work.
- **SERVICES:**
 - Bathing Facilities
 - Certificates/Forms Assistance
 - Clothing Congregate Meals/Nutrition Sites
 - Food Pantries
 - Hepatitis A Immunizations
 - Hepatitis B Immunizations
 - Hepatitis Testing
 - Holiday Programs
 - Volunteer Recruitment/Placement
- **INTAKE PROCEDURE:** Walk-in. Picture ID is required.
- **ELIGIBILITY:** Any person in need.
- **TARGET:** Any person in need.
- **FEES:** Free.
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.



SOCIAL SECURITY ADMINISTRATION

Kapolei Halekuai Center

- **ADDRESS:** 563 Farrington Hwy Suite 201 Kapolei, HI 96707
- **PHONE:** 800-772-1213 (Main)
- **HOURS:** M,T,Th,F: 9:00 a.m.-3:00 p.m.
W: 9:00 a.m.-12:00 p.m.
- **SERVICE DESCRIPTION:** Assists individuals in applying for all types of Social Security benefits including retirement, disability, survivors benefits, Supplemental Security Income (SSI) and Medicare.
- Provides advice on rights and responsibilities under Social Security.
- Accepts volunteers to provide clerical assistance. Also Medicare is contracting with private companies to offer Medicare-approved drug discount cards.
- **SERVICES:**
 - Disability Insurance
 - Identification Cards
 - Medicare
 - Prescription Expense Assistance
 - Retirement Benefits
 - Volunteer Recruitment/Placement
 -
- **INTAKE PROCEDURE:** Walk-in or phone. Written application. Appointment required for some services. Need to bring birth certificate, medical card, identification, death certificate (for deceased parent of dependents) and proof of citizenship.
- **ELIGIBILITY:** Varies depending upon type of benefits. Call for detailed information.
- **TARGET:** Anyone who has or needs a social security number. Elderly, disabled, orphans and widowed.
- **FEES:** Free.
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.
- **INSURANCE:** N/A.



STATE OF HAWAII DEPT OF PUBLIC SAFETY HAWAII PAROLING AUTHORITY

- **ADDRESS:** 1177 Alakea Street, Ground Floor Honolulu, HI 96813
- **PHONE:** 808-587-1300 (Main)
- **HOURS:** M-F: 8:00am-11:a.m., 12:30 p.m.-3:30 p.m.
M,W,Th: 5:30 p.m.-8:30 p.m.
- **SERVICE DESCRIPTION:** The Correctional Facility provides educational services, which range from adult basic education through college, to the incarcerated adult population. The program includes vocational and pre-employment services. The goal is to provide inmates with basic life and work-related skills in order to get and retain employment upon release.
- **ELIGIBILITY:** Individuals Incarcerated at Wahiawa Community Correctional Facility. Reading Levels: 3rd grade through adult.
- **TARGET:** Reading, Writing, Math, English as a Second Language, Workplace (pre-employment and on-the-job-training), Computer Skills, Tutor Training
- **FEES:** None
- **SERVICES:** Adult Literacy Programs for Inmates, Employment Preparation for Inmates, Vocational Rehabilitation for Inmates

UNIVERSITY OF HAWAII -- ELDER LAW PROGRAM

- **ADDRESS:** UH School of Law 2515 Dole St Room 203,
Honolulu, HI 96822
- **PHONE:** 808-956-6544 (Main) **WEBSITE:** hawaii.edu/uhelp
- **SERVICE DESCRIPTION:** Elder Law Program focuses on legal issues of socially and economically needy elders on Oahu and provides advice/counsel and referrals for problems involving public entitlements, guardianship/conservatorship, housing, landlord/tenant, elder abuse, age discrimination, consumer protection, healthcare decisions, and planning for incapacity and death.
- **SERVICES**
 - Advance Medical Directives
 - Elder Law
 - Estate Planning Assistance for Older Adults
 - Landlord/Tenant Assistance for Older Adults
 - Legal Services for Older Adults
 - Public Guardianship/Conservatorship Programs for Older Adults
- **INTAKE PROCEDURE:** Appointment suggested.
- **ELIGIBILITY:** Persons age 60 and above who are socially and economically needy.
- **TARGET:** Senior citizens. **FEES:** No Fee for Service
- **ACCESSIBILITY:** Barrier-free for disabled.

VOLUNTEER LEGAL SERVICES HAWAII

- **ADDRESS:** 545 Queen Street Suite 100 Honolulu, HI 96813
- **PHONE:** 808-528-7046 (Main)
- **E-MAIL:** intake@vlsh.org
- **WEBSITE:** <http://vlsh.org>
- **HOURS:** Office Hours: M-F: 9:00 a.m.-4:00 p.m. (Except holidays)
Walk-In Hours: M-F: 9:00 a.m.-12:00 p.m. (Except holidays)

- **SERVICE DESCRIPTION:** Volunteer Legal Services Hawaii is the only organization in the state whose sole mission is to serve Hawaii's low income community through volunteer attorneys.
- Volunteer Legal's pool of pro bono attorneys provide legal services in a wide range of civil matters, including divorces, paternities, custodies, child support, guardianships, adoptions, powers of attorney, wills, healthcare directives, employment, landlord-tenant cases, collections, Chapter 7 bankruptcies, general immigration matters, and temporary restraining orders.

- **SERVICE AREA:** Statewide.
- **INTAKE PROCEDURE:** Phone, walk-in or e-mail. Written application.
- **ELIGIBILITY:** Within 200% of federal poverty level.
- **TARGET:** Low income families and individuals.
- **FEES:** Legal Services are provided by volunteer pro bono attorneys. An Administrative Fee is charged and varies depending on services provided.
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.
- **LANGUAGES:** English, Japanese, Ilocano, Tagalog, Spanish. Can arrange for interpreters.

- **SERVICES:** Adoption Legal Services, Advance Medical Directives, Bankruptcy Assistance, Durable Power of Attorney for Asset Management, Durable Power of Attorney for Health Care, Estate Planning Assistance, Family Law, Immigration/Naturalization Legal Services, Landlord/Tenant Assistance, Legal Counseling, Legal Education/Information, Legal Services, Legal Services Volunteer Opportunities, Living Wills, Pro Bono Legal Aid Volunteer Opportunities, Public Guardianship/Conservatorship Programs, Small Claims Courts, Temporary Restraining Orders, Tenant Rights Information/Counseling, Volunteer Opportunities

WAIANAE COMMUNITY OUTREACH

- **ADDRESS:** 87---132 Farrington Hwy Bldg 50 Belleau Woods
Waianae, HI 96792
- **PHONE:** 808-696-5667 (Main)
- **E-MAIL:** admin@wcohawaii.org
- **WEBSITE:** wcohawaii.org
- **HOURS:** M-Th: 8:00 a.m.-4:00 p.m.
F: Appointment only
- **SERVICE DESCRIPTION:** Provides food, clothing, housing placement, emergency/transitional shelter, life---skills and cogitative classes
- **SERVICES**
 - Clothing
 - Emergency Shelter
 - Homeless Drop In Centers
 - Housing Search Assistance
 - Information and Referral
 - Legal Services
 - Money Management
 - Outreach Programs
 - Personal Finances/Budget Counseling
 - Rent Payment Assistance
 - Transitional Housing/Shelter
- **INTAKE PROCEDURE:** Walk in, appointment required, screening interview.
- **TARGET:** Unsheltered and Sheltered houseless on the Waianae / Leeward Coast.
- **FEES:** Free based on need. Village buck system used for redemption for services
- **ACCESSIBILITY:** Barrier---free for the disabled.
- **TRANSPORTATION:** Rides not provided by agency.
- **INSURANCE:** N/A.



WAIANAE COAST COMPREHENSIVE HEALTH CENTER

- **ADDRESS:** 86-260 Farrington Hwy Waianae, HI 96792
- **PHONE:** 808-227-2178 (Main)
- **E-MAIL:** wcchc@wcchc.com
- **WEBSITE:** wcchc.com
- **SERVICE DESCRIPTION:** Under the Homeless Prevention and Rapid Re---Housing Program, the WCCHC is assisting with back rent assistance, first month's rent and in some cases, credit repair. The consumer must be able to be self---sufficient after financial assistance is received. Funding is not for transitional shelters. Funding is for permanent housing only. All financial assistance is recorded in a central database. Once assistance is received from one agency, a consumer will not be able to receive HPRP assistance from another agency. Eligibility may depend on income. Case management may be required by the agency providing financial assistance.

SERVICES:

- Certificates/Forms Assistance
- Credit Counseling
- **INTAKE PROCEDURE:** Walk---in, Phone, Screening interview
- **ELIGIBILITY:** The consumer must be able to be self---sufficient after financial assistance is received. Funding is not for transitional shelters. Funding is for permanent housing only. Eligibility may depend on income. Mortgage assistance is not allowed.
- **TARGET:** Not limited
- **FEES:** Free
- **ACCESSIBILITY:** Barrier---free
- **TRANSPORTATION:** Rides provided by organization
- **INSURANCE:** HMSA, Medicaid, Medicare, Quest, Other



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MEDICAL

CASTLE MEDICAL CENTER

- 640 ʻUlukahiki Street, Kailua, HI 96734
- (808) 263 – 5500
- <https://www.adventisthealth.org/castle/pages/castle-home.aspx>
- 24 HOURS
- **SERVICE DESCRIPTION:** A full-service medical center offering a wide range of inpatient, outpatient, and home-based services, Castle Medical Center is a 160-bed facility with over 1,000 employees and staffed by more than 300 physicians. A wide range of classes and programs have been developed to meet the community's health needs: birthing classes, infant care classes, vegetarian cooking classes, nutritional counseling, lifestyle weight management, surgical weight loss seminars, smoking cessation courses, and aerobics and exercise classes. Also free are our support groups on caregiving, bereavement, cancer, Parkinson's disease, and smoking cessation.
- **INTAKE PROCEDURE:** Written registration. Appointment recommended.
- **ELIGIBILITY:** Not limited.
- **TARGET:** Anyone in need of health care.
- **FEES:** N/A
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.
- **INSURANCE:** Most carriers accepted. Financial assistance available.
- **SERVICES:**
 - Behavioral Health
 - Breastfeeding
 - Cardiovascular
 - Diabetes
 - Diagnostic Services
 - Intensive Care
 - Laboratory Services
 - Occupational Therapy
 - Pharmacy
 - Physical Therapy
 - Postpartum Support
 - Psychiatric Unit
 - Outpatient Clinic
 - Speech Therapy
 - Surgical Services
 - Wellness and Lifestyle Medicine

HOPE, INC.

- 634 Kilani Ave, Suite #2, Wahiawa, HI 96786
- (855) 294 - 9979 (24 hour hotline)
- <http://www.hopehi.com>
- 8:00 a.m. – 5:00 p.m., Mon-Sat
- **SERVICE DESCRIPTION:** Provides an immediate array of services available 24/7 if needed, to our youth, adults, and families suffering from addiction & Mental Illness. Services offer a variety of multi-cultural sensitive and family oriented psychotherapeutic and behavioral approaches to care.
- **SERVICE AREA:** Wahiawa area on the island of Oahu.
- **ELIGIBILITY:** Depends on space available and an assessment
- **TARGET:** Not limited.
- **FEES:** Free initial consultation
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.
- **INSURANCE:** HMSA/Aloha Care and Ohana
- **SERVICES:**
 - Intensive Outpatient
 - Outpatient Counseling
 - Case Management
 - Group Therapy
 - Anger Management Group
 - Relapse Prevention
 - Continuing Care



KAHI MOHALA

- 91-2301 Old Fort Weaver Road, Ewa Beach, HI 96706
- (808) 671 - 8511
- <http://www.kahimohala.org>
- 24 HOURS
- **SERVICE DESCRIPTION:** Kahi Mohala offers treatment programs that are designed to help individuals reach their full potential, where children and adolescents successfully integrate into home and school, and adults transition to their level of independent or supported living.
- **INTAKE PROCEDURE:** Written assessment with interview.
- **ELIGIBILITY:** Must be immediate risk to self or others.
- **TARGET:** Children, adolescents, & adults.
- **FEES:** N/A
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Off campus medical transports.
- **INSURANCE:** Most carriers accepted.
- **SERVICES:**
 - Addiction Treatment
 - Alcohol Detoxification Services
 - Aftercare and Transition Planning
 - Art Therapy
 - Comprehensive Diagnostic Assessment
 - Electroconvulsive Therapy
 - Individual, Group and Family psychotherapy
 - Medical Intervention
 - Nursing Supervision
 - Occupational Therapy
 - Psychoeducational Groups
 - ROPES Course
 - Substance Abuse Education



MEDICARE PART B American Savings Bank Tower

- 1001 Bishop St Suite 985 Honolulu, HI 96813
- (808) 522-1589 Main
- **SERVICE DESCRIPTION:** Assists with Medicare claims filing procedures and Medicare benefits forms for outpatient care. Explains Medicare payment calculation. United Government Service handles Medicare hospital benefits.
- **INTAKE PROCEDURE:** Walk-in or phone.
- **ELIGIBILITY:** Elderly aged 65+, no income restrictions. No age requirement for persons with chronic renal disease or other coverage due to disabilities.
- **TARGET:** Elderly, disabled.
- **FEES:** Free.
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.
- **INSURANCE:** Medicare.
- **SERVICES:**
 - Health/Dental Insurance
 - Medicare
 - Medicare Part B Providers

NEW LIFE BODY OF CHRIST

- 74 South Kamehameha Hwy Wahiawa, HI 96786
- 808) 622-7112
- <http://www.newlifebodyofchrist.org>
- **HOURS:** Administrative Offices open 9:00a.m. to 2:00 p.m.-Tues, Thurs and Fri. From 9:00 a.m. to 1:00 p.m. on Wed. Closed on Mondays
- **INTAKE PROCEDURE:** Walk-in. Appointment required.
- **ELIGIBILITY:** Battered and abused women.
- **TARGET:** Battered and abused women.
- **FEES:** Free.
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.
- **INSURANCE:** N/A.
- **SERVICES:**
 - Clothing
 - Food Pantries
 - Household Goods

QUEEN'S MEDICAL CENTER

- 1301 Punchbowl Street, Honolulu, HI 96813
- (808) 691 – 1000
- <http://queensmedicalcenter.org>
- 24 HOURS
- **SERVICE DESCRIPTION:** It is the largest private hospital in Hawai'i, licensed to operate with 505 acute care beds and 28 sub-acute beds. The medical center has more than 3,000 employees and over 1,200 physicians on staff. As the leading medical referral center in the Pacific Basin, Queen's offers a comprehensive range of primary and specialized care services.
- **INTAKE PROCEDURE:** Written registration. Appointment recommended.
- **ELIGIBILITY:** Not limited.
- **TARGET:** Anyone in need of health care.
- **FEES:** N/A
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.
- **INSURANCE:** Most carriers accepted.

- **SERVICES:**
 - Behavioral Health
 - Breast feeding
 - Breast Examinations
 - Cancer Center
 - Cardiac Care
 - Community Clinics
 - Dental Care
 - Diabetes
 - Dieticians
 - Emergency Care
 - Geriatric Services
 - Hawaiian Health Program
 - Imaging Services
 - Occupational Therapy
 - Pain Care
 - Postpartum
 - Psychiatric Treatment
 - Rehabilitation
 - Referral Line
 - Social Work
 - Speech Pathology
 - Trauma Care
 - Women's Health

TRIPLER ARMY MEDICAL CENTER

- 1 Jarrett White Road, Honolulu, HI 96859
- (808) 433 – 6661
- <http://www.tamc.amedd.army.mil>
- 24 HOURS

- **SERVICE DESCRIPTION:** Tripler Army Medical Center is the only federal tertiary care hospital in the Pacific Basin. It supports 264,000 local active duty and retired military personnel, their families, and veteran beneficiaries.
- In addition, the referral population includes 171,000 military personnel, family members, veteran beneficiaries, residents of nine U.S. affiliated jurisdictions (American Samoa, Guam, and the former Trust Territories), and forward-deployed forces in more than 40 countries throughout the Pacific.

- **INTAKE PROCEDURE:** Written registration. Appointment recommended. Referral needed for specialty clinics.
- **ELIGIBILITY:** Must be active duty or retired service members, their families, or veteran beneficiaries.
- **TARGET:** Military personnel and families.
- **FEES:** N/A
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Bus service if needed.
- **INSURANCE:** TriCare and VA medical.

- **SERVICES:**
 - Addiction Treatment
 - Army Community Service
 - Army Substance Abuse
 - American Red Cross
 - Beneficiary Counselor
 - Bus Service
 - Cope Program
 - Exceptional Family Member Program
 - Family Medicine
 - Healthy Lifestyle Program
 - Human Animal Bond Program
 - LEAN Program
 - Neuropsychology
 - Nutrition Education
 - Pain Rehab
 - Religious Services
 - Tobacco Cessation

WAIANAË COAST COMMUNITY MENTAL HEALTH CENTER

- Hale Na'au Pono 86-226 Farrington Hwy Waianae, HI 96792
- (808) 697-3687
- <http://www.wcchc.com>
- 24 hour emergency service

- **SERVICE DESCRIPTION:** Provides comprehensive outpatient mental health services including screening, referral and follow-up.
- **INTAKE PROCEDURE:** Appointment required. Screening interview face-to-face. Need to bring Social Security card and medical insurance information.
- **ELIGIBILITY:** Not limited.
- **TARGET:** Not limited.
- **FEES:** Vary depending on services provided.
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.
- **INSURANCE:** N/A.

- **SERVICES:**
 - Acupuncture
 - Behavioral Health
 - Dentistry
 - Dietitian
 - Emergency Medicine
 - Family Practice
 - Native Hawaiian Healing Center
 - OB/GYN
 - Pain Management
 - Patient Centered Medical Home
 - Pediatrics
 - Pharmacist
 - Psychiatry
 - Social Work
 - Walk in Clinics
 - Women's Health



WAIMANALO HEALTH CENTER

- 41-1347 Kalanianaʻole Highway Waimanalo, HI 96795
- (808) 259-7948 Main
- <http://waimanalohealth.org>
- 8:00 a.m.-8:00 p.m. Mon and Thur, 8:00 a.m.-5:00 p.m. Tue, Wed, Fri, 8:00 a.m.-12:00 p.m. Sat, Closed Sun.
- **SERVICE DESCRIPTION:** Provides medical and preventive affordable health care services including acute/episodic care, chronic care, and follow-up, and referral health assessments, immunizations (including flu vaccines), physical examinations, perinatal health and family planning services, pediatric services, outreach, case management, nutrition counseling, dental services, and health educational services.
- **INTAKE PROCEDURE:** Written registration. Appointment recommended.
- **ELIGIBILITY:** Not limited.
- **TARGET:** Anyone in need of health care.
- **FEES:** Sliding scale fee discount based on income and family size.
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides provided by agency on a limited basis.
- **INSURANCE:** Most carriers accepted and uninsured sliding fee scale.
- **SERVICES:**
 - Birth Control
 - Blood Pressure Screening
 - Breast Examinations
 - Breastfeeding Case/Care Management
 - Children's State/Local Health Insurance Programs
 - Community Clinics
 - Dental Care
 - Diabetes
 - Diabetes Screening
 - Flu Shots
 - Health Education
 - Immunizations
 - Medicare
 - Mentoring Programs
 - Obstetrics/Gynecology
 - Pediatrics
 - Pneumococcal Pneumonia Immunizations
 - Pregnancy Counseling
 - Pregnancy Testing
 - Prescription Drugs for Specific Health Conditions
 - Prescription Expense Assistance
 - Sexuality/Reproductive Health Education
 - Well Baby Care
 - WIC

Social

DEPARTMENT OF EDUCATION FARRINGTON COMMUNITY SCHOOL FOR ADULTS

- 1101 Kalihi Street, Kalihi, HI 96819
- (808) 832-3595 Main
- <http://www.hawaiipublicschools.org/ParentsAndStudents/EnrollingInSchool/SchoolFinder/Pages/Farrington-Community-School.aspx>
- **SERVICE DESCRIPTION:** Provides adult education opportunities for people working towards high school diplomas (GED). Offers classes in citizenship, languages, and special interests such as arts, crafts, mechanics, sewing, computers, business classes and cooking.
- **INTAKE PROCEDURE:** Phone. Written application. Tuberculosis test negative results required.
- **SERVICE AREA:** Oahu.
- **ELIGIBILITY:** Not limited.
- **TARGET:** Adults, senior citizens, and immigrants.
- **FEES:** Vary depending on services provided.
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.
- **INSURANCE:** N/A.
- **SERVICES:**
 - Adult Education
 - Arts and Crafts Instruction
 - Citizenship Education
 - Cooking Classes
 - English as a Second Language
 - GED Instruction
 - Literacy Program



DEPARTMENT OF EDUCATION
MCKINLEY COMMUNITY SCHOOL FOR ADULTS

- 634 Pensacola Street, Rm. 216, Honolulu, HI 96814
- (808) 594-0540 Main
- <http://www.mcsahawaii.org>
- 8:00AM-4:00PM Mon, Wed & Fri, 8:00-9:00PM Tue & Thur
- **SERVICE DESCRIPTION:** Provides adult education opportunities for people working towards high school diplomas (GED). Offers classes in citizenship, languages, and special interests such as arts, crafts, sports and cooking.
- **SERVICE AREA:** Oahu.
- **ELIGIBILITY:** Adults 18 and older.
- **TARGET:** Adults.
- **FEES:** Vary depending on services provided.
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.
- **INSURANCE:** N/A
- **SERVICES:**
 - Adult Education
 - Arts and Crafts Instruction
 - Citizenship Education
 - Cooking Classes
 - English as a Second Language
 - GED Instruction
 - Literacy Program



DEPARTMENT OF EDUCATION *WAHIAWA COMMUNITY SCHOOL FOR ADULTS*

- 1515 California Avenue Wahiawa, HI 96786
- (808) 305 – 3200
- <http://www.wcsahawaii.org/our-campuses.html>
- **SERVICE DESCRIPTION:** Provides adult education opportunities for people working towards high school diplomas (GED & CB). Offers classes in citizenship, languages, and special interests such as arts, crafts, sports, cooking, computer and academic classes including business and mathematic classes.
- **INTAKE PROCEDURE:** Written application.
- **SERVICE AREA:** Oahu.
- **ELIGIBILITY:** Not limited.
- **TARGET:** Adults, senior citizens, and immigrants.
- **FEES:** Vary depending on services provided.
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.
- **INSURANCE:** N/A.
- **SERVICES:**
 - Adult Education
 - Citizenship Education
 - English as a Second Language
 - GED Instruction
 - Literacy Program



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DEPARTMENT OF EDUCATION *WAIPAHU COMMUNITY SCHOOL FOR ADULTS*

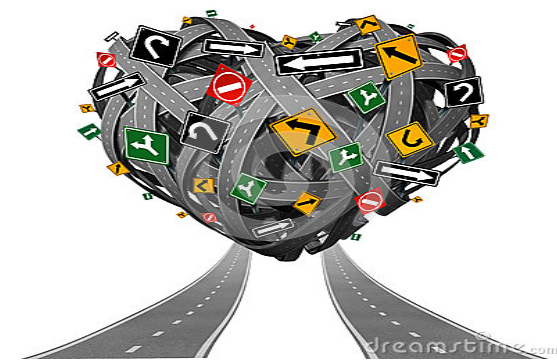
- 94-1211 Farrington Hwy Waipahu, HI 96797
- (808) 307 – 9677
- <http://www.wcsahawaii.org/our-campuses.html>
- **SERVICE DESCRIPTION:** Provides adult education opportunities for people working towards high school diplomas (GED). Offers classes in citizenship, languages, and special interests such as arts, crafts, sports and cooking, and computers.
- **INTAKE PROCEDURE:** Written application.
- **SERVICE AREA:** Oahu, specifically Leeward School District.
- **ELIGIBILITY:** Not limited.
- **TARGET:** Adults, senior citizens, and immigrants.
- **FEES:** Vary depending on services provided.
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.
- **INSURANCE:** N/A.
- **SERVICES:**
 - Adult Education
 - Arts and Crafts Instruction
 - Citizenship Education
 - Computer Bulletin Board Systems
 - Cooking Classes
 - English as a Second Language
 - GED Instruction
 - Literacy Programs



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GATEWAY EDUCATIONAL SERVICES

- 1803 North King Street Honolulu, HI 96819
- (808) 842-5777 Main
- <https://www.facebook.com/GatewayEducationalServicesHI/>
- 8:00 a.m. - 4:30 p.m.
-
- **SERVICE DESCRIPTION:** Gateway Educational Services (GES) provides comprehensive confidential addictions, budgeting, credit, consolidation, debt, financial planning, housing, martial, stewardship, repayment, education counseling and money management tools for financial freedom.
- **INTAKE PROCEDURE:** Phone. Screening interview - face-to-face. Complete application
- **ELIGIBILITY:** Not limited.
- **TARGET:** Not limited.
- **FEES:** No FEES for counseling
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.
- **INSURANCE:** N/A.
- **SERVICES:**
 - Alcohol Abuse Education/Prevention
 - Consumer Education
 - Credit Counseling
 - Drug Abuse Education/Prevention
 - Family Counseling
 - Information and Referral
 - Marriage Counseling
 - Personal Finances/Budget Counseling
 - School Based Teen Parent/Pregnant Teen Programs



AFRICAN AMERICAN DIVERSITY CULTURAL CENTER OF HAWAII

- 1311 Kapiolani Blvd., Suite 203 & 207 Honolulu, HI 96814
- (808) 597-1341 Main
- <http://aadccch.org>
- 10:00 a.m.-5:00 p.m., Mon-Fri

- **SERVICE DESCRIPTION:** The Youth Enrichment Program - cultural theater enables middle & high school students to build their self-esteem, confidence, and literacy skills by writing script using historical context about diverse people's lives dating back to King Kamehameha. The program helps to students to relate to one another regardless of ethnic identity.

- **INTAKE PROCEDURE:** Appointment
- **SERVICE AREA:** Oahu.
- **ELIGIBILITY:** Youth
- **TARGET:** African American Youth
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Service available in limited area. City bus convenient.
- **FEES:** None
- **INSURANCE:** N/A.
- **LANGUAGES:** English & all foreign language students accepted
- **SERVICES:**
 - Alternative Education
 - African American Literary Reading Group
 - Annual Kwanzaa Celebration
 - Early Childhood Education
 - Educational Testing
 - English as a Second Language
 - HIV/AIDS Community Awareness Seminars
 - Literacy Programs
 - School Cultural Enrichment Program



HAWAII CENTERS FOR INDEPENDENT LIVING

- 414 Kuwili Street, Suite 102 Honolulu, HI 96817
- (808) 935-3777 Main
- cil-hawaii.org

- **SERVICE DESCRIPTION:**

- Offers peer counseling (emotional support, problem solving and adjustment) to newly disabled or recently de--- institutionalized.
- Assists persons with disabilities to obtain accessible and affordable housing, financial benefits and personal care attendants (recruits, trains, screens and refers personal care attendants).
- Provides TRANSPORTATION when other means of transportation are not available or accessible. Provides information and referral, and acts as individual advocate for clients to ensure that needed services are obtained.
- Provides input on policies or legislation related to needs or rights of persons with disabilities.
- Prepares clients for employment via counseling and training in resume preparation and interview techniques.
- Provides assistance in employment search.
- Provides public and professional education on disability issues.
- **INTAKE PROCEDURE:** Phone or walk-in. Screening interview face-to-face. Need to bring proof of disability.
- **ELIGIBILITY:** All ages and disability groups.
- **TARGET:** Persons with disabilities.
- **FEES:** Free.
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides provided by agency if no other TRANSPORTATION is available or accessible.
- **INSURANCE:** N/A.

- **SERVICES:**

- - Certificates/Forms Assistance
 - Disability Rights Groups
 - Housing Search Assistance
 - Information and Referral
 - Peer Counseling

HONOLULU COMMUNITY ACTION PROGRAM CENTRAL DISTRICT OFFICE

- 99-102 Kalaloa Street Aiea, HI 96701
- (808) 488 - 6834
- <http://www.hcapweb.org>
- 7:45 a.m. – 4:30 p.m.
- **SERVICE DESCRIPTION:** Does community planning and group development. Distributes federal surplus food. Provides information and referral, personal development aid, emergency and general assistance. Operates special programs including agriculture education and training, employment services, family development and case management, Head Start, and senior community services employment.
- **INTAKE PROCEDURE:** Phone.
- **ELIGIBILITY:** Low income.
- **FEES:** Free. **INSURANCE:** N/A.
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency
- **SERVICES:**
 - Agricultural Loans/Grants
 - Case/Care Management
 - Community Gardening
 - Federal Income Tax Information
 - Information and Referral
 - Pre job Guidance
 - Utility Bill Payment Assistance

KAPIOLANI COMMUNITY COLLEGE: INFORMATION

- 4303 Diamond Head Road Honolulu, HI 96816
- (808) 734-9000 Main
<https://www.kapiolani.hawaii.edu>
- **SERVICE DESCRIPTION:** Provides information and referral to campus programs. Also provides U.S. Passports at the Manono Building Room 101.
- **INTAKE PROCEDURE:** Phone. **INSURANCE:** N/A
- **SERVICE AREA:** Oahu. **ELIGIBILITY:** Not limited.
- **TARGET:** Students **FEES:** Free.
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency
- **SERVICES:**
 - Adult Education
 - Colleges/Universities
 - Health/Dental Insurance for Citizenship
 - Passports

PALAMA SETTLEMENT

- 810 N Vineyard Boulevard Honolulu, HI 96817
- (808) 845 – 3945
- info@palamasettlement.org
- <http://www.palamasettlement.org>
- **SERVICE DESCRIPTION:** A private, non-profit, community-based social service agency serving the Kalihi-Palama-Liliha neighborhoods for over 100 years (est. 1896).

The agency offers a wide range of educational, recreational, athletic, cultural, social, health, and community building programs and services for children, youth, adults, and senior citizens.

- **INTAKE PROCEDURE:** Walk-in or phone.
- **ELIGIBILITY:** Youth ages 4 -17. Adults. Families. Senior citizens.
- **TARGET:** Youth ages 4 -17. Adults. Families. Senior citizens.
- **FEES:** Vary depending on services provided. Some programs are free of charge.
- **ACCESSIBILITY:** Not barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency. Located on public bus line.
- **INSURANCE:** N/A.
- **SERVICES:**
 - Adult/Child Mentoring Programs
 - Aloha United Way Agencies
 - Arts and Culture
 - Basketball
 - Career Exploration
 - Christmas Programs
 - Clothing
 - Donation Pickups
 - Education
 - Food Pantries
 - Football
 - Government Surplus Food Distribution Sites
 - Household Goods
 - Mentoring Programs
 - Mentoring, Athletics/Sports
 - Recreational Activities/Sports Senior Centers
 - Swimming/Swimming Lessons
 - Volunteer Opportunities
 - Youth Development

TRANSPORTATION

ALU LIKE INC -- OAHUALU LIKE INC -- OAHU MULTI--SERVICE SYSTEM PROJECT

- 567 S King St Suite 105 Honolulu, HI 96813
- **PHONE:** (808) 535-6720 Main
- **SERVICE DESCRIPTION:** Provides social service and health programs for Native Hawaiians aged 60 and over.
- Serves meal for lunch each day. Provides TRANSPORTATION within limited geographical distance to and from site.
- Provides escort service to medical appointments and other related services.
- Offers friendly visiting, telephone reassurance and referrals to other community agencies.
- Provides home---delivered meals to seniors.
- **SERVICES:**
 - Congregate Meals/Nutrition Sites for Hawaiian Community
 - Disability Related TRANSPORTATION for Hawaiian Community
 - Escort Programs for Hawaiian Community
 - Friendly Visiting for Hawaiian Community
 - Home Delivered Meals for Hawaiian Community
 - Medical TRANSPORTATION for Hawaiian Community
 - Telephone Reassurance for Hawaiian Community
- **INTAKE PROCEDURE:** Appointment with Outreach Worker required. Need to have proof of age (driver's license, birth certificate or state ID) and evidence of Hawaiian ancestry.
- **ELIGIBILITY:** Native Hawaiians aged 60+.
- **TARGET:** Native Hawaiians aged 60+.
- **FEES:** Cash donations accepted.
- **ACCESSIBILITY:** Barrier---free for disabled.
- **TRANSPORTATION:** Rides provided by agency.



CATHOLIC CHARITIES HAWAII -- SENIOR SERVICES

- 1822 Ke`eaumoku Street Clarence T. C. Ching Campus Honolulu, HI 96822
- **PHONE:** (808) 524-4673 Main
- **SERVICE DESCRIPTION:** the transportations Services Program is an island---wide (Oahu only) transportation system that transports seniors (60+) door---to---door to group dining sites, medical facilities and other community institutions, and for shopping and excursions. The system uses both regular and lift vans.
- **SERVICES:**
 - Aloha United Way Agencies
 - Disability Related TRANSPORTATION
 - Medical TRANSPORTATION
- **ELIGIBILITY:** 60 years and older.
- **TARGET:** Seniors, age 60+, with limited/no access to public TRANSPORTATION.
- **FEES:** Free. **INSURANCE:** N/A
- **ACCESSIBILITY:** Barrier---free for disabled.
- **TRANSPORTATION:** Rides provided by agency.



DISABILITY AND COMMUNICATION ACCESS BOARD

- 919 Ala Moana Blvd Room 101 Honolulu, HI 96814
- **PHONE:** (808) 586--8129
- **SERVICE DESCRIPTION:** Reviews and assesses the problems, needs, services and resources in the State of Hawaii including, but not limited to, employment, education, social services, civil rights, public facilities, housing, vocational training, rehabilitation and recreation.
- Publishes quarterly newsletter and educational materials. Sponsors workshops and provides technical assistance to industries/agencies.
- Conducts research studies. Advises State and County agencies on issues related to persons with disabilities.
- Conducts testing of sign language interpreters and issues state credential based on test results.
- Administers statewide program for parking for persons with disabilities.
- Serves as the designated state agency to coordinate state ADA compliance for access to services, employment, telecommunications, and facility and site design.
- Establishes state guidelines for communication access services for persons with disabilities.
- Establishes state guidelines for parking for persons with disabilities.
- Maintains a statewide database for parking placard issued.
- Establishes state guidelines for facility design to ensure accessibility.
- Ensures that State and County buildings are accessible for persons with disabilities by providing technical assistance and reviewing building plans.
- Conducts training for architects and others on accessible design.
- Operates Special Parent Information Network that facilitates parent---to---parent communication regarding children with special needs.
- **SERVICES:**
 - Accessibility Related Standards/Legislation Compliance
 - Disability Parking Permits
 - Disability Rights Groups
 - Information and Referral
- **ELIGIBILITY:** Not limited.
- **TARGET:** Persons with disabilities, service providers, families of children with disabilities, general public.
- **FEES:** Free
- **ACCESSIBILITY:** Barrier---free for disabled.
- **TRANSPORTATION:** Rides not provided by agency.
- **INSURANCE:** N/A.

HAWAII PROFESSIONAL HOMECARE

- 377 Keahole St suite E106 Honolulu, HI 96825
- **PHONE:** 808) 531-8177
- **SERVICE DESCRIPTION:** Provides homecare services, companion aids, certified nursing assistants, transportation, chore helpers, LPNs, RNs, and 24-hour live in care provided.
- **SERVICES:**
 - Home Health Care
 - Homemaker Assistance
 - Medical TRANSPORTATION
 - Personal Care Aides
 - Personal Emergency Response Systems
- **INTAKE PROCEDURE:** Walk-in, screening interview by phone, screening interview face-to-face.
- **ELIGIBILITY:** Not limited.
- **TARGET:** Not limited.
- **FEES:** Vary depending on services provided.
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides provided by agency.
- **INSURANCE:** Third party billing.

OAHU TRANSIT SERVICES INC.

- 811 Middle Street Honolulu, HI 96819
- **PHONE:** (808) 848-5555
- **SERVICE DESCRIPTION:** Provides information on bus routes and schedules on the island of Oahu.
- **SERVICES:**
 - Bus Fare
 - Local Bus Services
 - Local Bus Transit Services
 - Local transportation
 - Transportation
- **INTAKE PROCEDURE:** Phone.
- **ELIGIBILITY:** Not limited.
- **TARGET:** Not limited.
- **FEES:** Varies depending on services provided.
- **ACCESSIBILITY:** Barrier-free for disabled.
- **TRANSPORTATION:** Rides not provided by agency, except public bus
- **INSURANCE:** N/A.

PROJECT DANA

2720 Nakookoo Street Honolulu, HI 96826

PHONE: (808) 945--3736

- **SERVICE DESCRIPTION:** Project Dana provides social support services as follows: *Friendly Visits, *Respite---caregivers relief, *Telephone visits, *transportation- Dr. appts, grocery shopping, religious services, *Home Safety Assessments/Education, *Caregivers Support Group, *Light Housekeeping, *Minor Home Repairs.
- **SERVICES:**
 - Adult In Home Respite Care
 - Errand Running/Shopping Assistance
 - Homemaker Assistance
 - Medical TRANSPORTATION
 - Volunteer Recruitment/Placement
- **INTAKE PROCEDURE:** Written Application
- **ELIGIBILITY:** Preference given to those 60 years and older.
- **TARGET:** Preference given to frail elders 60years and older, family caregivers, and disabled persons.
- **FEES:** Free. *Donations accepted.
- **ACCESSIBILITY:** Barrier-free for disabled
- **TRANSPORTATION:** Rides provided by volunteers.



Appendix A:

DEFINITIONS:

Abuse: Incidents or practices of providers that is inconsistent with accepted sound medical practices or physical, emotional or financial mistreatment by individuals of others.

Advance Practice Registered Nurse: A registered nurse with advanced education and clinical experience who is qualified within his/her scope of practice under state law to provide a wide range of primary and preventive health care services, only APRN-Rx are licensed to provide certain medications, and diagnose and treat illnesses and injuries.

Access: Access refers to the degree to which services are quickly and readily available.

Adverse Event: An occurrence that is inconsistent with or contrary to the expected outcomes.

Aged: A person who is 65 years of age or older.

Ambulatory Care: Preventive, diagnostic, and treatment services provided on an outpatient basis by psychiatrists, psychologist, nurses, social workers, and other behavioral health care specialists.

AMHD: Adult Mental Health Division

Appeal: An appeal is a request from a consumer, provider, or consumer representative for the reversal of an action taken that is considered adverse.

Assessment Services: Services performed to define, assess, evaluate, or diagnose the consumer's current status and problems. Services include psychiatric assessment, psychological assessment, educational and vocational assessment, housing assessment, risk assessment, psycho-social assessment provided by the respective disciplines and providers as a basis upon which to develop the ISP/MRP.

Behavioral Health Services: Services provided to persons who are mentally ill, abuse or are addicted to alcohol or other drugs.

Benefits: Those behavioral health services to which an AMHD consumer is entitled and which AMHD provides.

Board-Certified: A certification approved by the American Board of Medical Specialties, the American Osteopathic Association, or another organization as accepted by AMHD.

Case Management: A collaborative process which assesses, plans, implements, coordinates, monitors, and evaluates options and services to meet an individual's health needs using communication and available resources to promote quality cost-effective outcomes.

Certified Substance Abuse Counselor: A person who is certified as a substance abuse counselor by the Department of Health.

Community Services: Services that are provided in a community setting. Community services refer to all services not provided in an inpatient setting.

Consumer: An individual person who is the direct or indirect recipient of the services of AMHD.

DOH: Department of Health

Dually Diagnosed: A person who has both an alcohol or drug problem and an emotional/psychiatric problem is said to have a dual diagnosis.

Emergency: Defined as a consumer involved in an active crisis where the safety of the consumer or others is at risk within the next 24 HOURS. Safety may be at risk due to suicide, homicide, and/or severe decompensation of functioning.

Employment/Vocational Rehabilitation Services: A broad range of services designed to address skills necessary for participation in job-related activities.

Experimental Therapies: Investigational services, procedures, drugs and treatments; Drugs not approved by the FDA.

Family Therapy: Planned therapeutic sessions involving the family with or without the consumer.

Family/Collateral Support and Education: Services provided to a family either in a group with other families or with a family (with or without the consumer), to gain assistance/support of the family in the treatment of the consumer, to coordinate or evaluate the implementation of ISP/MRP objectives, and to provide education to increase understanding and ability to cope with their seriously mentally ill family member.

Fee-for-Service: An established dollar amount is paid for a particular service, such as through CPT or revenue codes.

Group Therapy: Planned therapeutic sessions involving group dynamics or interaction among a number of consumers.

Individual Therapy: Therapy tailored for a consumer that is administered one- on-one.

Legal Advocacy: Legal services provided to ensure the protection and maintenance of a client's/consumer's rights.

License: A license or permit (or equivalent) to practice medicine or a health profession that is 1) issued by the State of Hawaii; and 2) required for the performance of job functions.

Licensed Clinical Social Worker: A master's prepared social worker, licensed in Hawaii with advance clinical experience and skills for behavioral health consumers.

Licensed Mental Health Counselor: A master's prepared mental health counselor, licensed in Hawaii with advance experience and skills for behavioral health consumers.

Medical Director: A doctor of medicine or doctor of osteopathic medicine, who is duly licensed to practice medicine, has a specialty in behavioral health, is a party to or has a contract with the organization and has responsibility for oversight of the organization's quality management program and clinical functions.

Medication Therapy: Prescription, administration, assessment of drug effectiveness, and monitoring of potential side effects of psycho-tropic medications.

Outcomes: Outcomes are reflected by the extent to which services provided to individuals with behavioral disorders have a positive or negative effect on their wellbeing, life circumstances, and capacity for self-management and recovery.

Primary Care Provider or (PCP): Licensed in Hawaii and is 1) a physician, either a Medical Director (M.D.) or Doctor of Osteopathy (D.O.), and must generally be a family practitioner, general practitioner, general internist, pediatrician, or obstetrician/ gynecologist (for women, especially for pregnant women), or 2) nurse practitioner, and must generally be a family nurse practitioner, pediatric nurse practitioner, or nurse midwife. Has the responsibility for supervising, coordinating and providing initial and primary care to the consumer and for initiating referrals and maintaining the continuity of consumer care.

Psychiatrist: A physician, who is board-certified, licensed in the State of Hawaii.

Psychologist: Holds a doctoral degree, either Ph.D. or Psy. D. and is licensed to practice psychology in the State of Hawaii.

Resident of Hawaii: A person who is physically present in the State

Risk: The likelihood of an adverse event or outcome.

Risk Assessment: An estimation of the likelihood of particular adverse events occurring under particular circumstances within a specified period of time.

SERVICE AREA: The geographical area defined by counties or other geographic subdivisions served by a provider as defined in its contract with AMHD.

State Hospital: A publicly funded inpatient facility for persons with mental illness.

Unexpected Death: Death by suicide, homicide of or by a consumer, death as a result of an accident, death as a result of a suspected drug overdose, and untimely death for medical reasons.

Appendix B:

Bilingual Access Line (1-808-526-9724)

Listing of Languages for Available for Interpretation (subject to change):

1. Asian Languages
 - Cambodian
 - Cantonese
 - Japanese
 - Korean
 - Indonesian
 - Laotian
 - Mandarin
 - Myanmar/Burmese
 - Teochew
 - Thai
 - Vietnamese
2. European Languages
 - French
 - German
 - Hungarian
 - Italian
 - Russian
3. Pacific Island Languages
 - Kosraen
 - Marshallese
 - Ponapean
 - Samoan
 - Tongan
 - Trukese/Chuukese
4. Phillipines
 - Ilocano
 - Pangasinan
 - Tagalog
 - Visayan/Cebuano
5. Spanish
6. Hawaiian
7. American Sign Language

Appendix C:

AMHD Commonly Used Acronyms

ADAD	Alcohol and Drug Abuse Division, DOH
AG	Attorney General
AMHD	Adult Mental Health Division, DOH
APRN	Advance Practice Registered Nurse
APRN-Rx	Advance Practice Registered Nurse with Prescriptive Authority
BC	Business Compliance, AMHD
BH	Behavioral Health
CAMHD	Child and Adolescent Mental Health Division
CARF	Commission on Accreditation of Rehabilitation Facilities
CBCM	Community Based Case Management
CMHC	Community Mental Health Center
CMO	Crisis Mobile Outreach
CMS	Centers for Medicare and Medicaid
CMSS	Case Management and Support Services
COA	Commission on Accreditation
CP	Consumer Protection
CPT	Current Procedural Terminology (American Medical Assoc.)
CR	Conditional Release
CRF	Consumer Resource Fund
CSAC	Certified Substance Abuse Counselor
CSM	Crisis Support Management
DD/MR	Developmentally Disabled/Mentally Retarded
DOH	Department of Health
DOJ	Department of Justice
DSM-IV	Diagnostic and Statistical Manual, Fourth Edition
DVR	Department of Vocational Rehabilitation
Dx	Diagnosis
E-ARCH	Expanded Adult Residential Care Home
eCura	Information system utilized by AMHD
ED	Eligibility Determination
FC	Forensic Coordinator
FY	Fiscal Year
GAF	Global Assessment of Functioning
HAR	Hawaii Administrative Rules
HCPS	Hawaii Certified Peer Specialist
HIPAA	Health Insurance Portability & Accountability Act
HSH	Hawaii State Hospital, AMHD
ICM	Intensive Case Management
IDDT	Integrated Dual Diagnosis Treatment
IMSR	Illness Management and Self Directed Recovery

IOP	Intensive Out Patient program
ISP	Individualized Service Plan
LCRS	Licensed Crisis Residential Services
LCSW	Licensed Clinical Social Worker
LMFT	Licensed Marriage & Family Therapist
LMHC	Licensed Mental Health Counselor
MFT	Marriage & Family Therapist
MH	Mental Health
MH-1	Occurs when a police officer has reason to believe that an individual is imminently dangerous to self or others, is gravely disabled, and/or is obviously ill. Authorizes the transport of the individual to a designated licensed psychiatric facility for further evaluation.
MH-2	Person in imminent danger due to mental disease, disorder, or defect; may be held involuntarily for psychiatric observation for 48 HOURS. Also called a 48-Hour Hold, Involuntary Hold, or <i>Ex-Parte</i> .
MH-6	Imminently dangerous: Initiate a civil commitment to a state inpatient facility (typically HSH) at the end of 48 HOURS.
MHA	Mental Health America
MHC	Mental Health Counselor
MHP	Mental Health Professional
MI/SA	Mental Illness/Substance Abuse
MOA	Memorandum of Agreement
MOU	Memorandum of Understanding
MRO	Medicaid Rehab Option
NAMI	National Alliance for the Mentally Ill
OCA	Office of Consumer Affairs, AMHD
P&P	Policy & Procedure
PCP	Primary Care Provider
PI	Performance Improvement, AMHD
POS	Purchase of Service
PSR	Psychosocial Rehabilitation
RA	Remittance Advice
RFI	Request for Information
RFP	Request for Proposal
SAA	AMHD SERVICE AREA Administrator
SAB	SERVICE AREA Board on Mental Health and Substance Abuse
SAMHSA	Substance Abuse and Mental Health Services Administration
SCMH	State Council on Mental Health and Substance Abuse
SD	AMHD Service Director
SE	Sentinel Event
SMI	Serious Mental Illness
SOSRP	State Operated Specialized Residential Program
SPMI	Severe and Persistent Mental Illness
SRSP	Specialized Residential Service Program

SSDI	Social Security Disability Insurance
SSI	Supplemental Security Income
TLP	Therapeutic Living Program
Tx	Treatment
UM	Utilization Management, AMHD
WRAP	Wellness Recovery Action Plan
704-404	Suspension of legal proceedings for forensic examination with confinement or stay in community.
704-405	Fit to proceed with resumption of legal proceedings.
704-406	Unfit to proceed, confined to hospital setting.
704-406(1)	Unfit to proceed, served on an outpatient basis.
704-411(1) (A)	Dangerousness a concern, acquit and commit to Director of Health for inpatient treatment.
704-411(1) (B)	Dangerousness a concern, acquit and release to Director of Health for outpatient treatment.
704-411(1) (C)	Acquitted of charges and not dangerous